



Whole Person Care Pilot Program

A Whole Person Care enrollee may expect:

- a) A Wellness Coach who can be a single point-of-contact and navigator for their holistic care
- b) Access to short-term housing following discharge from the Emergency Department, psychiatric inpatient hospitalization, and/or an LPS conservatorship, if needed
- c) Access to short-term supportive housing, following discharge from the hospital for a complex medical procedure and/or surgery, if needed
- d) Expedited access to Substance-Use treatment, if needed
- e) Direct access to navigation and support for primary health care needs at their local community health center

Project Components

Component	Description	Responsible Party
1. Comprehensive Coordination of Care	Adult Multi-Disciplinary Team meetings specific to WPC enrollees; real time information sharing amongst project partners; and data collection	HHSA and RQMC will coordinate with other partners including AHUV, clinics, RCS Inland, RCS Coast, Manzanita, MCAVN, Hospitality Center, County of Mendocino SUDT Program, and others.
2. Wellness Coaches	Wellness Coaches will be housed at all RQMC subcontractor sites. Each WPC enrollee will be assigned to a Wellness Coach. These coaches will support participants in accessing a wide spectrum of medical, behavioral, and social services needs, including family finding as appropriate.	RQMC and subcontractors, including Manzanita, MCAVN, Hospitality Center, RCS Inland, and RCS Coast.
3. Mental Health Resource Centers	WPC funding will pay for modest infrastructure costs for those sites hosting a Resource Center.	Manzanita, Hospitality Center, RCS



Component	Description	Responsible Party
4. Medical Respite	Post-hospital medical care to WPC participants who are homeless, in unstable living situation, and/or too ill or frail to recover from illness/injury in their usual living environment, but not ill enough to be hospitalized or treated in a skilled nursing facility. (\$150 per person per bed day. Average stay of 4 days. Max is 90 days)	Adventist Health Ukiah Valley and other partners TBD
5. Mental Health Transitional Support (short-term housing for SMI clients)	Housing support following discharge from ERs or inpatient care, multiple inpatient psychiatric placements, and/or an LPS conservatorship. (\$150 per person per bed day. Maximum stay is 90 days)	RQMC
6. Specialized Substance-Use Treatment	WPC funds will pay for an additional SUDT Counselor available specifically to WPC enrollees.	County of Mendocino SUDT Program
7. Data Collection and Sharing	Collection of grant deliverable data and relevant enrollee data that is in a format that can be shared in the Adult Multi-disciplinary Meeting. (HbA1c, Blood Glucose Levels, Housing Status, SUDT status, ER visits and hospitalization, etc.)	All participants including RQMC and its subcontractors, Adventist Health Ukiah Valley, MCHC, MCC.
8. "Connections Coordinator"	Housing coordination, family finding, community integration, and tenancy care services.	TBD