



Mendocino County
Office of Emergency Services

Planning:
Interim Response Plan for Isolation and Quarantine

Submitted by: Bekkie Emery

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Mendocino County COVID-19 Interim Response Plan for Isolation and Quarantine

Outline Recommendation:

Recommendations for housing and supportive services for vulnerable individuals experiencing housing instability who are identified by Communicable Disease Sections as at risk or COVID-19-confirmed: *Isolate, and/or Quarantine.*

Purpose

Establish and maintain **Isolation and Quarantine sites** for individuals with housing instability or inability to safely isolate/quarantine at home, and who are COVID19 confirmed or are Persons Under Investigation (PUI) needing to quarantine.

Background

The first case of COVID-19 in the United States was identified on 01/20/2020. On 01/30/2020, the World Health Organization (WHO) declared the outbreak a “public health emergency of international concern” (PHEIC). On 01/31/2020, Health and Human Services Secretary Alex M. Azar II declared a public health emergency (PHE) for the United States. On 03/11/2020, WHO publicly characterized COVID-19 as a pandemic. On 03/13/2020, the President declared the COVID-19 outbreak a national emergency. On March 18, 2020, Mendocino County issued a proclamation of a Shelter in Place order. On March 22, 2020, President Donald J. Trump Approved a Major Disaster Declaration for California. Federal Emergency Management Association (FEMA) announced that federal emergency aid has been made available for the state of California to supplement state, tribal and local recovery efforts in the areas affected by the Coronavirus Disease 2019 (COVID-19) pandemic beginning on January 20, 2020, and continuing.

Objectives

1. Develop isolation sites for **COVID-19 individuals lacking the ability to self-isolate when required to**, including hotels and/or alternative sites.
2. Develop quarantine sites for **COVID-19 patients lacking the ability to self-quarantine when required to**, including hotels and/or alternative sites.

Incident Threat Assessment

Failure to implement appropriate isolation and quarantine procedures for those that are unable to self-isolate and/or self-quarantine will likely result in significant spread and delay containment of the COVID-19 virus in Mendocino County; thereby negatively impacting the ongoing health of the residents.

Planning Assumptions

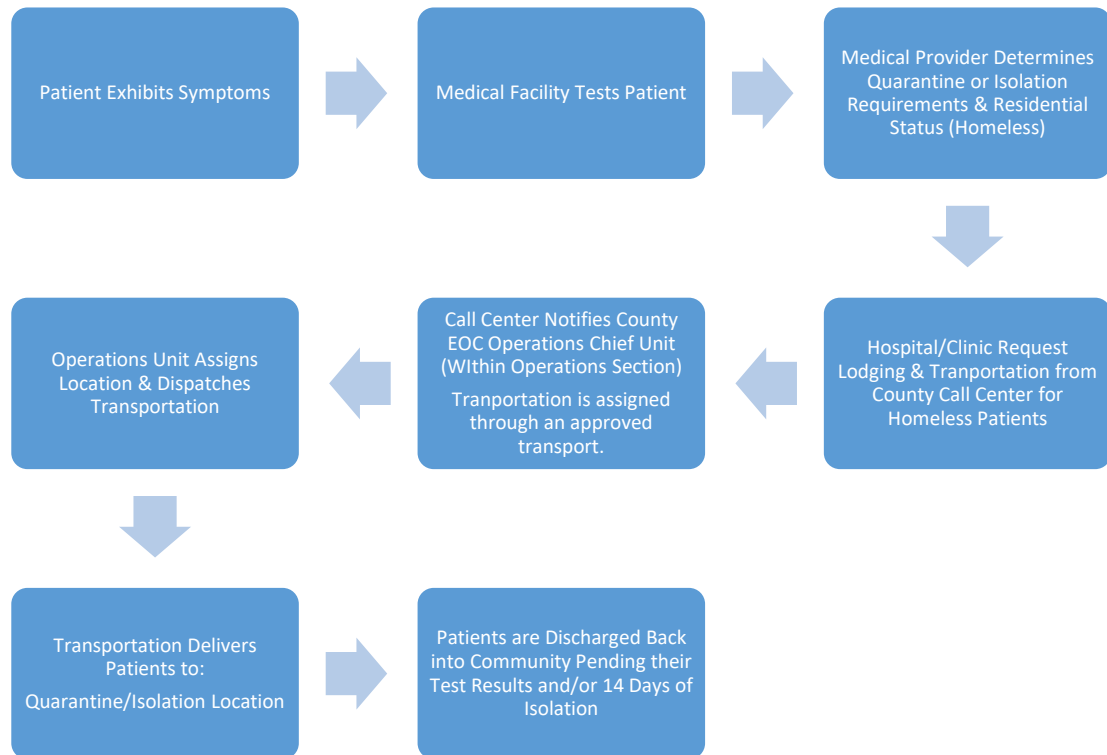
- Patients requiring medical support will be cared for within hospitals and/or skilled nursing facilities.
- Residents with homes will Isolate or Quarantine independently at their residence.
- Those arrested for refusing to quarantine and/or isolate themselves will be secured by Mendocino County Sheriff's Office (MCSO).

Concept of Operations

Residents with access to stable housing will Isolate and Quarantine themselves within their personal homes. Mendocino County recognizes that at risk populations such as homeless constituents may need additional assistance during these difficult times. As a result, Mendocino County Emergency Operations Center (EOC) Staff have secured various hotel rooms and an alternate site for infected clients ordered by medical professionals to quarantine and/or isolate themselves.

Required Behavior	Criteria and Definition	Proposed Site for Isolation & Quarantine	Staffing Ratio Needed to Monitor Individuals
Quarantine	Individual has not been tested for COVID-19 but has symptoms and likely exposure needs to quarantine during potential incubation period (14 days)	Hotel rooms in Ukiah and Fort Bragg	1 Full Time Employee (FTE) for up to 10 individuals (daily phone calls and on-site support as needed)
Isolation	Individual has tested positive or is awaiting COVID-19 test results and is demonstrating symptoms.	Hotels in the interim and/or in addition to an alternate site.	1 FTE on site for every 5 individuals. (May lessen with time.)

COVID – 19 Quarantine/Isolation Homeless Response Protocol



Timeline

Date	Task
27 Mar 2020	EOC secures various necessary support including blocks of hotel rooms, transportation, meals, medications as well as social and emotional check-ins.
27 Mar 2020	<ul style="list-style-type: none"> Secure and alternate site to ensure capacity and potential need for separation of higher need isolation individuals
28 Mar 2020	Release plan to EOC for implementation
28 Mar 2020	Provide Call Center / Operations referral protocols and processes
28 Mar 2020	Release lodging referral protocols to clinics and hospitals
28 Mar 2020	Provide transportation and lodging with necessary guidance and support

Roles & Responsibilities

- Medical Facilities – Assess patients complaining of or exhibiting symptoms. Determine any special needs in addition to potential COVID19; for example heart disease, medications, mobility, assistive devices, psychosocial concerns patients complaining of symptoms
- EOC Operations Section – track lodging resources
- EOC logistics – Acquire lodging resources
- Transportation
 - Arranged for Ukiah and Fort Bragg
 - Providing guidance & recommended Personal Protective Equipment (PPE)
 - Need lead time for transport at least an hour to shift drivers to correct vehicles
 - Need cleaning time in between
 - Will need payment mechanism
- Lodging – Currently identified hotels in Ukiah and Fort Bragg
 - Ukiah (will connect contacts with Logs)
 - Pre-secured 10 rooms
 - Identified 160 rooms many of them (want an indemnification for cleaning & support)
 - Providing guidance & recommended PPE
 - Fort Bragg (will connect contacts with Logs)
 - Identified 94 rooms
 - Providing guidance & recommended PPE
- Housekeeping – CDC guidance provided and PPE
- Meals – Currently confirmed Meal Resource List
 - Ukiah
 - Ukiah High School Kitchen will add to bus route to deliver to hotel for those rooms that include someone under 18 years of age
 - Plowshares will provide meals and third party will deliver.
 - Redwood Community Services has agreed to deliver food.
 - Fort Bragg
 - Mendocino Coast Hospitality Center will cook and deliver to pre-identified hotel.
- Delivery of medications
 - Three volunteers identified in-land for Willits;
 - Redwood Community Services will provide this support for Ukiah
 - Two volunteers identified for Ft. Bragg
- Animals not allowed in hotels
 - Animal shelter Ukiah has capacity for 20 cats & 20 dogs
 - Animal Shelter in Fort Bragg has capacity for 5 cats & 5 dogs
- Social and Emotional daily supports and checks
 - Redwood Community Services has agreed to provide daily check-ins to ensure the wellbeing of the individual both socially and emotionally.
- Monitoring by EOC staff while in Isolation/Quarantine at hotels for progress through the illness

- Mendocino County Sheriff's Department – Response to calls for service and enforce Isolation/Quarantine orders
- Mendocino County Health and Human Services Agency (HHSA) – Assess and recommend client services and work through ways to cover hotel costs in collaboration with finance.

A resource list has been developed and confirmed for these supports and is still in process of expansion, many of the hotels and transportation partners have asked to remain anonymous.

Public Information

Public Information would be handled by the Public Information Officer (PIO) to ensure only appropriate information is released.