



HOUSING AND HOMELESSNESS

Service and Funding Update

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July 23, 2019

Overview of Presentation

- Mendocino County's Housing and Homeless Service Priorities
- Spectrum of Homelessness and Housing Needs
- HHSA's Funding Overview (see detailed chart)
- Spotlight: Partnership HealthPlan of California's Local Housing Innovations Grant
- Spotlight: No Place Like Home Non-Competitive Funding Resolution Housing Plan
- Spotlight: Whole Person Care Pilot Project's One Time Housing Funds
- Implementation Update: Needs Assessment & Action Steps (Marbut Consulting)
- Mendocino County's Homeless Services Continuum of Care (MCHSCoC)
- Spotlight: MCHSCoC funding awarded to date
- Next Steps

Board of Supervisors Priorities

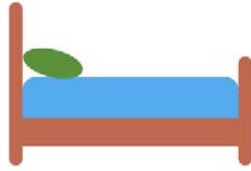
- The Board of Supervisors is committed to addressing chronic homelessness
- Responding to Board priorities, the Health & Human Services Agency (HHSA) developed new grant application strategies in FY 16/17
- HHSA also increased support of the Homeless Services Continuum of Care
- Contracted with Marbut Consulting to specifically assess chronic/street level homelessness
- Continues to develop new opportunities for funding

Types of Housing



Unsheltered

Lacking a fixed, regular, and adequate nighttime residence; sleeping in public or private place not ordinarily used as a regular sleeping accommodation for human beings (e.g., tent, car)



Emergency Shelter

A facility with the primary purpose of providing temporary or transitional shelter for the homeless in general or for specific populations of the homeless.



Transitional Housing

Housing that facilitates movement of the homeless, including those with mental or physical disabilities, to permanent housing within a reasonable amount of time (usually 2-4 months)



Permanent Supportive Housing

Permanent housing with indefinite rental assistance paired with supportive services to assist homeless persons with a disability or families with a member with a disability achieve housing stability.



Subsidized Rental Housing

Economic assistance for low- and moderate-income households aimed toward alleviating housing costs; provided in conjunction with state and local housing agencies (e.g., Section 8)



Permanent Housing

Community-based housing without a designated length of stay in which formerly homeless individuals and families that do not require supportive services live as independently as possible.



HHSA's Funding Overview (see chart)

- HHSA has historically had less than \$350,000 of annual funding to directly address homelessness
- New grants available to HHSA since 2017 have increased investments:
 - More than \$250,000 in Social Services programs
 - More than \$3 Million in Behavioral Health & Recovery Services
 - More than \$6.5 Million in cross-agency Whole Person Care Pilot efforts
- FY 19/20 State budget dedicates more than \$175 million in new funding to California Counties for Homeless Housing, Assistance and Prevention
 - Funding allocations will be based on 2019 homeless point-in-time counts

Spotlight: Local Housing Innovation Grant

OVERVIEW

- One-time funding through Partnership HealthPlan of California (PHC)'s Strategic Use of Reserves
- Must Serve PHC's Medi-Cal Beneficiaries
- Critical Needs & Permanent Housing

FUNDING TODAY

- Focuses on Vulnerable Social Services Clients
- Critical Needs & Permanent Housing
- \$37,504 for Rapid Response for Homeless Families
- \$580,900 for Orr Creek Commons RCHDC's Permanent Supportive Housing in Ukiah



Spotlight: No Place Like Home



FUNDING

- \$75,000 Technical Assistance Allocation (Awarded)
- \$1,719,462 Non-Competitive Allocation (Application Deadline 8/15/19)- pays for Capital Projects only
- Multiple Competitive Releases of Bond Funding

TODAY'S ACTION

- Resolution to Accept Non-Competitive Allocation
- Approve application and Required Documentation





Spotlight: Whole Person Care (WPC) Pilot



OVERVIEW

- Patient-centered, integrated care across health, behavioral health, & social services
- Vulnerable group(s) of Medi-Cal beneficiaries: high utilizers with poor health outcomes
- Collaborative leadership and flexible funding coupled with accountability
- In Mendocino County, the pilot provides services and limited transitional housing support to individuals with significant mental health needs AND complex medical/social needs

FUNDING OPPORTUNITY

- FY 19/20 NEW one-time State funding for active WPC Pilots
- \$1,137,159 for Mendocino
- Multi-year spending authority
- Able to leverage federal funds
- For housing support services

Homelessness Needs Assessment and Action Steps Recommended by Marbut Consulting

- Focused on “street-level” homelessness while the Continuum of Care focuses on all aspects of homelessness
- *Key Recommendations from Marbut Consulting:*
 - Improve governance and county-wide strategic coordination
 - Improve coordinated entry, triage and targeted clinical interventions
 - Strengthen emergency shelter and transitional housing
 - Improve engagement and appropriate uses of public spaces
 - Establish continuous quality improvements to address long-term solutions



Governance and County-wide Strategy Recommendations

- 1 - Develop a Common Understanding of the Scope, Scale and Structure of the Problem; Common Nomenclature to Improve Decision Making
- 2 - One Overarching Strategic Action Plan with Specific Action Steps
- 3 - Move from Tactical One-off Decision Making to Strategic Decision Making Based on Data
- 4 - Move from Organization-Centric to System-Centric Decision Making



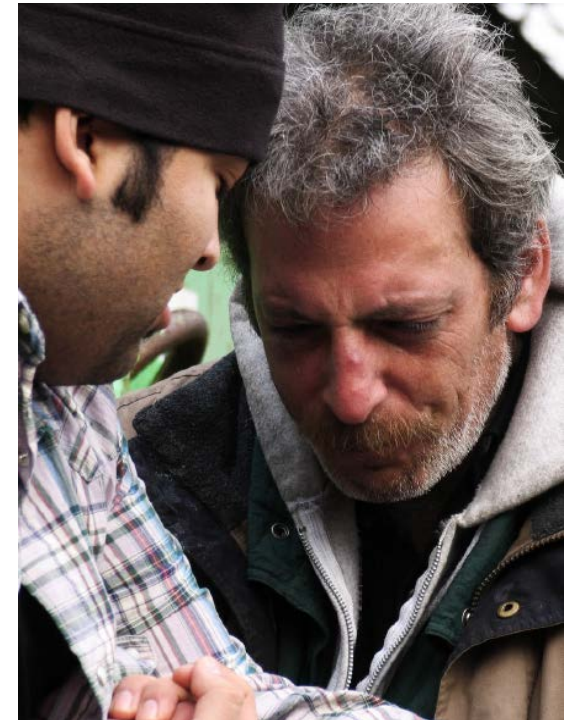
Governance and County-wide Strategy Recommendations



- 5 - Reduce Duplication of Services While Increasing Service Specialization
- 6 - Operate at Maximum Capacity by Increasing Utilization of Overall System
- 7 - Fully Build-out and Then Robustly Utilize HMIS
- 8 - Encourage Organizations and General Public to Engage, Rather Than Enable Individuals Experiencing Homelessness
- 9 - Improve Strategic Coordination Between the County and Cities

Clinical Recommendations

- 10 - Different Cohorts Need To Be Treated Differently Based on Clinical Needs
- 11 - Establish System-wide Service Eligibility and Triage Criterion
- 12 - Whenever Possible, Separate Children from Chronic Adults
- 13 - Create a County-wide Virtual Master Case Management System
- 14 - Create Street-Level Outreach Team Capacities, Especially in Ukiah
- 15 - Meaningful Mental Health and Substance Abuse Rehabilitation Slots
- 16 - Only One Day-Service-Center in Ukiah



Sheltering and Transitional Housing Recommendations

- 17 - Must Have a Winter Shelter in Ukiah
- 18 - Strategically Optimize {Permanent Supportive Housing}
- 19 - Source New Housing Opportunities of All Types



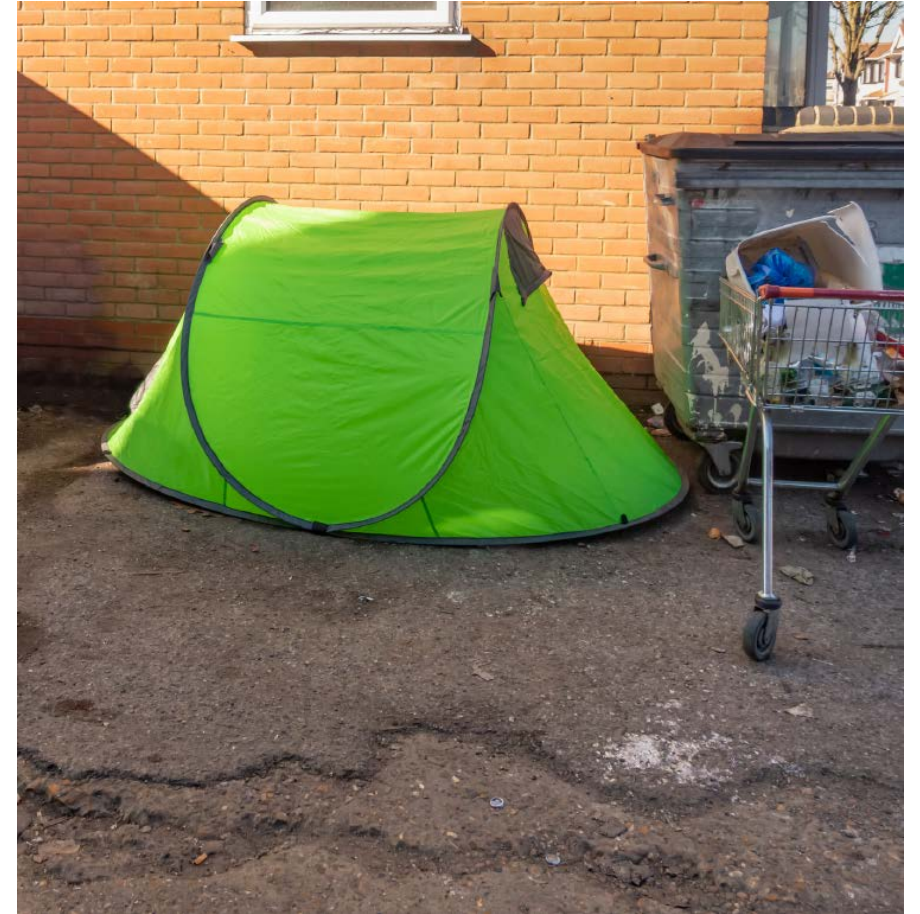
Public Space Issues

20 - Have a Zero Tolerance Approach to Encampments

21 - Address the Issue of Stolen Shopping Carts

22 - Engage Van-campers and use legal options

23 - Engage Car-campers



Longer Term Recommendations

- 24 - Re-look at the Overall System Volume Needs
- 25 - Conduct Deeper Data Dives Into the Issues of Employment, Out-of-towners and High Levels of Chronic Homelessness
- 26 - Replicate Data Analyses in the Remainder of the County
- 27 - Create and Implement a Public Relations Campaign in Order to Engage the General Public as a Proactive Partner with this Effort
- 28 - Set Up a Feed Back Loop to Guide Ongoing Improvements



Never Give Up On Anybody

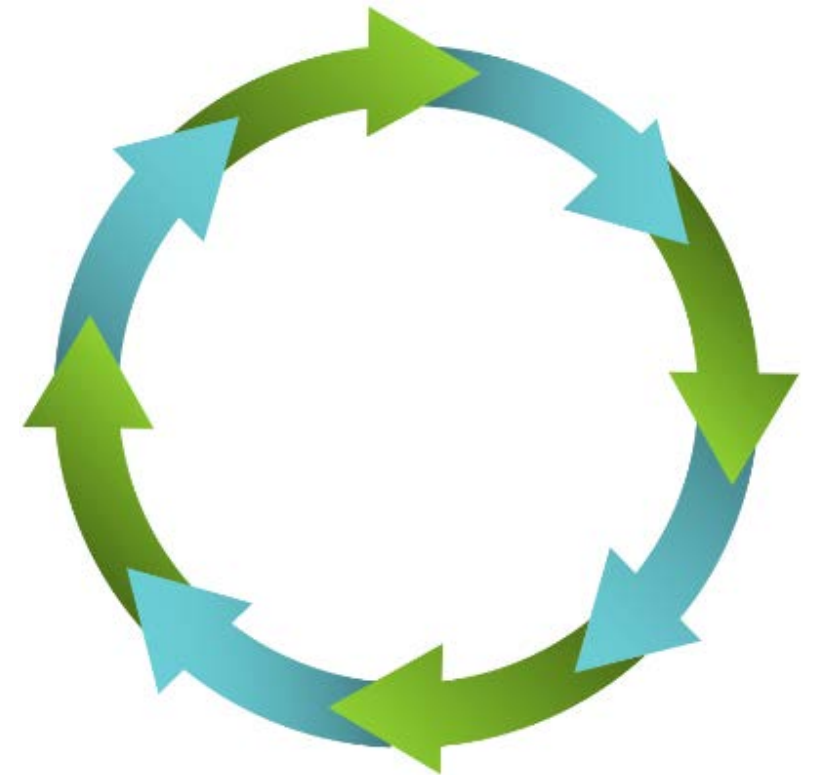


Never ever give up on anybody. You never know which seeds you are planting today will grow tomorrow, and you never know when something might "take." There are hundreds of stories about sustainable transformation that occurred after dozens of attempts. ~ Marbut Consulting, Core Tenets

Mendocino County's Homeless Services Continuum of Care (MCHSCoC)

MCHSCoC is a collaborative of over twenty agencies throughout the County. The purpose of the Continuum of Care is to:

1. Promote community-wide commitment to the goal of ending homelessness;
2. Provide funding for efforts to re-house homeless individuals and families rapidly while minimizing trauma and dislocation
3. Promote access to and effective use of mainstream programs by homeless individuals and families
4. Optimize self-sufficiency among individuals and families experiencing homelessness



MCHSCoC Spotlight on Funding

- Emergency Solutions Grants (ESG)
- California Emergency Solutions and Housing Program (CESH)
 - Funding allocated to Mendocino County in Round 1: \$927,488
 - Funding allocated to Mendocino County in Round 2: \$494,582
- Homeless Emergency Aid Program (HEAP)
 - Funding allocated to Mendocino County in 2018: \$4.9 million
- More than \$190 million in the FY 19/20 state budget is dedicated to California's Homeless Continuums of Care
 - Funding allocations will be based on 2019 homeless point-in-time counts



Next Steps

- Strengthen emergency shelter and transitional services through a year round shelter, coordinated services and a unified homeless service center
- Work with Mendocino County's Homeless Services Continuum of Care (and other stakeholders) to create a comprehensive, countywide Housing Plan for all Homeless People
- Fully implement coordinated Entry through upgraded, integrated Homeless Management Information Systems (HMIS)
- Pilot and implement Street Level mobile outreach and engagement teams with all local law enforcement agencies and service delivery partners
- Improve shared messaging, civic engagement & community based solutions

Transformation

The Holistic Process Of Creating An Environment that Promotes Sustainable Change.

To Be Successful, A Community Needs to Create An Environment Of Transformation. It Is Important to Remember That True Change Always Comes From Within.

~Marbut Consulting, Core Tenets

