

Behavioral Health & Recovery Services

Specialty Mental Health Services



Contracted Provider



- **Contract terms: October 1, 2024 – June 30, 2025**
 - Anchor Health Management, Inc - \$1,884,358
 - Mendocino Coast Hospitality Center - \$484,000
 - Mendocino County Youth Project - \$566,882
 - Redwood Community Services - \$9,678,321
 - Tapestry Family Services - \$5,270,136
- **Estimated number of clients to be served: 2,950**
- **Total cost per beneficiary: \$6,063**

Specialty Mental Health Outcomes

Specialty Mental Health Services Measurement	FY 22/23 Outcome (# of Individuals)	FY 23/24 Outcome (# of Individuals)
Number of people that entered services this year	899	873
Number of people currently served who utilized crisis services this year	388 (21%)	248 (9%)
Number of people currently served who utilized crisis services last year, but not this year	104	112
Number of people currently served who have not needed to utilize crisis services this year	1,463 (79%)	2,411 (91%)
Number of people that needed to be conserved	29	9
Number of people who got off conservatorship and have stayed off	10	6
Number of people housed during fiscal year	46	46
Number of people housed this during fiscal year that remained housed	41	30

Data Reporting



All contracted providers shall provide:

- Number of individuals housed during services,
- Number of individuals unhoused vs housed in services,
- Number of new beneficiaries' accessing services,
- Number of services provided,
- Number of services provided by provider type, type of services provided by provider type
- Number of beneficiaries who completed treatment and have not returned,
- Number of beneficiaries currently in services accessing crisis services,
- Improvement in beneficiary outcome measures including but not limited to, based on client's age, the Adult Needs and Strengths Assessment (ANSA), Child Assessment of Needs and Strengths 50 (CANS-50), Client Satisfaction Questionnaire (CSQ-4) General Anxiety Disorder-7 (GAD7) Pediatric Symptom Checklist (PSC-35) and Adverse Childhood Experiences, to measure clients' functioning and/or satisfaction, and
- Number of beneficiaries accessing services that need a higher level of care, ie LPS.

New Outcome & Data Tool

- Behavioral Health Analytical platform tool:

Objective Arts | ToDo **30** | Change Password | Logout

- High Risk Dashboard**
Monitor Risk by Provider
- Provider Dashboard**
Monitor Provider Performance
- Clinician Dashboard**
Monitor Clinician Performance
- Client Data**
Manage Client Data
- Reports**
Aggregate Reports
- Algorithms**
Data Stratification
- Staff Admin**
Manage System Users
- Client Admin**
Manage System Clients
- System Admin**
Manage System

CANS Clinician Dashboard | Switch Clinician

Active Cases: 12

Cases with No Assessments in Last 12 Months: 3

Closed Cases with More than One Assessment in Last 12 Months: 17

Closed Cases with One or Fewer Assessments in Last 12 Months: 9

Clinician Overview | Client Summary

Caseload Intake Statistics and Services Distributions

- Caseload ACE Score - Most Recent:** Bar chart showing Percent with Score (0-10).
- Caseload Needs Score - Most Recent:** Bar chart showing Percent with Score (0-30+).
- Number of Needs at Intake:** Bar chart comparing Caseload and RU for Avg Score, Single Lowest Score, and Single Highest Score.
- Caseload All Services Distribution (Past 4 Months):** Pie chart showing distribution of services: ICC, Ind Thr, Cancel, Assmnt, PD, Coord, CM.
- Percent of Caseload Clients Receiving Service (Past 4 Months):** Bar chart showing Percent of Clients Receiving Service (0-100%).

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