

# PROCLAMATION

## OF THE

### MENDOCINO COUNTY BOARD OF SUPERVISORS

#### RECOGNIZING NATIONAL PUBLIC SAFETY TELECOMMUNICATORS WEEK APRIL 14-20, 2024

**WHEREAS**, emergencies can occur at any time that require law enforcement, fire, emergency medical services, hazardous materials response; and,

**WHEREAS**, Public Safety Telecommunicators (aka Dispatchers) are the first and most critical contact our citizens have with emergency services during emergency situations and the safety of first responders is dependent upon the quality and accuracy of information obtained from citizens who call any of the dispatch centers in Mendocino County; and,

**WHEREAS**, Public Safety Telecommunicators are the single vital link for the public and law enforcement, fire, emergency medical service, and hazardous material response, telecommunicators monitor activities on radio frequencies, providing information and ensuring the safety of first responders; and,

**WHEREAS**, Telecommunicators exhibit compassion, understanding and professionalism under some of the worst of circumstances during the performance of their job; and,

**WHEREAS**, During the year 2023 the combined total of calls for service answered by the Mendocino County Sheriff's Office, The Ukiah Police Dept., The Willits Police Dept., and The Fort Bragg Police Dept. was 174,567, and all agencies are now able to receive text to 9-1-1; and,

**WHEREAS**, Telecommunicators are required to quickly assess incoming calls, dispatch the appropriate units, coordinate with other dispatch centers and in some cases transfer calls to other dispatch centers all while simultaneously using complicated computer programs and software applications while keeping the caller calm and focused is a testament to the power of the human spirit; and,

**WHEREAS**, Public Safety Telecommunicators are dedicated and highly skilled public servants who work very hard to provide the best service possible to the citizens of our cities and county; services that we could not go without.

**NOW, THEREFORE, BE IT RESOLVED**, that the Board of Supervisors of the County of Mendocino, hereby proclaims the week of April 14-20, 2024, as:

"National Public Safety Telecommunicators Week"

Dated:

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Maureen Mulheren, Chair