



# Mental Health Transition Update

July 12, 2016



# Transition Team: March – July 1, 2016

- County Executive Office
- Kemper Consulting Group
- Behavioral Health Advisory Board (Chair and Vice Chair)
- Redwood Quality Management Company (RQMC)
- Ortnier Management Group (OMG)
- Behavioral Health & Recovery Services
  - Mental Health Services (Budget Units 4050, 4051)

# Behavioral Health & Recovery Services

## Adult Mental Health Service Transition



- **County Mental Health Services**
  - Access to Services
  - Medication Management
  - LPS Conservatorship
  - Contract Oversight, Planning, and State Billing and Reporting
  - Coordinate reports for the Behavioral Health Advisory Board (BHAB) and Board of Supervisors
  
- **Redwood Quality Management Company**
  - Crisis Response
  - Subcontracted Outpatient, Inpatient and Residential Services
  - Full Service Partnerships and other MHSA Coordinated Services
  - Coordination with County and Community Partners as the Administrative Service Organization

There is  
**NO WRONG DOOR!**

Trained staff will get you the correct information;  
any phone number you call will connect you to the right place

**Mendocino County Health & Human Services Agency**  
and  
**Redwood Quality Management Company**

As of July 1st, Redwood Quality Management Company will provide  
Mental Health Services to adults throughout Mendocino County.  
Please note these contact numbers:



**Access Line**

**1-800-555-5906**

24/7 Access Support for:  
Anyone, anytime, to get information, or learn how  
to connect with Mental Health Services

**Crisis Center**

**1-855-838-0404**

24/7 Crisis Support for anyone experiencing  
a Mental Health emergency  
(a danger to self or others)



# Behavioral Health & Recovery Services Adult Mental Health Service Transition



## Highlights from the Adult Services Transition:



Jenine Miller, Behavioral Health Director

Camille Schraeder, Director, Redwood Quality  
Management Company



# Redwood Quality Management Company

## □ Identifying Beneficiaries

- The week of June 20<sup>th</sup>, BHRS and RQMC began receiving lists of beneficiaries. These lists were not indicative of agency or service provided. *RQMC had planned to receive flash drives on June 15<sup>th</sup> with current client lists and documentation from the Adult providers, however this information was not provided to RQMC until the following week.*
- In an effort to further derive which beneficiaries were active, RQMC received a list of clients from BHRS fiscal who had billing in February and March. RQMC received the list of Full Service Partnerships and Medication clients (who had appointments in July and August) and added those beneficiaries to the lists as well.
- Flash drives were received by County staff, who began printing documents. The flash drives contained thousands of scanned documents with no identifying file names. RQMC and BHRS have worked tirelessly to match those documents to the lists of clients believed to be receiving service.
  - Note: It has taken many, many hours to sort through documents on the flash drives and RQMC is working with the County to continue this process.
- RQMC worked closely with Manzanita, MCAVHN, and Hospitality Center in order to determine which beneficiaries were connected with agencies and actively receiving service. On July 5<sup>th</sup>, RQMC and providers worked with former ICMS care managers to identify which clients from the master list were current. From there, the care managers were able to sort by those clients seen weekly, monthly, those they knew that were never seen, and those they didn't know.
- RQMC recently received a billing list from BHRS fiscal for April and May, which has assisted in continued identification of who the current ICMS beneficiaries were.
- At this time, RQMC was able to combine and unduplicate the above lists and gather, what we believe to be an accurate picture of the current and active ICMS clients.
- RQMC continues to work closely with all adult service providers to review client lists and ensure linkage to services. BHRS and RQMC are committed to making sure no consumer is missed during the transition.

# Redwood Quality Management Company

The Redwood Community Crisis Center (RC3) provided *more than 50* emergency mental health assessments in the first 10 days following the transition.

The team continues to provide follow-up and aftercare services to those clients in need.

- RQMC believes that approximately 250 clients were actively seen at the time of the transition.
- RQMC has been working with providers to open those clients within the EHR and outreach to those clients who have disconnected.
- As of July 5<sup>th</sup>, RQMC and BHRS have transferred 214 clients to providers.

# Behavioral Health & Recovery Services

## Adult Mental Health Service Transition



- Adult Services Transition Plan
- Summary of Kemper Consulting Group Recommendations –Implementation Plan
- Status of Memoranda of Understanding (MOU)
- Status of Electronic Health Record (EHR)



# Behavioral Health & Recovery Services

## Adult Mental Health Service Transition



- ❑ Public outreach and communication strategies continuing through July
- ❑ Next Transition Update to the Board of Supervisors planned for August 2nd
- ❑ Special Behavioral Health Advisory Board forum regarding Mental Health financing planned for August in Ukiah
- ❑ Special Behavioral Health forum planned for September in Fort Bragg

# Behavioral Health & Recovery Services Adult Mental Health Service Transition



Questions or Comments

Regarding the Mental Health Service Transition?

# Mental Health Services Act Annual Plan

- Proposition 63 (known as the Mental Health Services Act or MHSA)
- Provides supportive funding for county Mental Health Programs from a 1% tax on California incomes in excess of \$1 million dollars
- Funds services and supports in each County that
  - promote recovery and wellness for adults and older adults with severe mental illness
  - and resiliency for children and youth with serious emotional disorders and their family members.

# Mental Health Services Act Annual Plan



- Three-Year Plan Requirements (2014-2017)
- Requires Annual Program and Expenditure Plan Update
- Community Program Planning and Required Public Processes
- Service and Funding Categories

# Components of MHSA Services and Funding

- ❖ Community Services and Supports
  - ❖ Includes Supportive Housing, Full Service Partnerships, and other Services and Supports
- ❖ Prevention and Early Intervention
- ❖ Workforce, Education and Training
- ❖ Capital Facilities & Technology
- ❖ Innovations Projects

# Community Services and Supports

- There are a number of programs outlined in the Annual Update, including the MHSA Housing Program on p 28

- MHSA Permanent Supportive Housing

Permanent Supportive housing is a combination of housing and services intended as a cost-effective way to help those with **severe and persistent mental illness**, focusing on those who are homeless or at risk of homelessness, to develop more stable and productive lives.

# Mendocino County MHSA Housing Funds

- MHSA funding of \$1.3 million, one time funds for the development of housing for those with SMI, or other special needs
- Additional funding possibilities
  - ❖ Tax Credits
  - ❖ City Development Block Grants (CDBG)
- Funding obligations
  - ❖ A minimum of  $\frac{2}{3}$  of the funds have to be used for capital loans and up to  $\frac{1}{3}$  of the funds could be used for a capitalized operating subsidy reserve (COSR) sized to last 15 to 20 years
- State MHSA Housing changes create greater local flexibility

# MHSA Housing Community Planning Process

- MHSA team conducted a survey over a period of 30 days in February - March
- Q & A sessions were held in Ukiah, Ft. Bragg, Willits, Laytonville and Gualala in March 2016
- Community preferred models:
  - one large facility - 40 plus “mixed use” units
  - Leverage funds with other affordable housing funds to develop a larger facility



# MHSA Housing Goals



- Build 40 or more individual units for permanent housing for adults with severe and persistent mental illness and others with special needs
- Services must be available within walking distance to public transit, shopping, hospitals and other necessary support services.

# MHSA Housing Next Steps

- HHSA is working with Rural Communities Housing Development Corporation (RCHDC) to identify properties that meet the basic building criteria and the location restrictions for access to services and local amenities
- HHSA and RCHDC will also work with each jurisdiction to identify available CDBG and/or other local resources that might be leveraged

# Mental Health Services Act Annual Plan

- Other Aspects of the MHSA Service/ Funding Categories & Annual Plan Update
- Adoption of the Annual Update Releases State Funding
- Next Steps:
  - MHSA Funding will be part of the BHAB Financial Workshop in August
  - HHSAs Proposed Budget Adjustments will be included in First Quarter Budget Update
  - Planning for the 2017-2020 Plan will start this Fall

# Behavioral Health & Recovery Services Mental Health Services Act (MHSA)



## Questions or Comments

Regarding the Mental Health Services Act Annual  
Plan Update for FY 16/17?