



Redwood Quality Management Company (RQMC) is the Administrative Service Organization for Mendocino County-providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. The following data is reported by age range, along with a total for the system of care (either youth or adult) as well as the overall RQMC total. This will assist in interpreting how different demographics are accessing service, as well as assist in providing an overall picture of access and service by county contract (youth and adult). Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

AGE OF PERSONS SERVED

Children, Youth, & Young Adult System				Adult & Older Adult System			RQMC
0-11	12-17	18-21	22-24	25-40	41-64	65+	Total

Persons Admitted to...

Outpatient Services	21	25	6	4	27	27	4	
Total	56				58			114

Crisis Services	4	15	7	8	35	33	7	
Total	34				75			109

Unduplicated Persons...

Served in December	277	248	69	50	224	334	45	
Total	644				603			1,247

Served Fiscal Year to Date	413	417	147	90	421	526	104	
Total	1,067				1,051			2,118

Identified As...

Male	549				539			1,088
Female	508				510			1,018
Non-Binary and Transgender	10				2			12

White	551				850			1,401
Hispanic	276				55			331
American Indian	76				64			140
Asian	11				13			24
African American	33				22			55
Other/Undisclosed	121				46			167

YTD Persons by location...

Ukiah Area	1160
Willits Area	268
North County	83
Anderson Valley	24
North Coast	487
South Coast	48
OOC/OOS	48



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Total Number of...

Emergency Crisis Assessments Dec	5	29	7	16	49	61	9	
Total	57				119			176

Emergency Crisis Assessments YTD	36	182	76	81	315	342	69	
Total	375				726			1,101

by location...

Ukiah Valley Medical Center	393
Crisis Center-Walk Ins	396
Mendocino Coast District Hospital	166
Howard Memorial Hospital	115
Jail	18
Juvenile Hall	7
Schools	2
Community	4
FQHCs	

by insurance...

Medi-Cal/Partnership	748
Private	129
Medi/Medi	126
Medicare	39
Indigent	51
Consolidated	0
Private/Medi-Cal	4
VA	4

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Total Number of...

Inpatient Hospitalizations Dec	2	7	4	6	19	21	4	
Total	19				44			63

Inpatient Hospitalizations YTD	12	61	25	31	126	96	17	
Total	129				239			368

by location...

Aurora- Santa Rosa**	45
Restpadd Redding/RedBluff**	120
St. Helena**	145
Sierra Vista**	5
John Muir**	2
San Jose BH**	10
St Marys**	5
Marin	4
Heritage Oaks	4
VA	5
Other	23

by criteria...

Danger to Self	186
Gravely Disabled	106
Danger to Others	4
Combination	72

at discharge...

292 Discharged to Mendocino Cnty
247 Had a Post-Hospital Session
Avg 0.7 days to Exit Interview



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Total Number of...

Crisis Line Contacts December	10	57	13	21	135	204	18	
Total	101				357			458

*There were 57 logged calls where age was not disclosed. Those have been added to the total.

Crisis Line Contacts YTD	61	295	108	115	976	982	97	
Total	579				2,055			2,634

by reason for call...	
Increase in Symptoms	658
Phone Support	743
Information Only	504
Suicidal ideation/Threat	437
Self-Injurious Behavior	27
Access to Services	162
Aggression towards Others	28
Resources/Linkages	75

by time of day...	
08:00am-05:00pm	1716
05:00pm-08:00am	918

YTD Calls from Law Enforcement to Crisis		
TOTAL: 293		
MCSO: 100	CHP: 4	WPD: 19
FBPD: 44	Jail: 59	UPD: 67

Total Number of...

Full Service Partners Dec	Youth	TAY	Adult	BHC	Elder	Outreach	
Total	4	21	68	10	6	37	146

Total Number of...

Full Service Partners YTD	Youth	TAY	Adult	BHC	Elder	Outreach	
Total	4	21	70	10	7	38	150

Contract Usage	Budgeted	YTD
Medi-Cal (50% FFP)	\$14,000,000.00	\$6,748,135.00
MHSA	\$1,791,450.00	\$887,215.00
ReAlignment	\$505,000.00	\$320,876.00
Medication Management	\$1,100,000.00	\$153,435.00

Estimated Expected FFP	December	YTD
Expected FFP	\$406,000.00	\$3,450,785.00



Meds Management	Dec	Dec	FY YTD	FY YTD
	Ukiah	Fort Bragg	Ukiah	Fort Bragg
Adult Unduplicated Clients	133	54	370	133
Adult Services Provided	181	67	1189	405
Youth Unduplicated Clients	60	5	184	18
Youth Services Provided	62	6	406	38

Services Provided				
Whole System of Care	Dec	Dec	YTD	YTD
Count of Services Provided	Youth	Adults	Youth	Adults
*Assessment	146	158	1014	859
*Case Management	393	606	2528	3933
*Collateral	210	2	1381	14
*Crisis	78	163	484	993
*Family Therapy	206	0	1423	10
*Group Therapy	2		64	
*Group Rehab	305	111	2154	692
*ICC	366		2055	
*Individual Rehab	461	436	3239	2484
*Individual Therapy	731	245	4355	2050
*IHBS	132		893	
*Psychiatric Services	68	206	438	1450
*Plan Development	89	75	610	478
*TBS	29		466	
Total	3216	2002	21,104	12,963
No Show Rate	5.70%	9.00%	8.10%	8.75%
Average Cost Per Beneficiary	\$882	\$672	\$3,503	\$2,417

Count of Services by Area	Dec	Dec	YTD	YTD
	Youth	Adults	Youth	Adults
South Coast	13		78	
North Coast	286	503	1,894	3,704
North County	33		231	
Ukiah	2,609	1,483	16,924	9,040
Willits	275	16	1,977	219