
► S. Lynn Finley

Objectives

Chief of Patient Care Services

Education

Master in Public Administration with an emphasis in Healthcare (May 2007)

University of San Francisco

Bachelor of Science-Business Management (December 2005)

University of Phoenix-Classroom

Associate of Science in Nursing (1994)

Excelsior College

Vocational Nurse Certificate (1991)

College of the Redwoods

Emergency Medical Technician II Certification (1988)

Mendocino Community College

Experience

Chief Nursing Officer (August 8, 2017 to current)

Mendocino Coast District Hospital (700 River Dr Fort Bragg CA 95437)

Plans, directs, coordinates, budgets for, and evaluates patient care operations, including clinical support services for the Hospital. Acts as a Clinical Adviser to the Board of Directors.

Clinical Application Analyst (November 2016 – Current)

Mendocino Coast District Hospital (700 River Dr., Fort Bragg, CA. 95437)

To support clinical staff with the Electronic Medical records by teaching new clinical staff how to access a variety of programs and how to navigate and document within the electronic health record. Support the forms committee with maintaining the online forms folder and assisting with formatting forms within the approved format. Lead the ongoing super users group to address any issues within our various programs and to address any future implementations.

Owner (May 2016 October 2016)

Noyo River Grill

Restaurant opened from the ground up. Developed menu, managed staff.

Director of Quality Improvement (September 2011 – May 2016)

Colorado Canyons Hospital and Medical Center (300 W Ottley Way, Fruita CO 81521)

Responsible for the development of the overall quality program at Family Health West. Was a participant in the H.E.N. (Hospital Engagement Network) national project, completed the AHRQ/HRSA Patient Safety Fellowship. I worked closely with the Colorado Hospital Association, the Colorado Rural Healthcare Center and the Western Healthcare Alliance to actively keep the critical care access hospital up to date with all aspects of quality care and patient safety. I organized and led a team to develop the Patient Family Advisory Council and the Professional Nursing Council. I was chair of the Acute Care Quality Council, the Adult Extended Care Quality Committee. And of the Policy and Procedure Committee. I created a system to organize our P&P's. I was a member of the Cerner Community Works E.H.R implementation team and led the physician and nursing segments of the implementation. Completed the DA2 training with Cerner and was the point person for query building and report writing for clinical and financial reports. The acute care hospital went through its first survey with only 1 tag.

Director of the Inpatient Unit February 2011 to September 2011

Colorado Canyons Hospital and Medical Center

Responsible for the day to day operations of the 16 bed critical access inpatient unit. Oversaw staff development, patient care, and financial outcomes. Developed Policies and Procedures.

Staff Nurse Inpatient Unit November 2010 to February 2011

Colorado Canyons Hospital and Medical Center

Fulltime position providing bedside care for acute and swing bed patients.

Unemployed (July 2009 to November 2010)

Director of Nursing Services (2007- 2009)

Petaluma Valley Hospital (McDowell Blvd, Petaluma, CA)

Was responsible for oversight of all of the nursing departments including budgets, patient satisfaction and quality. Focus is on developing a team of nurse managers that work collaboratively with a focus on patient satisfaction and quality of care. Represent nursing at all physician committees. Continue to work collaboratively with area wide as well as corporate groups in areas of patient satisfaction and quality.

- ☐ Renegotiated nursing contract with the California Nursing Association
- ☐ Successfully brought nursing through the accreditation process with zero RFI's.

Medical Surgical/Telemetry Manager (2006- 2007)

Petaluma Valley Hospital (McDowell Blvd, Petaluma, CA)

Managed a 60 bed unit that included telemetry, oncology, dialysis, pediatrics, and surgical as well as general medical patients. I oversaw 105 direct reports (60 FTE's) with an operating expense budget of 7 million per fiscal year. I also served on area wide teams for the St Josephs Health Care System of Sonoma County that focused on physician and patient satisfaction.

- ☐ Reduced use of travelers and registry by hiring a total of 18 new staff members and by creating an atmosphere that encouraged retention.
- ☐ Brought the budget into alignment.
- ☐ Worked closely with the staff to eliminate issues that were heading towards formal grievances as well as resolving grievances in place prior to my hire.

Interim Director of Nursing Services (2005- 2006)

Palm Drive Hospital (Sebastopol, CA)

Worked closely with the administrative team aligning our strategic goals with the Studor's

Hardwiring for Excellence Program. Had a leading role in the recruitment and retention team developing a plan and implementing components in order to attract new employees as well as keep the ones we have. Worked closely with our Quality/Risk manager to put in place performance improvement projects that fell under the IHI 100K Lives program. Developed community outreach aspects under that program as well. Have administrative oversight of Cardio-pulmonary and Physical Therapy as well as Nursing. Represent Nursing at all Medical Staff Committees.

- ☐ Decreased incidental overtime of nursing staff from 86 hours per pay period to less than 10 hours. Developed tools to monitor the staffing budget to prevent chronic overstaffing.

- ☐ Successfully brought nursing through the accreditation process.

Other Positions held at Palm Drive Hospital from 2000 to 2004: Medical Surgical/Critical Care Manager, Administrative Supervisor, Emergency Department and Critical Care Staff Nurse.

Served on the following committees: Safety Committee, Quality Council, Accident Prevention, and Recruitment & Retention.

Other Clinical Positions:

Mercy General Hospital, Sacramento, CA 2004-2005. Clinical Coordinator for a 38 bed Medical-Telemetry Unit

Kaiser Hospital, Santa Rosa, CA 2002. Part time Staff Nurse in their 18 bed emergency department. Assisted them through their JCAHO Survey.

Santa Rosa Memorial Hospital, Santa Rosa, CA 1992-2000. Staff Nurse in the following departments; Medical-Telemetry, Cardiac Step Down Unit, House Float, Emergency and urgent care clinic.

Howard Memorial Hospital, Willits, CA 1991-1992. LVN in the Emergency Department and on the medical Surgical Department.

Northern Pacific Emergency Services Willits CA 1989-1994 EMTII Provided pre-hospital Emergency care through 911 calls.

Mendocino Coast District Hospital, Fort Bragg CA Per diem EMT II