

# PROCLAMATION

## OF THE

### MENDOCINO COUNTY BOARD OF SUPERVISORS

### RECOGNIZING NATIONAL PUBLIC SAFETY

### TELECOMMUNICATORS WEEK APRIL 14-20, 2019

WHEREAS, emergencies can occur at any time that require law enforcement, fire, hazardous materials or emergency medical services; and

WHEREAS, Public Safety Telecommunicators (aka Dispatchers) are the first and most critical contact our citizens have with emergency services during critical situations and the safety of first responders is dependent upon the quality and accuracy of information obtained from citizens who call any of the dispatch centers in Mendocino County; and,

WHEREAS, Public Safety Telecommunicators are the single vital link for the public and law enforcement, fire, hazardous materials or emergency medical service responders; Telecommunicators monitor activities on radio frequencies, providing information and insuring the safety of first responders; and,

WHEREAS, Telecommunicators exhibit compassion, understanding and professionalism under some of the worst of circumstances during the performance of their job; and,

WHEREAS, during the past year, the combined total of calls for services answered by the Mendocino County Sheriff's Office, Fort Bragg Police Department, Willits Police Department and Ukiah Police Department Telecommunicators was 95,916; and,

WHEREAS, Telecommunicators are required to quickly assess incoming calls, dispatch the appropriate units, coordinate with other dispatch centers and in some cases transfer calls to other dispatch centers all while simultaneously using complicated computer programs and software applications while keeping the caller calm and focused is a testament to the power of the human spirit. Especially true in the ferocious and fast moving fires of 2017, 2018 and the recent floods of 2019; and,

WHEREAS, Public Safety Telecommunicators are dedicated and highly skilled public servants who work very hard to provide the best service possible to the citizens of our cities and county; services that we could not go without; and

NOW, THEREFORE, BE IT RESOLVED, that the Board of Supervisors of the County of Mendocino, hereby proclaims the week of April 14-20, 2019, as:

“National Public Safety Telecommunicators Week”

Dated:

---

Carrie Brown, Chair