



Redwood Quality Management Company (RQMC) is the Administrative Service Organization for Mendocino County-providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. The following data is reported by age range, along with a total for the system of care (either youth or adult) as well as the overall RQMC total. This will assist in interpreting how different demographics are accessing service, as well as assist in providing an overall picture of access and service by county contract (youth and adult). Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

AGE OF PERSONS SERVED

Children, Youth, & Young Adult System *Adult & Older Adult System* *RQMC*

0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
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Persons Admitted to...

Outpatient Services May	38	39	17	11	28	46	4	
Total	105				78			183

Crisis Services May	5	28	17	5	39	49	10	
Total	55				98			153

Unduplicated Persons...

Served in May	289	291	95	56	255	408	62	
Total	731				725			1,456

Unduplicated Persons...

Served Fiscal Year to Date	547	586	231	134	605	746	158	
Total	1,498				1,509			3,007

Identified As (YTD)...

Male	763				784			1,547
Female	721				721			1,442
Non-Binary and Transgender	14				4			18

White	791				1210			2,001
Hispanic	384				95			479
American Indian	120				90			210
Asian	6				15			21
African American	55				29			84
Other/Undisclosed	142				70			212

YTD Persons by location...

Ukiah Area	1627
Willits Area	409
North County	108
Anderson Valley	36
North Coast	655
South Coast	68
OOC/OOS	104



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RQMC

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Total Number of...

Crisis Line Contacts May

	8	51	32	11	156	145	16	
Total	102				317			419

*There were 83 logged calls where age was not disclosed. Those have been added to the total.

Crisis Line Contacts YTD

	95	524	221	186	1906	1779	194	
Total	1,026				3,879			4,905

by reason for call YTD...

Increase in Symptoms	1237
Phone Support	1377
Information Only	1003
Suicidal ideation/Threat	755
Self-Injurious Behavior	55
Access to Services	314
Aggression towards Others	43
Resources/Linkages	121

May Calls from Law Enforcement to Crisis

TOTAL: 28		
MCSO: 13	CHP: 0	WPD: 2
FBPD: 8	Jail: 4	UPD: 1

by time of day YTD...

08:00am-05:00pm	3089
05:00pm-08:00am	1816

YTD Calls from Law Enforcement to Crisis

TOTAL: 491		
MCSO: 176	CHP: 11	WPD: 38
FBPD: 75	Jail: 90	UPD: 101

Total Number of...

Emergency Crisis Assessments May

	6	40	25	9	58	75	12	
Total	80				145			225

Emergency Crisis Assessments YTD

	63	345	151	137	609	666	136	
Total	696				1,411			2,107

YTD by location...

Ukiah Valley Medical Center	794
Crisis Center-Walk Ins	701
Mendocino Coast District Hospital	287
Howard Memorial Hospital	251
Jail	42
Juvenile Hall	17
Schools	7
Community	8
FQHCs	0

YTD by insurance...

Medi-Cal/Partnership	1435
Private	259
Medi/Medi	227
Medicare	74
Indigent	102
Consolidated	0
Private/Medi-Cal	4
VA	6



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Total Number of...

Inpatient Hospitalizations May	0	12	7	0	9	20	2	
Total	19				31			50

ReHospitalization within 30 days	Youth	Adult	0-2 days in the Hospital	Admits	% of total Admits
May	2	1	May	3	6
YTD	21	43	YTD	50	7.9

Days in the ER	0	1	2	3	4	5	Unk
May	5	29	10	3	1	0	2
YTD	104	335	117	27	10	3	46

Inpatient Hospitalizations YTD	15	108	51	47	205	175	32	
Total	221				412			633

YTD by location...	
Aurora- Santa Rosa**	95
Restpadd Redding/RedBluff**	200
St. Helena Napa/ Vallejo**	241
Sierra Vista Sacramento**	6
John Muir Walnut Creek**	2
San Jose BH**	10
St Marys San Francisco**	11
Marin General**	6
Heritage Oaks Sacramento**	8
VA: Sacramento / PaloAlto / Fairfield / San Francisco	6
Other**	48

YTD by criteria...	
Danger to Self	317
Gravely Disabled	179
Danger to Others	10
Combination	127

YTD at discharge...	
Discharged to Mendc	496
Had a Post-Hospital S	422
Avg days to Exit Inter	0.64

Total Number of...

Full Service Partners May	Youth	TAY	Adult	BHC	Elder	Outreach	
Total	3	22	73	11	10	48	167

Total Number of...

Full Service Partners YTD	Youth	TAY	Adult	BHC	Elder	Outreach	
Total	4	24	83	11	13	48	183



Services Provided				
Whole System of Care	May	May	YTD	YTD
Count of Services Provided	Youth	Adults	Youth	Adults
*Assessment	183	184	1953	1771
*Case Management	545	1014	5131	8302
*Collateral	187	5	2425	34
*Crisis	125	277	883	2157
*Family Therapy	249	2	2638	17
*Group Therapy	17		145	
*Group Rehab	385	86	4792	1284
*ICC	431		4208	
*Individual Rehab	588	407	5927	4663
*Individual Therapy	816	350	8463	3860
*IHBS	194		1836	
*Psychiatric Services	114	333	907	3118
*Plan Development	111	106	1226	962
*TBS	23		646	
Total	3968	2764	41,180	26,168
No Show Rate	8.00%	11.00%	8.00%	9.50%
Average Cost Per Beneficiary	\$982	\$763	\$5,631	\$3,618

Count of Services by Area	May	May	YTD	YTD
	Youth	Adult	Youth	Adult
South Coast	9		180	
North Coast	311	614	3,285	6,767
North County	7		453	
Ukiah	3,250	2,101	33,565	19,020
Willits	391	49	3,707	381

Meds Management	May	May	FY YTD	FY YTD
	Ukiah	Fort Bragg	Ukiah	Fort Bragg
Adult Unduplicated Clients	232	63	486	161
Adult Services Provided	455	97	2933	815
Youth Unduplicated Clients	106	14	260	33
Youth Services Provided	168	20	1010	91



Contract Usage	Budgeted	YTD
Medi-Cal (50% FFP)	\$14,000,000.00	\$11,397,377.00
MHSA	\$1,791,450.00	\$1,568,745.00
ReAlignment	\$655,000.00	\$763,514.00
Medication Management	\$1,100,000.00	\$701,022.00

Estimated Expected FFP	May	YTD
Expected FFP	\$480,175.00	\$6,049,199.50