

Aumentum
Project Status
&
Next Steps

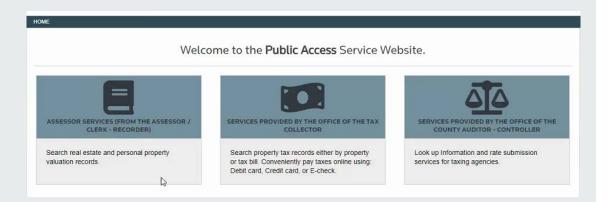


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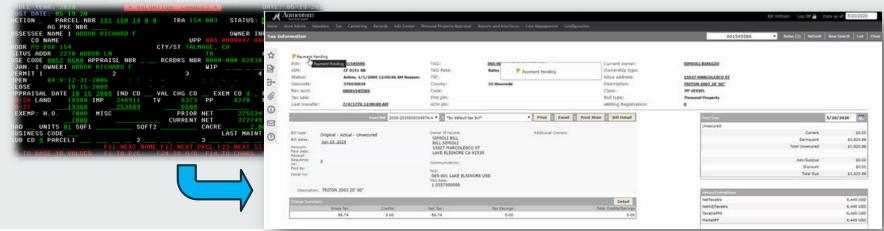
## Agenda

- Aumentum's Purpose
- Project History
- Aumentum Functionality
- Current Project Status
- Public Portal
- Budget Analysis
- Next Steps
- Questions



## Aumentum's Purpose

- Aumentum will replace the mainframe based property tax system, written more than 20 years ago.
- Current system is end of life and no longer supported.
- The Property Tax system processes approx. \$150,000,000 per year.



## **Project History**

- In June 2015, the County signed a contract with Thomson Reuters to purchase the Property Tax software Aumentum.
- In August 2015, Phase 0 focused on Data Conversion was kicked off.
- By the first quarter of 2016, the project came to a halt due to Thomson Reuters resource restraints.

#### **Project Committed Funds**

- Aumentum Contract \$1,701,429
- Aumentum Hardware/Equipment \$168,371

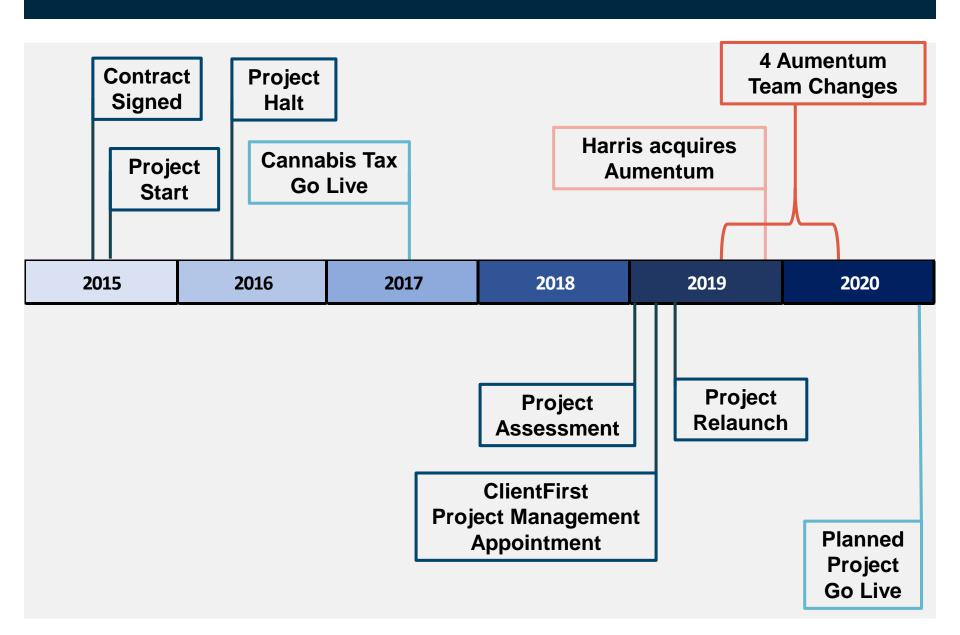
- Treasurer/Tax Collector implemented Business Revenue module in the Fall of 2017 as a Cannabis Tax tracking system.
- In February 2019, ClientFirst was engaged to assist the County with a project assessment and relaunch.
- In April 2019, Phase 0 was relaunched, and data conversion activities resumed.

Original Aumentum Go Live – Fall 2016

• Aumentum Tax Module for Cannabis Tax \$83,240

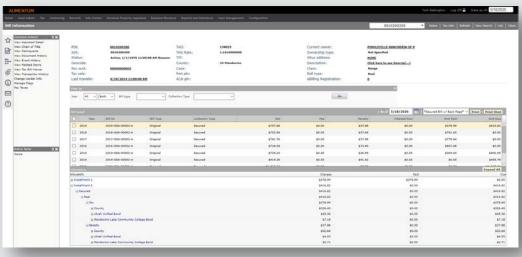
- Project Assessment and Relaunch\$29,905
- Aumentum Travel \$11,592

## Project History



## **Aumentum Functionality**

- Real & Personal Property Assessment
- Property Records
- Property Valuation
- Property Tax Collection
- Business Revenue Tax Collection
- Case Management of Tax Bill Disputes



## **Project Status**

- Initial data conversion successfully completed
- Data validation and testing in progress
- Assessor, Auditor, Tax Collector, and Information Services teams are leading the project.
- Project is being supported by:
  - County contracted staff with institutional knowledge critical to testing and validation
  - ClientFirst Project Management team key to keeping project on schedule and budget
- Public Portal crucial for Go Live
- Go Live targeted for November 2020

#### **Public Portal**

- Property Tax Bill Payments
  - Online Payment Transactions approx. 13,000 per year
  - Property Taxes Payments approx. \$12,000,000 per year
  - eBilling and payment processing available in Public Portal
- eFiling of Assessor Forms
  - 9,300 total accounts
  - Currently Outsourced 2,400 accounts



#### **Public Portal**

- Property Records Search
  - Integration to GIS property data
  - Map tools

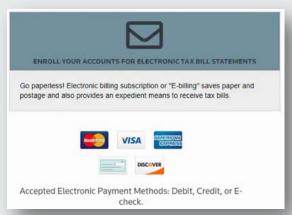


- Business Revenue Tax Payments
  - Includes TOT & BID, Cannabis Tax, and Business Licenses
  - Public portal will allow for online payments (future)
    - TOT & BID \$6,000,000
    - Cannabis Tax \$3,500,000
    - Business License \$140,000

### Public Portal Value

# Allows the public 24/7 ability for online payments and access to property assessment/tax data.

- Online Payment Efficiencies
  - Property Tax
  - TOT & BID
  - Cannabis Tax
  - Business Licenses



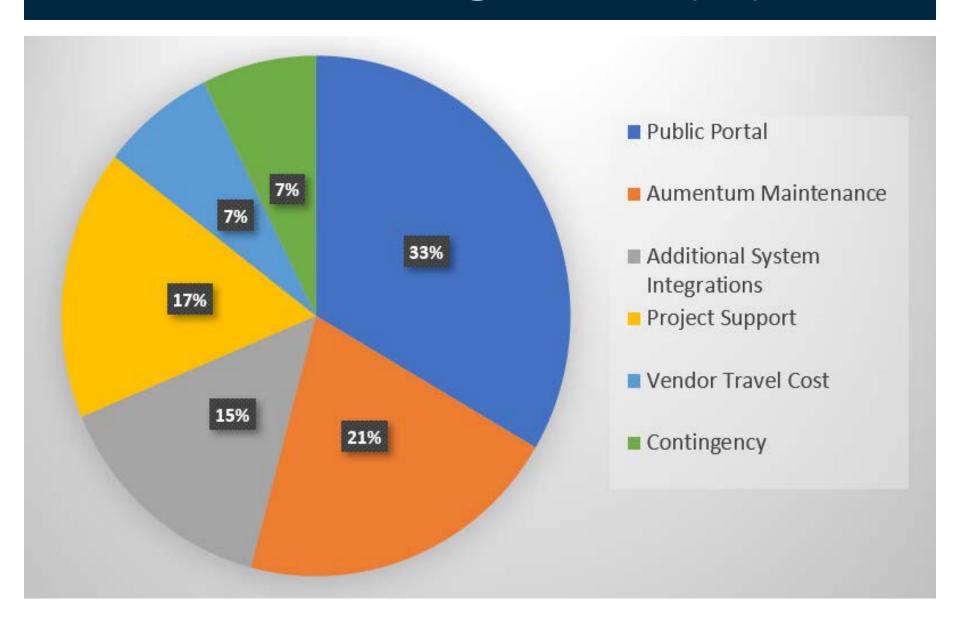
- Online Property Data Searches and Look Up
  - Property owner and business self-service
- Online Tax Payment History

Results in fewer visits and calls to County offices.

## Go Live Funding Needs

- Project is funded through June 30, 2020.
- Additional funding required through Go Live scheduled for November.
  - Public Portal Addition (33%)
  - Aumentum Maintenance (21%)
  - Additional System Integrations (15%)
  - Project Support (17%)
  - Vendor Travel Costs (7%)
  - Contingency (7%)

## Go Live Funding Needs by Type



## Go Live Funding Needs by Month

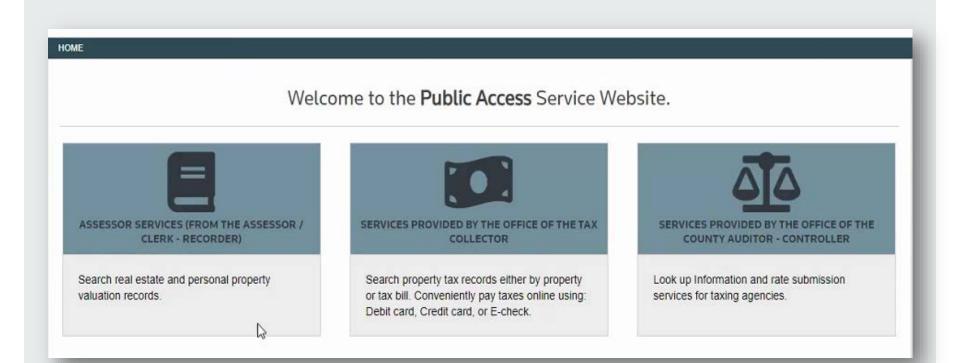
July - 2020	Aug - 2020	Sep - 2020	Oct - 2020	Nov - 2020	Dec - 2020
\$ 100,634	\$ 85,164	\$ 85,884	\$ 65,884	\$ 310,625	\$ 17,264

Month	Public Access	Aumentum Maintenance	Additional Integrations	Project Support	Vendor Travel	Contingency
July	\$100,635					
Aug			\$50,000	\$22,664		\$12,500
Sep			\$50,000	\$23,384		\$12,500
Oct				\$23,384	\$30,000	\$12,500
Nov	\$107,600	\$142,461		\$28,064	\$20,000	\$12,500
Dec				\$17,264		
Totals:	\$208,235	\$142,461	\$100,000	\$114,760	\$50,000	\$50,000

Go Live Funding Needed \$ 665,456

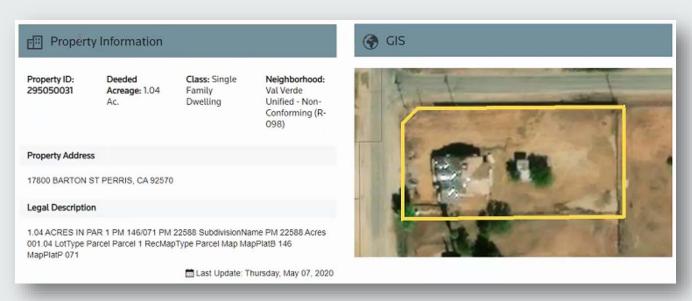
## **Next Steps**

Request BOS approval for Go Live funding in the amount of \$665,456.



## Post Go Live Funding Needs

- Potential funding needs Post Go Live.
  - Public Portal Enhancements
  - Project Support
  - Vendor Travel Costs
  - Post Go Live potentially \$200K to \$300K.





Questions?