

## EXHIBIT B

### PAYMENT TERMS

I. COUNTY will pay CONTRACTOR (Tri-Cities Answering Service and Call Center) for satisfactory provision of services as defined in Exhibit A.

II. Services furnished under this Agreement will be reimbursed as per the following budget:

Period of July 1, 2022- June 30, 2023

Description of Service	Annual Calls	Monthly	Annual
Service Fee (includes 225 calls monthly)		\$ 475.00	\$ 5,700
Estimated annual calls at .75 per call (for calls in excess of 225)	18,986.67		\$14,240
Service Charge for Message Storage		\$5.00	\$60
Phone Line Charges (.10 per minute)			\$5,000
Maximum Allowable Amount			\$25,000

Period of July 1, 2023- June 30, 2024

Description of Service	Maximum Agent Time	Monthly	Annual
Agent Call Time at \$1.25 per minute	27,952		\$34,940
Service Charge for Message Storage		\$5.00	\$60
Phone Line Charges (.10 per minute)			\$5,000
Maximum Allowable Amount			\$40,000

III. CONTRACTOR will submit claims and reports using the electronic invoice provided by the COUNTY (Attachment 1):

A. CONTRACTOR will submit invoices by the twentieth (20<sup>th</sup>) day of the month for services provided to clients in the previous month.

B. Invoices submitted past the due date must be accompanied by a letter explaining why the invoice is late. COUNTY has the sole authority to determine whether to approve or disapprove payment of the late invoice.

C. COUNTY shall not approve payment of funds until CONTRACTOR has filed all reports required under this Agreement.

IV. This is a limited project and CONTRACTOR should make no assumption of continued funding from the COUNTY for this purpose at the end of this contract period.

V. Payments under this Agreement shall not exceed Sixty Five Thousand Dollars (\$65,000) for the term of this Agreement.

[END OF PAYMENT TERMS]