

EMS Coordinator

Coastal Valleys EMS Agency

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Begin forwarded message:

From: Ken Bradford <ken.bradford@falck.com>

Date: August 17, 2018 at 5:03:50 PM PDT

To: 'Jen Banks' <Jen.Banks@sonoma-county.org>, Bryan Cleaver <Bryan.Cleaver@sonoma-county.org>, James Salvante <James.Salvante@sonoma-county.org>

Cc: Bill Sugiyama <Bill.Sugiyama@falck.com>, Ken Bradford <ken.bradford@falck.com>, Brandon Bruce <brandon.bruce@falck.com>, "Kevin Otterstetter" <kevin.otterstetter@falck.com>, Megan Rosecrans <megan.rosecrans@falck.com>

Subject: ALS Staffing Challenges

Due to paramedic staffing challenges, we will be browning out 532 and 9130 effective immediately. We anticipate these units being reinstated full time in 2 to 3 months when we are at again at full staffing. These units will be available to bid on for part-timers and full-timers seeking overtime, and will be staffed when we have EMT and Paramedic coverage. There will be no additional brown outs, and there will be no layoffs or other changes to current staffing. Please pass this information on to our colleagues at Howard Forest Command Center and REDCOM.

Falck Northern California

Ken Bradford

Division Chief

Operations-Communications-QA-Risk & Safety

Falck Northern California

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www.verihealth.com

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Good evening Mendocino County EMS partners,

Coastal Valleys EMS Agency received notification today from Verihealth/Falck regarding ambulance staffing levels. Effective 9/30/2018, Falck will be reducing unit deployment and staffing as follows:

- Willits – M9132 0800-0800, 7 days per week
- Willits – M9133 (browed out as a 24 hour unit)
- Ukiah (north) – M9134 (0800-0800), 7 days per week
- Ukiah (South – M9131 (0800-0800), 7 days per week
- Ukiah – M9130 (browed out as a 12 hour unit)

It has also been brought to our attention that due to a Paramedic staffing shortage in general, many of our agencies are down staffing units with the Howard Forest ECC but not notifying the EMS Agency. This email is to serve as a reminder that down staffing units from the 911 system should be reported to the EMS Agency.

Until an approved policy is implemented agencies shall send an email to CVEMSA at coastalvalleysemsagency@sonoma-county.org when down-staffing ambulance units from our system.

Due to the recent staffing issues, CVEMSA is scheduling a Ukiah Provider Group meeting on Wednesday, October 3, 2018 at 10:00 (location TBD). Please send a representative from your agency if you are unable to attend. We will be reviewing the current system status management plan and discussing staffing and notifications. If this time does not work for the majority of the group we can attempt a second date if needed?

Please provide me with any additional agenda items as well.

Thank you and I hope everyone has a good evening.

Jen Banks
CVEMSA EMS Coordinator
(707) 217-7914

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