



MENDOCINO COUNTY – WHOLE PERSON CARE PROJECT

Purpose

The purpose of Whole Person Care is to improve the wellbeing of Mendocino County residents experiencing mental illness, social isolation and/or poor health through enhanced interagency collaboration, peer support, and care coordination.

Vision

The vision of Whole Person Care is to transform Mendocino County's response to our most at-risk community members into a comprehensive, seamless and person-centric system of care in which vulnerable community members receive support and care that helps them lead healthier lives.

Project Partners

1. County of Mendocino – Health and Human Services Agency
2. Mendocino Coast Clinics
3. Mendocino Community Health Clinics, Inc.
4. Adventist Health- Ukiah Valley
5. Redwood Quality Management Corporation

Target Population

| Risk Category | Description of Pilot Group I (as of 1.8.17) | Estimated Count |
|------------------------------|--|--|
| High Intensity | Medi-Cal beneficiaries with a suspected significant mental health condition, AND: At least 2 of the following conditions: ✓ Severe Mental Illness ✓ More than \$20,000 in health service costs ✓ More than 3 ER or 20 clinic visits per year ✓ 2 or more in-patient hospital admissions ✓ Homeless or at-risk of homelessness ✓ Co-occurring substance use disorder ✓ Recent interaction with criminal justice | Up to 200 annually (may remain enrolled indefinitely) |
| Short Term Care Coordination | Short-term care coordination services will be provided to enrollees for the last three months of enrollment, as they achieve their wellness goals and transition out of the WPC program. | Up to 100 annually (enrolled maximum of three months) |

A Whole Person Care enrollee may expect:

- a) A Wellness Coach who can be a single point-of-contact and navigator for their holistic care
- b) Access to short-term housing following discharge from the ER, psychiatric inpatient hospitalization, and/or an LPS conservatorship, if needed
- c) Access to short-term supportive housing, following discharge from the hospital for a complex medical procedure and/or surgery, if needed
- d) Expedited access to SUDT treatment, if needed
- e) Direct access to navigation and support for primary health care needs at their local community health center