



Mendocino County
Department of Social Services
Healthy People, Healthy Communities

DeNeese Parker, Director
Rachel Ebel-Elliott, Acting Assistant Director



Memorandum

Date:	January 21, 2025
To:	DeNeese Parker, Social Services Director <i>DP. 1/23/25</i>
From:	Rachel Ebel-Elliott, Acting Assistant Director
Subject:	Approval of Contract with Regents of University of California, Davis for FY 24/25. \$47,430

Regents of the University of California, Davis, provides customized training for County staff administering public assistance programs through their Human Services Continuing and Professional Education Program (CPE). On a yearly basis, Human Services coordinates over 2,000 classes and trains nearly 60,000 students within the Human Services field. Their custom training services courses include topics on General Eligibility, CalWORKs and CalFresh, Medi-Cal, and Workforce Development.

With CalFresh and Medi-Cal caseloads having increased substantially over the last ten years, the Employment and Family Assistance Division with Social Services is constantly looking for ways to improve efficiency and accuracy within our case management processes. These custom training courses are a resource for staff to learn skills very specific to their role within the Department. Over the last 5 years, CPE has provided training for Mendocino County Eligibility and Employment Services staff through the following courses: CalWORKs Bootcamp; CalFresh Bootcamp; Medi-Cal Bootcamp; Mandated Domestic Abuse Training for CalWORKs staff; Support Staff Training—Excellence in Service; CalWORKs Housing Support Bootcamp; and Cal-OAR Bootcamp. This year, we intend to shift our focus to a deeper dive into the complex relationship between CalSAWS and CalHeers as staff navigate customers to the appropriate health insurance programs, as Mendocino County Social Services manages the Medi-Cal eligibility for 39,640 county residents.

While the contract with UC Davis shows an agreement retroactive to September 1, 2024, no expenses have been encumbered as of this date. Modifications to the language of the agreement delayed the submission of the contract for approval, resulting in a retroactive status.