



Collin Maxwell &lt;endlessaturdays@gmail.com&gt;

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## Grossly Negligent Behavior

1 message

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**Collin Maxwell** <collin@napavalleyonly.com>

Tue, Jun 5, 2018 at 10:17 AM

To: Bill Kinser <kinserb@mendocinocounty.org>, "huntm@mendocinocounty.org" <huntm@mendocinocounty.org>, "oliphant@mendocinocounty.org" <oliphant@mendocinocounty.org>

Bcc: Carol Maxwell <cjcmaxwell@yahoo.com>, Tarja Stoeckl <tarjasovay@gmail.com>

Mr. Kinser you are outmatched by the difficulties of your job.

Mrs. Hunt, I would like to make a formal complaint. Please contact me at your earliest convenience.

Mr. Kinser, you knew I lived in Arizona. You knew how upset I was that J. Cherry cancelled my application vindictively last fall after two and a half years of overcoming hurdles and tens of thousands of dollars in soft costs. You've received all the studies, reports, surveys and plans to know how much effort I've put into this project.

Failing to communicate with me that my project would be postponed until hours before the meeting is grossly negligent behavior. The following hardship, together with hundreds of wasted dollars in expenses was completely avoidable.

Our whole house got sick on the 27th. Because I've been working diligently for three years to get my project in front of the historical review board, I left my 4 year old daughter who hasn't eaten in five days, and my 6 year old daughter who was running an over 100 degree fever with my wife who was also sick.

I drag myself onto a plane on Sunday after spending all day in bed on Saturday hoping I would recover myself when every doctor with a license would have told me to stay in bed. I coordinate with Uber, friends and family to drive the four hours to Mendocino and stay in a hotel. Then merely hours before the meeting, after all the necessary efforts of preparation, I find out from your office assistant that my project won't be heard at the meeting.

I probably wouldn't have even gotten that call had I not went to your office at 11:00 on Monday, and listened to your front deskman lie to me about your absence while I watch you behind him walking in the hall.

You made plans with me on April 15 to get me in front of the board at the next meeting. My project got pushed back an extra month because you were going to Hawaii. There was plenty of time to let me know it would need to be postponed in the time between now and our last communication.

You could have replied to my email I sent three weeks ago before I bought plane tickets, booked hotel rooms and coordinated travel. I was explicitly asking for confirmation that I was on the schedule for June 4.

You could have replied to my second email last week when my house got sick and I was again asking for confirmation that I was on the schedule for June 4.

You could have picked up my phone call on Friday, or responded to my voicemail which was asking for confirmation I was on the schedule for June 4.

Or you could have been a responsible public servant and called me yourself to let me know there was a change of plans.

All of the above would have saved me three days of my life, and allowed me to recover at home instead of tossing and turning all night as I dealt with diarrhea in an unfamiliar place.

There is no reason why, after three years of regular communication, that the dilapidated house I bought has not had its opportunity to be reviewed by MHRB. There have been so many other projects that have come and gone in this time.

There is zero excuses for failing to inform me that my project isn't on the schedule, and forcing me to make interstate travel to be at the ready for no reason.

I've been nothing but kind and gracious with you after being mistreated by Juliana. For the last six months I've sent a stream of regular, polite emails together with pleasant voice messages. All you had to do was let me know of the postponement, but instead, your conflict avoidance behavior was grossly negligent for a person in your position, and has left me livid with frustration.

I am no longer interested in working with you or your poorly run department. Send back all the plans, electronic images and a refund for my application fee.

My address is:

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Scottsdale AZ 85255.

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