



Mendocino County Contract Overview

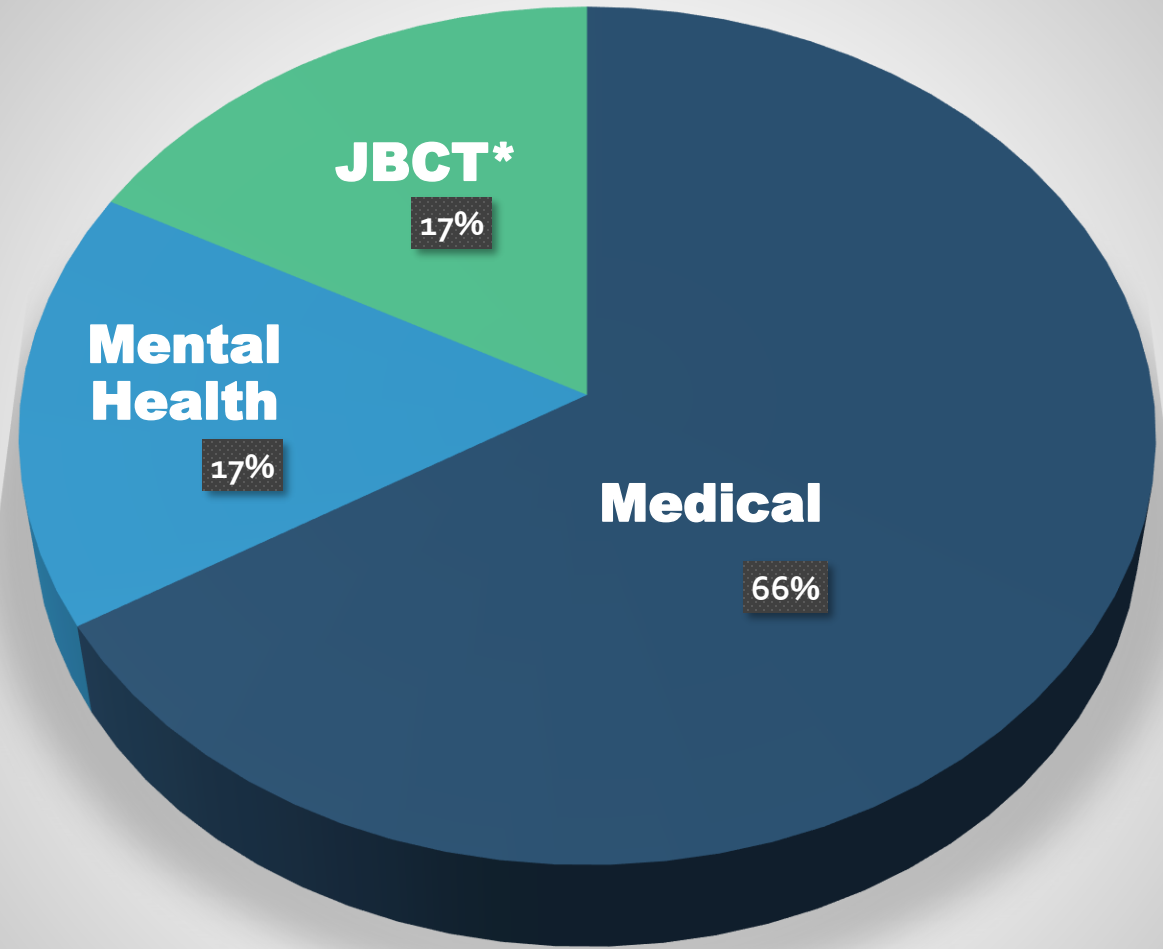




Mendocino County Contract Overview

NaphCare's contract includes:

- Medical Services
- Mental Health Care
- Jail-Based Competency Treatment (JBCT)*





Mendocino County Staffing

Enhancing Mental Health Programming

- Add 1.0 FTE Licensed Clinical Social Worker (LCSW)
- Cost: \$158,000

Mendocino County, CA NaphCare Comprehensive Staffing									
Position Title	Mon	Tues	Wed	Thurs	Fri	Sat	Sun	Hours	FTE
Day Shift									
Health Services Administrator	8.000	8.000	8.000	8.000	8.000			40	1.000
Nurse Practitioner/Physician Assistant	8.000	8.000	8.000	8.000	8.000			40	1.000
Psych RN for Case Management	16.000	16.000	16.000	16.000	16.000			80	2.000
Psychiatrist	4.000		4.000					8	0.200
Administrative Assistant	8.000	8.000	8.000	8.000	8.000			40	1.000
Medical Director (On-call 24/7)		4.000		4.000				8	0.200
Registered Nurse	12.000	12.000	12.000	12.000	12.000	12.000	12.000	84	2.100
Licensed Vocational Nurse	12.000	12.000	12.000	12.000	12.000	12.000	12.000	84	2.100
Dentist		4.000						4	0.100
Dental Assistant		4.000						4	0.100
StatCare Team - Nurse Practitioner	24/7 Coverage (Telehealth)								
StatCare Team - Psych Nurse Practitioner	M-F, 8am - 5pm Coverage 1FTE								
StatCare Team - LPN Screener	24/7 Coverage								
Night Shift									
Registered Nurse	12.000	12.000	12.000	12.000	12.000	12.000	12.000	84	2.100
Licensed Practical Nurse	12.000	12.000	12.000	12.000	12.000	12.000	12.000	84	2.100

Total FTEs 14.000



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Improved Access to Care Onsite



Increased access to health assessments through Proactive Care Model



Increased access to Physician sick call to quickly address patient health care requests



Increased Mental Health Care, including Psychiatric and Mental Health Professional evaluations



Verified and administered more medications to help patients with treatment compliance



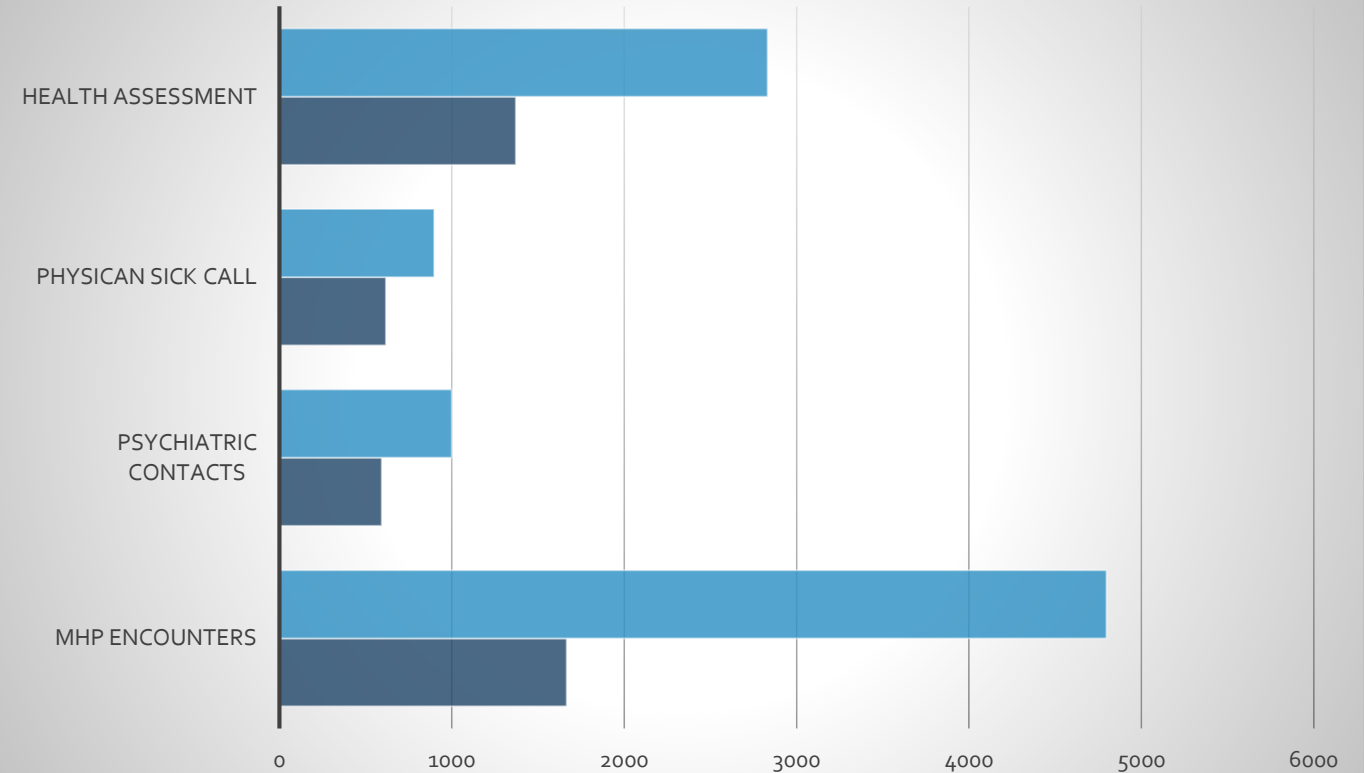
Decreased the number of days patients stayed in the hospital *by more than 40% (from 29 to 12 days)*, reducing officer time offsite



NaphCare (2020)



Prior to NaphCare (2015)



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**Comparison based on data provided in 2016
Mendocino Co. RFP for service year 2015*



Medical & Mental Health Services

	2018	2019	2020	2021	TOTAL
ADP	305	286	247	259	
Receiving Screenings Performed	2936	3490	4717	4615	15758
Mental Health Screenings Performed	3926	3527	2799	2632	12884
Mental health evaluations performed	487	425	298	234	1444
Physical assessments performed	2325	2832	3862	4043	13062
Medications Administered	189269	192579	148134	142525	672507
Lab Tests Completed	1545	1817	1412	1255	6029
Patients receiving CIWA monitoring	688	622	430	486	2226
Patients receiving COWS monitoring	405	335	299	322	1361
Patients on suicide watch	225	261	242	238	966



Mendocino County JBCT

Mendocino County's Jail-Based Competency Treatment (JBCT) program reduces the wait list of individuals and wait times for court-ordered treatment at DSH



California Department of
State Hospitals



funds JBCT program
staffing



Mendocino County
Sheriff's Office



funds psychotropic
medications and nursing staff
for JBCT participants

JBCT Staffing	FTE
Program Director/Competency Trainor	1.0
Psychiatrist	0.3
Psychologist	0.2
Administrator	0.2



Mendocino County Quality Assurance

**NaphCare is committed to
partnering with Mendocino
County to improve and save
lives**

Ongoing QA Actions:

- Corporate Oversight and Partner Solutions
- Continuous Performance Improvement Program
- Annual peer reviews of professionals providing medical and mental health services

Future QA Collaborations:

- Collaboration with Mendocino County Behavioral Health for quarterly audits of services rendered
- Willingness to track variables of interest to the Board of Supervisors for comparison with similarly sized counties



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Thank You

