

# IN-HOME SUPPORTIVE SERVICES PROVIDERS

ADULT & AGING SERVICES

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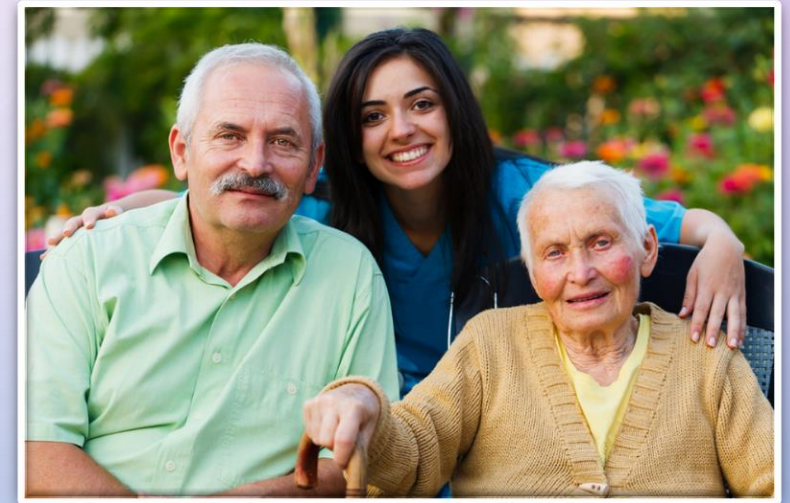
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# IN-HOME SUPPORTIVE SERVICES (IHSS) PROVIDERS OVERVIEW

- Providers deliver domestic related and personal care to recipients of IHSS
- Providers are employed by recipients
- Providers are paid by the State of California
- Provider registries are maintained by the county of residence

# BECOMING AN IHSS PROVIDER

- Complete an application packet
  - Social Security Card
  - Government issued photo identification
- Background Check
- Attend Orientation
- Interview with recipients





# PROVIDER ORIENTATION

- IHSS program rules/regulations
- Payment Process
- Universal Safety Precautions
- Union Presentation
- Registry Option



# PROVIDER SERVICES

- **Domestic Related**

- Housecleaning
- Meal Prep/Meal Clean-up

- **Personal Care**

- Grooming & Bathing
- Feeding

- **Para-Medical**

- Insulin Injections

- **Protective Supervision**

- 24 Hour Care Plan

# COMPENSATION

- Hourly Wage \$12 per hour
- Sick Leave
- Travel Time
- Wait Time



# ELECTRONIC TIMESHEET SYSTEM

- Timesheets completed on computer or telephone
- Providers and recipients have easy access to timesheets
- Expedite timesheet processing
  - Reduce errors
  - Timely approval
  - Reduces duplication of claimed hours with multiple providers



# PROVIDERS COUNTYWIDE

- 1,631 Providers
- 124 IHSS registry providers
- 1,923,775 Approved hours of care
- 1,774 Eligible IHSS recipients





# BENEFITS OF PROVIDERS

- Supports IHSS recipients remaining in their home
- Helps reduce isolation
- Provides care to those in need maximizing independence
- Reduces hospitalizations

# QUESTIONS