

Dear Katherine Elliott, County Counsel:

Many Californians are experiencing poor telecommunications service quality, as concluded by a [report](#) commissioned by the California Public Utilities Commission (CPUC).

This finding comes at a time of growing concern about the resiliency of the state's telecommunications grid. As first responders, residents and others have noted, the telecommunications grid often fails when the general public and emergency responders need it most – during wildfires and other calamities where the ability to communicate can literally be a matter of life or death.

CPUC Commissioners want to hear directly from elected officials, first responders, customers, and all other stakeholders.

Please join us at the Monte Rio Community Center on September 23 to share your perspectives so that we can better address this important issue.

Here is the link to an evite for RSVPs: <http://evite.me/jEAXYU6NPx>

Event details

Date and Time: 6-8 p.m., September 23, 2019

Location: Monte Rio Community Center
20488 CA-116, Monte Rio, CA 95462

Agenda

- Introductory remarks from CPUC Commissioners (5 mins)
- Presentation by CPUC's Communication Division (5 mins) – "CPUC efforts to evaluate and act telco service quality issues"
- Public comment (1 hour 45 minutes)
 - Input from local officials, first responders, and other stakeholders
 - Input from residents
- Wrap-up (5 mins)

If you would like a flyer to help publicize this public forum, please let me know.

Thank you!

Naveed Paydar, Ph.D.
Local Government Liaison
CPUC, Executive Division