



MENDOCINO COUNTY – WHOLE PERSON CARE PROJECT

Purpose

The purpose of Whole Person Care is to improve the wellbeing of Mendocino County residents experiencing mental illness, social isolation and/or poor health through enhanced interagency collaboration, peer support, and care coordination.

Vision

The vision of Whole Person Care is to transform Mendocino County's response to our most at-risk community members into a comprehensive, seamless and person-centric system of care in which vulnerable community members receive support and care that helps them lead healthier lives.

Project Partners

1. County of Mendocino – Health and Human Services Agency
2. Mendocino Coast Clinics
3. Mendocino Community Health Clinics, Inc.
4. Adventist Health- Ukiah Valley
5. Redwood Quality Management Corporation

Target Population

Risk Category	Description of Pilot Group 1 (as of 1.8.17)	Estimated Count
High Intensity	Medi-Cal beneficiaries with a suspected significant mental health condition, AND: At least 2 of the following conditions: ✓ Severe Mental Illness ✓ More than \$20,000 in health service costs ✓ More than 3 ER or 20 clinic visits per year ✓ 2 or more in-patient hospital admissions ✓ Homeless or at-risk of homelessness ✓ Co-occurring substance use disorder ✓ Recent interaction with criminal justice	Up to 200 annually (may remain enrolled indefinitely)
Short Term Care Coordination	Short-term care coordination services will be provided to enrollees for the last three months of enrollment, as they achieve their wellness goals and transition out of the WPC program.	Up to 100 annually (enrolled maximum of three months)

A Whole Person Care enrollee may expect:

- a) A Wellness Coach who can be a single point-of-contact and navigator for their holistic care
- b) Access to short-term housing following discharge from the ER, psychiatric inpatient hospitalization, and/or an LPS conservatorship, if needed
- c) Access to short-term supportive housing, following discharge from the hospital for a complex medical procedure and/or surgery, if needed
- d) Expedited access to SUDT treatment, if needed
- e) Direct access to navigation and support for primary health care needs at their local community health center



MENDOCINO COUNTY – WHOLE PERSON CARE CHARTER

Purpose

The purpose of Whole Person Care is to improve the wellbeing of Mendocino County residents experiencing mental illness, social isolation and/or poor health through enhanced interagency collaboration, peer support, and care coordination.

Vision

The vision of Whole Person Care is to transform Mendocino County's response to our most at-risk community members into a comprehensive, seamless and person-centric system of care in which vulnerable community members receive support and care that helps them lead healthier lives.

Strategies

Whole Person Care partners will:

1. Identify and prioritize high-need, high-risk individuals
2. Develop an individualized and shared assessment tool and care plan
3. Provide timely and coordinated care and services
4. Communicate openly with each other with an understanding of common project goals; and
5. Assure real-time, multi-agency integrated data.

Target Population

Risk Category	Description of Pilot Group 1 (as of 1.8.17)	Estimated Count
High Intensity	Medi-Cal beneficiaries with a suspected significant mental health condition, AND: At least 2 of the following conditions: ✓ Severe Mental Illness ✓ More than \$20,000 in health service costs ✓ More than 3 ER or 20 clinic visits per year ✓ 2 or more in-patient hospital admissions ✓ Homeless or at-risk of homelessness ✓ Co-occurring substance use disorder ✓ Recent interaction with criminal justice	Up to 200 annually (may remain enrolled indefinitely)
Short Term Care Coordination	Short-term care coordination services will be provided to enrollees for the last three months of enrollment, as they achieve their wellness goals and transition out of the WPC program.	Up to 100 annually (enrolled maximum of three months)



Tactics

1. To improve care coordination, we will:
 - a. Align and perform risk assessments at any point of contact through a shared universal screening tool and assessment plan
 - b. Expedite access to needed services and housing for high-risk clients in a human-centric approach, including developing shared care plans, facilitated communication across agencies, and improved workforce skills
 - c. Support our high-needs clients through a model that embraces peer support and an Adult Multi-Disciplinary Team that will facilitate and streamline support for complex clients
 - d. Develop a simple, streamlined, shared data infrastructure that is user-friendly and primarily focused on outcomes for clients
2. To develop a sustainable fiscal strategy, we will:
 - a. Ensure that we get and keep our targeted population enrolled in Medi-Cal
 - b. Fully maximize and draw-down all available state and federal funds
3. To continuously improve quality of services, we will:
 - a. Utilize shared outcome metrics
 - b. Embrace a plan, do, study, act (PDSA) methodology

Partner Organization	Signature	Date
County of Mendocino Health and Human Services Agency		
County of Mendocino Behavioral Health and Recovery Services		
Mendocino Coast Clinics		
Mendocino Community Health Clinics, Inc.		
Redwood Quality Management Corporation		
Adventist Health - Ukiah Valley		



Whole Person Care Pilot Program

A Whole Person Care enrollee may expect:

- A Wellness Coach who can be a single point-of-contact and navigator for their holistic care
- Access to short-term housing following discharge from the Emergency Department, psychiatric inpatient hospitalization, and/or an LPS conservatorship, if needed
- Access to short-term supportive housing, following discharge from the hospital for a complex medical procedure and/or surgery, if needed
- Expedited access to Substance-Use treatment, if needed
- Direct access to navigation and support for primary health care needs at their local community health center

Project Components

Component	Description	Responsible Party
1. Comprehensive Coordination of Care	Adult Multi-Disciplinary Team meetings specific to WPC enrollees; real time information sharing amongst project partners; and data collection	HHSA and RQMC will coordinate with other partners including AHUV, clinics, RCS Inland, RCS Coast, Manzanita, MCAVN, Hospitality Center, County of Mendocino SUDT Program, and others.
2. Wellness Coaches	Wellness Coaches will be housed at all RQMC subcontractor sites. Each WPC enrollee will be assigned to a Wellness Coach. These coaches will support participants in accessing a wide spectrum of medical, behavioral, and social services needs, including family finding as appropriate.	RQMC and subcontractors, including Manzanita, MCAVN, Hospitality Center, RCS Inland, and RCS Coast.
3. Mental Health Resource Centers	WPC funding will pay for modest infrastructure costs for those sites hosting a Resource Center.	Manzanita, Hospitality Center, RCS



Component	Description	Responsible Party
4. Medical Respite	Post-hospital medical care to WPC participants who are homeless, in unstable living situation, and/or too ill or frail to recover from illness/injury in their usual living environment, but not ill enough to be hospitalized or treated in a skilled nursing facility. (\$150 per person per bed day. Average stay of 4 days. Max is 90 days)	Adventist Health Ukiah Valley and other partners TBD
5. Mental Health Transitional Support (short-term housing for SMI clients)	Housing support following discharge from ERs or inpatient care, multiple inpatient psychiatric placements, and/or an LPS conservatorship. (\$150 per person per bed day. Maximum stay is 90 days)	RQMC
6. Specialized Substance-Use Treatment	WPC funds will pay for an additional SUDT Counselor available specifically to WPC enrollees.	County of Mendocino SUDT Program
7. Data Collection and Sharing	Collection of grant deliverable data and relevant enrollee data that is in a format that can be shared in the Adult Multi-disciplinary Meeting. (HbA1c, Blood Glucose Levels, Housing Status, SUDT status, ER visits and hospitalization, etc.)	All participants including RQMC and its subcontractors, Adventist Health Ukiah Valley, MCHC, MCC.
8. "Connections Coordinator"	Housing coordination, family finding, community integration, and tenancy care services.	TBD



MENDOCINO COUNTY – WHOLE PERSON CARE- CONTRACTS FOR 2018

Purpose

The purpose of Whole Person Care is to improve the wellbeing of Mendocino County residents experiencing mental illness, social isolation and/or poor health through enhanced interagency collaboration, peer support, and care coordination.

Proposed Contracts for Calendar Year 2018

Subcontractor	Proposed Contract Amount for 2018	Status as of 2.1.18
Mendocino Coast Clinics	Up to \$70,000	Budget adjustment request approved by State on 1.30.18. Contract content currently in development.
Mendocino Community Health Clinics, Inc.	Up to \$70,000	Budget adjustment request approved by State on 1.30.18. Contract content currently in development.
Redwood Quality Management Corporation (and subcontractors, including Manzanita, Mendocino Coast Hospitality Center, MCAVN, Redwood Community Services)	Up to \$1.3 million	Budget adjustment request approved by State on 1.30.18. Contract content currently in development.
Adventist Health - Ukiah Valley	Up to \$130,000	In development. Specifics about Medical Respite services have yet to be confirmed.
Data Consultant – TBD	Up to \$50,000	Consultant needs have not yet been identified by the Whole Person Care Data Workgroup. Exception to Bid or RFP may be necessary.



Mendocino County Board of Supervisors Agenda Summary

Item #: 3a)

CARRE BROWN
1st District
Supervisor

JOHN MCCOWEN
2nd District
Supervisor
Chair

**GEORGEANNE
CROSKEY**
3rd District
Supervisor

DAN GJERDE
4th District
Supervisor

DAN HAMBURG
5th District
Supervisor
Vice Chair



CARMEL J. ANGELO
Chief Executive Officer/
Clerk of the Board

KATHARINE L. ELLIOTT
County Counsel

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Ukiah, CA 95482
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MENDOCINO COUNTY
PUBLIC HEALTH, SAFETY, AND RESOURCES COMMITTEE
ACTION MINUTES – December 11, 2017
BEFORE THE BOARD OF SUPERVISORS
COUNTY OF MENDOCINO - STATE OF CALIFORNIA
FAIR STATEMENT OF PROCEEDINGS
(PURSUANT TO CALIFORNIA GOVERNMENT CODE §25150)

AGENDA ITEM NO. 1 – OPEN SESSION (9:10 A.M.)

Present: Supervisor John McCowen and Chair Dan Hamburg.

Staff Present: Ms. Carmel J. Angelo, Chief Executive Officer; Ms. Katharine L. Elliott, County Counsel; and Ms. Karla Van Hagen, Senior Deputy Clerk of the Board.

AGENDA ITEM NO. 2 – COMMITTEE ACTION ITEMS

2A) DISCUSSION AND POSSIBLE DIRECTION TO STAFF REGARDING REVISIONS TO THE LIMITED DENSITY RURAL DWELLING (CLASS K) ORDINANCE (REFERRED FROM THE JANUARY 24, 2017, BOARD OF SUPERVISORS MEETING)

Presenter/s: Mr. Michael Oliphant, Senior Building Official, Planning and Building Services; and Mr. Nash Gonzalez, Interim Director, Planning and Building Services.

Public Comment: Ms. Stephanie Gould; Mr. Scott Ward; Mr. Dennis Tooney; Mr. Robert Salisbury; Mr. James Vedorhes; Mr. Blair Phillips; Mr. Darius Richmond; Mr. Casey O'Neill; Mr. Bill Barksdale; Mr. Jeff Ellis; Mr. Greg Krauss; Ms. Angela DeWitt; Mr. Larry Malliard; Ms. Anna Farnham; and Mr. Lee Howard.

Points of Discussion:

- Automatic fire sprinkler system for all single family residences;
- 2,000 square feet of habitable space limitation for all single family residences;
- Wildland Urban Interface (WUI) requirements for all new single family residences;
- Permitter foundation requirement (as required by the California Building Code) for all single family residences and accessory dwellings for structures greater than 1 story in height;
- Five acre minimum parcel size;
- Affordability vs. health vs. safety vs. legality;
- Statement regarding materials conforming with WUI – “equal to or better than the listed materials” not to be considered exhaustive. Proposed verbiage such as, “including, but not limited to”;
- Engineering standards;
- Alternate foundations;
- Grandfathering permit differentiation (existing vs new Class K buildings);
- No fire sprinkler requirement for homes under 1,250 square feet (if County Counsel determines this meets building requirements);
- Maximum square footage of 2,000 (with possibility of up to 750 square footage for attached second unit to be added, still utilizing Class K) to create an accessory, independent living unit);
- Sprinkler acreage requirement on 1 acre parcel zoning; but not on larger acre;
- Application date shall be operative date for Class K code standards / amnesty date; and
- Three (3) inspection requirement.

Committee Directive: GENERAL CONSENSUS OF THE COMMITTEE that Planning and Building Services staff shall investigate further what engineering standards could be incorporated into Ordinance (or an appendix) that would relieve the burden of every individual applicant of having to secure their own engineering with respect to post and pier foundation.

Committee Directive: GENERAL CONSENSUS OF THE COMMITTEE that Planning and Building Services staff shall prepare an agenda item for the December 19, 2017, meeting of the Board of Supervisors formalizing extension of Board amnesty to June 30, 2018.

COMMITTEE RECESS: 10:24 A.M. – 10:41 A.M.

Committee Directive: GENERAL CONSENSUS OF THE COMMITTEE that County Counsel shall provide a legal opinion regarding the reduction of sprinkler standard for clearly smaller structures.

Committee Directive: GENERAL CONSENSUS OF THE COMMITTEE that County Counsel shall prepare an agenda item authorizing the Board to waive the County Counsel confidentiality opinion regarding waiving the WUI sprinkler requirement by the first Board meeting on December 19, 2017.

AGENDA ITEM NO. 3 – OTHER BUSINESS

None.

3A) APPROVAL OF MINUTES – SEPTEMBER 25, 2017

Committee Directive: BY ORDER OF THE COMMITTEE CHAIR the September 25, 2017, General Government Committee meeting minutes are hereby approved.

3B) PUBLIC EXPRESSION

Public Comment: Mr. Lee Howard.

3C) ANNOUNCEMENTS

None.

3D) MATTERS FROM STAFF

None.

3E) ADJOURNMENT

THERE BEING NOTHING FURTHER TO COME BEFORE THE COMMITTEE, THE PUBLIC HEALTH, SAFETY, AND RESOURCES COMMITTEE ADJOURNED AT 12:02 P.M.

Attest: Karla Van Hagen
Senior Deputy Clerk of the Board
