

Aumentum
Project Status
&
Next Steps



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Agenda

- Aumentum's Purpose
- Project History
- Aumentum Functionality
- Current Project Status
- Public Portal
- Budget Analysis
- Next Steps
- Questions



Aumentum's Purpose

- Aumentum will replace the mainframe based property tax system, written more than 20 years ago.
- Current system is end of life and no longer supported.
- The Property Tax system processes approx. \$150,000,000 per year.



Project History

- In June 2015, the County signed a contract with Thomson Reuters to purchase the Property Tax software Aumentum.
- In August 2015, Phase 0 focused on Data Conversion was kicked off.
- By the first quarter of 2016, the project came to a halt due to Thomson Reuters resource restraints.

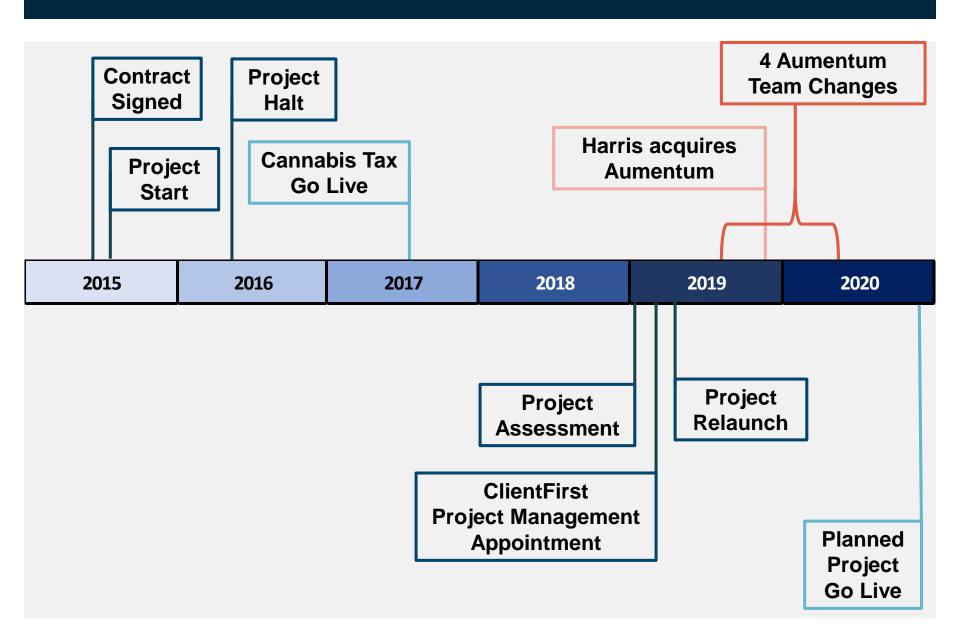
Project Committed Funds

- Aumentum Contract \$1,701,429
- Aumentum Hardware/Equipment \$168,371

 Treasurer/Tax Collector implemented Business Revenue module in the Fall of 2017 as a Cannabis Tax tracking system.

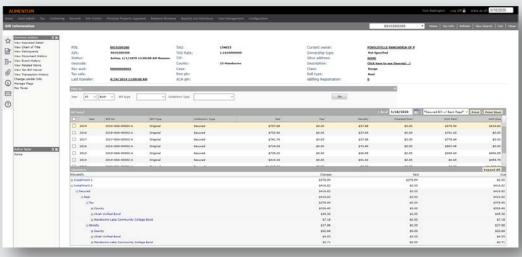
- Original Aumentum Go Live Fall 2016
 - Aumentum Tax Module for Cannabis Tax \$83,240
- In February 2019, ClientFirst was engaged to assist the County with a project assessment and relaunch.
- In April 2019, Phase 0 was relaunched, and data conversion activities resumed.
- Project Assessment and Relaunch\$29,905
- Aumentum Travel \$11,592

Project History



Aumentum Functionality

- Real & Personal Property Assessment
- Property Records
- Property Valuation
- Property Tax Collection
- Business Revenue Tax Collection
- Case Management of Tax Bill Disputes



Project Status

- Initial data conversion successfully completed
- Data validation and testing in progress
- Assessor, Auditor, Tax Collector, and Information Services teams are leading the project.
- Project is being supported by:
 - County contracted staff with institutional knowledge critical to testing and validation
 - ClientFirst Project Management team key to keeping project on schedule and budget
- Public Portal crucial for Go Live
- Go Live targeted for November 2020

Public Portal

- Property Tax Bill Payments
 - Online Payment Transactions approx. 13,000 per year
 - Property Taxes Payments approx. \$12,000,000 per year
 - eBilling and payment processing available in Public Portal
- eFiling of Assessor Forms
 - 9,300 total accounts
 - Currently Outsourced 2,400 accounts



Public Portal

- Property Records Search
 - Integration to GIS property data
 - Map tools

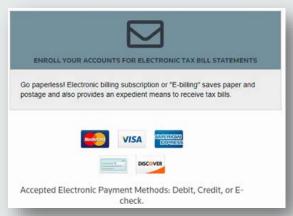


- Business Revenue Tax Payments
 - Includes TOT & BID, Cannabis Tax, and Business Licenses
 - Public portal will allow for online payments (future)
 - TOT & BID \$6,000,000
 - Cannabis Tax \$3,500,000
 - Business License \$140,000

Public Portal Value

Allows the public 24/7 ability for online payments and access to property assessment/tax data.

- Online Payment Efficiencies
 - Property Tax
 - TOT & BID
 - Cannabis Tax
 - Business Licenses



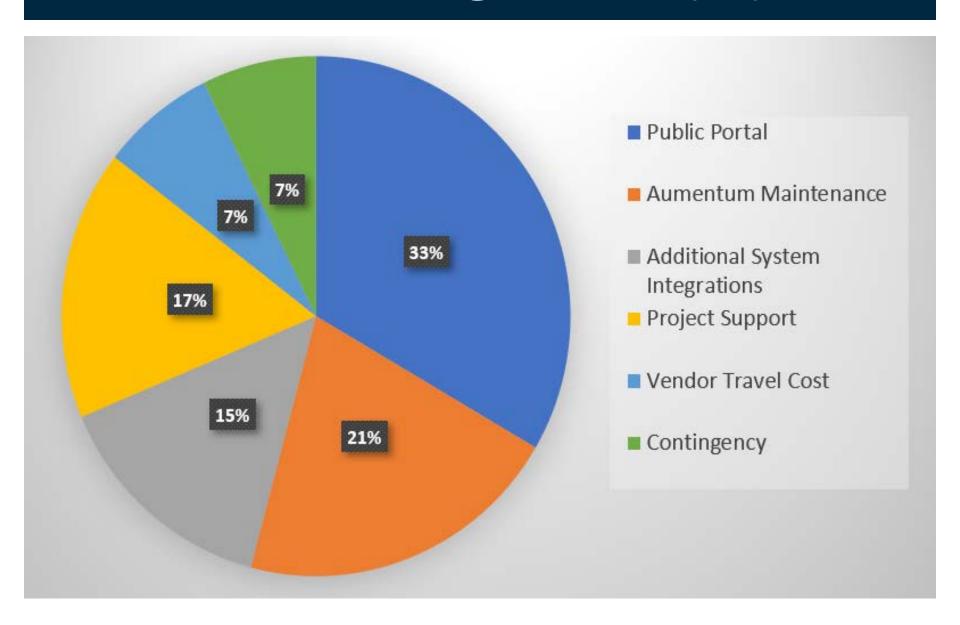
- Online Property Data Searches and Look Up
 - Property owner and business self-service
- Online Tax Payment History

Results in fewer visits and calls to County offices.

Go Live Funding Needs

- Project is funded through June 30, 2020.
- Additional funding required through Go Live scheduled for November.
 - Public Portal Addition (33%)
 - Aumentum Maintenance (21%)
 - Additional System Integrations (15%)
 - Project Support (17%)
 - Vendor Travel Costs (7%)
 - Contingency (7%)

Go Live Funding Needs by Type



Go Live Funding Needs by Month

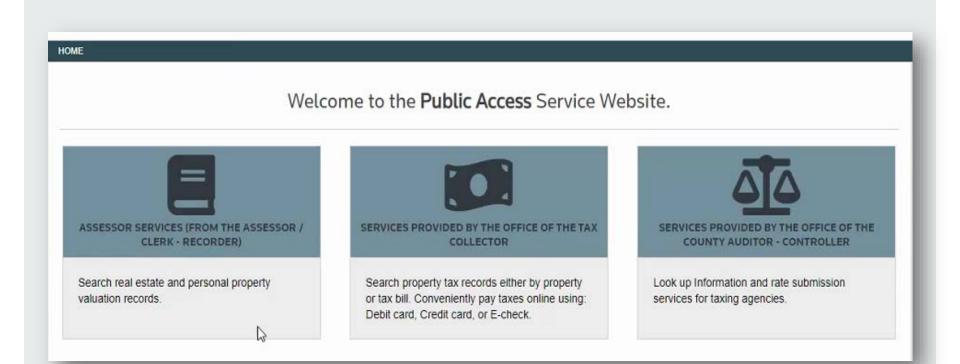
July - 2020	Aug - 2020	Sep - 2020	Oct - 2020	Nov - 2020	Dec - 2020
\$ 100,634	\$ 85,164	\$ 85,884	\$ 65,884	\$ 310,625	\$ 17,264

Month	Public Access	Aumentum Maintenance	Additional Integrations	Project Support	Vendor Travel	Contingency
July	\$100,635					
Aug			\$50,000	\$22,664		\$12,500
Sep			\$50,000	\$23,384		\$12,500
Oct				\$23,384	\$30,000	\$12,500
Nov	\$107,600	\$142,461		\$28,064	\$20,000	\$12,500
Dec				\$17,264		
Totals:	\$208,235	\$142,461	\$100,000	\$114,760	\$50,000	\$50,000

Go Live Funding Needed \$ 665,456

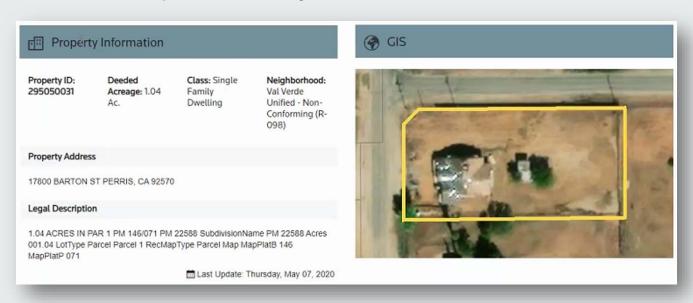
Next Steps

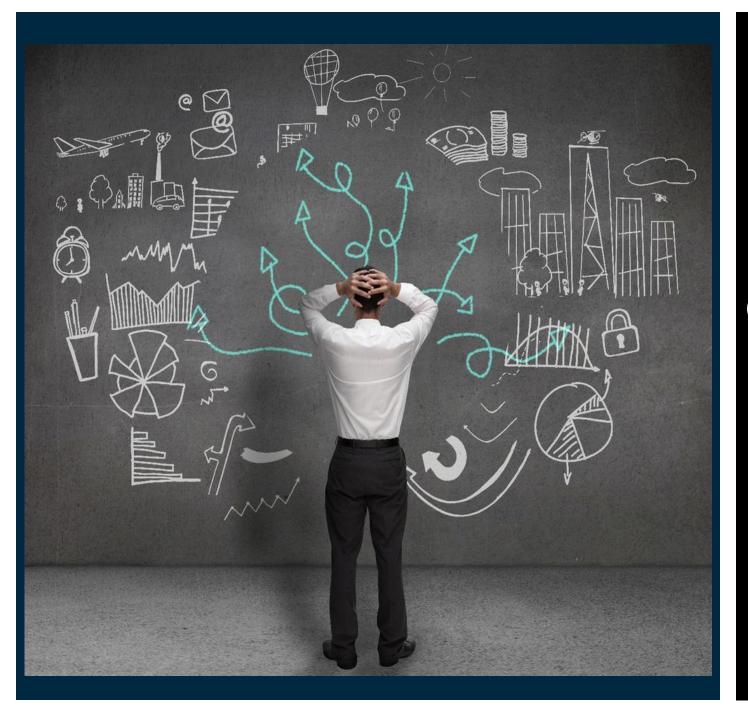
Request BOS approval for Go Live funding in the amount of \$665,456.



Post Go Live Funding Needs

- Potential funding needs Post Go Live.
 - Public Portal Enhancements
 - Project Support
 - Vendor Travel Costs
 - Post Go Live potentially \$200K to \$300K.





Questions?