BOS AGREEMENT NO. 18-156-A1

AMENDMENT TO BOARD OF SUPERVISORS AGREEMENT NO. 18-156

This Amendment to BOS Agreement No. 18-156 is entered into this 14^{TH} day of 10^{TH} , 2020, by and between the COUNTY OF MENDOCINO, a political subdivision of the State of California, hereinafter referred to as "COUNTY" and **Redwood Community Services**, hereinafter referred to as "CONTRACTOR".

WHEREAS, BOS Agreement No. 18-156 was entered into on April 1, 2018; and

WHEREAS, upon execution of this document by the Chair of the Mendocino County Board of Supervisors and CONTRACTOR, this document will become part of the aforementioned contract and shall be incorporated therein; and

WHEREAS, it is the desire of CONTRACTOR and COUNTY to increase the maximum amount set out in original BOS Agreement No. 18-156, from \$282,475 to \$402,757; and

WHEREAS, it is the desire of CONTRACTOR and COUNTY to extend the termination date set out in original BOS Agreement No. 18-156, from September 30, 2019 to September 29, 2020; and

WHEREAS, it is the desire of CONTRACTOR and COUNTY to update General Terms and Conditions as set out in original BOS Agreement No. 18-156 to include current County contact information; and

WHEREAS, it is the desire of CONTACTOR and COUNTY to update Exhibit A, Definition of Services as set out in original BOS Agreement No. 18-156 to include additional services to those experiencing homelessness in the Ukiah area; and

WHEREAS, it is the desire of CONTACTOR and COUNTY to update Exhibit B, Payment Terms as set out in original BOS Agreement No. 18-156 to include payment terms for updated services, add a third service year, and update invoice requirements.

NOW, THEREFORE, we agree as follows:

- 1. The maximum amount set out in original BOS Agreement No. 18-156 will be increased from \$282,475 to \$402,757.
- 2. The termination date set out in original BOS Agreement No. 18-156 will be extended from September 30, 2019 to September 29, 2020.
- 3. The General Terms and Conditions has been altered and a new Page 7 is attached herein.

- 4. The Exhibit A, Definition of Services has been altered and a new Exhibit A is attached herein.
- 5. The Exhibit B, Payment Terms has been altered and a new Exhibit B is attached herein.

All other terms and conditions of BOS Agreement No. 18-156 shall remain in full force and effect.

IN WITNESS WHEREOF

DEPARTMENT FISCAL REVIEW:

By: Jenine Miller, Psy.D., HHSA Assistant Director/ Behavioral Health Director

20 5/181 Date:

Budgeted: X Yes No Budget Unit: 0444 Line Item: 86-2189 Org/Object Code: WY Grant: X Yes No Grant No.:1H79TI080488-03

COUNTY OF MENDOCINO By:

JOHN HASCHAK, Chair BOARD OF SUPERVISORS

Date: JUL 2 0 2020

ATTEST:

CARMEL J, ANGELO, Clerk of said Board

2 0 2020

I hereby certify that according to the provisions of Government Code section 25103, delivery of this document has been made.

CARMEL J. ANGELO, Clerk of said Board

Deputy n **INSURANCE REVIEW:**

By: C

Risk Management

6/5/2020

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Date:

CONTRACTOR/COMPANY NAME

By: Victoria Kelly, Chief Executive Officer Date:

NAME AND ADDRESS OF CONTRACTOR:

Redwood Community Services P.O. Box 322 Ukiah, CA 95482 707-467-2010 kellyv@redwoodcommunityservices.org

By signing above, signatory warrants and represents that he/she executed this Agreement in his/her authorized capacity and that by his/her signature on this Agreement, he/she or the entity upon behalf of which he/she acted, executed this Agreement

COUNTY COUNSEL REVIEW:

APPROVED AS TO FORM:

CHRISTIAN M. CURTIS, Acting County Counsel

By: Deputy 6/5/2020

Date:

EXECUTIVE OFFICE/FISCAL REVIEW: 100 Made Bv: **Deputy CEO** 6/5/2020 Date:

Signatory Authority: \$0-25,000 Department; \$25,001- 50,000 Purchasing Agent; **\$50,001+** Board of Supervisors Exception to Bid Process Required/Completed A _______ Mendocino County Business License: Valid ______ Exempt Pursuant to MCC Section:

GENERAL TERMS AND CONDITIONS – Page 7

Addresses for purpose of giving notice are as follows:

To COUNTY:	COUNTY OF MENDOCINO HHSA Behavioral Health and Recovery Services 1120 South State Street Ukiah, CA 95482 Attn: Dustin Thompson
To CONTRACTOR:	Redwood Community Services, Inc. PO Box 422 Ukiah, CA 95482 Attn: Victoria Kelly

Any correctly addressed notice that is refused, unclaimed, or undeliverable because of an act or omission of the party to be notified shall be deemed effective as of the first date that said notice was refused, unclaimed, or deemed undeliverable by the postal authorities, messenger, or overnight delivery service.

Any party may change its address or facsimile number by giving the other party notice of the change in any manner permitted by this Agreement.

- 11. USE OF COUNTY PROPERTY: CONTRACTOR shall not use COUNTY property (including equipment, instruments and supplies) or personnel for any purpose other than in the performance of his/her obligations under this Agreement.
- 12. EQUAL EMPLOYMENT OPPORTUNITY PRACTICES PROVISIONS: CONTRACTOR certifies that it will comply with all Federal, State, and local laws, rules and regulations pertaining to nondiscrimination in employment.
 - a. CONTRACTOR shall, in all solicitations or advertisements for applicants for employment placed as a result of this Agreement, state that it is an "Equal Opportunity Employer" or that all qualified applicants will receive consideration for employment without regard to their race, creed, color, pregnancy, disability, sex, sexual orientation, gender identity, ancestry, national origin, age, religion, Veteran's status, political affiliation, or any other factor prohibited by law.
 - b. CONTRACTOR shall, if requested to so do by the COUNTY, certify that it has not, in the performance of this Agreement, engaged in any unlawful discrimination.
 - c. If requested to do so by the COUNTY, CONTRACTOR shall provide the COUNTY with access to copies of all of its records pertaining or relating to

EXHIBIT A

DEFINITION OF SERVICES

I. Redwood Community Services, CONTRACTOR, shall:

- A. Provide intensive care management and coordinated development of integrated individual service plans to Finding Home participants at their Building Bridges facility located at 1045 South State St. Ukiah, CA. CONTRACTOR shall:
 - 1. Support recovery through integrated Mental Health and Substance Use Disorder (SUD) treatment:
 - i. As part of the integrated team, provide .3 FTE Mental Health Clinicians to:
 - a. Conduct assessments
 - b. Develop treatment plans
 - c. Co-facilitate treatment groups
 - d. Provide direct one on one services
 - ii. Provide a .5 FTE Substance Use Disorder Counselor to work with partners to provide screening, assessment, and individual and group treatment on-site at Finding Home (FH) service hubs.
 - 2. Support self-sufficiency by providing intensive care management, including access to primary health care and wrap-around support.
 - i. Work with Health & Human Services Agency (HHSA), Behavioral Health Services to provide integrated, tiered care management to all participants.
 - ii. Hire, train and maintain 2.5 FTE care managers to provide paraprofessional support services to Finding Home Adult participants in the Ukiah Valley which includes care management, mental health support, and an array of ancillary and wraparound support services
 - iii. Ensure service coordination, referral and follow-up.
 - iv. Wrap-around support services will be planned and delivered to meet individual client needs and may include funding for transportation (bus passes), childcare, clothing, special training or classes, or other activities that will support client success in the program.
 - v. Client incentives may be used to provide clients with gift cards (not to exceed \$20 at a time and up to 4 incentives per participant) to motivate participants in the program and data collection.
 - 3. Care Management services will include:
 - i. Individualized Orientation to the program.
 - ii. Comprehensive assessment of basic needs, using the Vulnerability Index -Service Prioritization Decision Assistance Tool (VI-SPDAT).
 - iii. Referrals for COD screening.
 - Advocacy for, follow up, and monitoring of services extended through other providers.

- v. Benefits counseling, eligibility determination, and application assistance.
- vi. Advocacy for, and linkage with housing resources.
- vii. Attention to cultural, linguistic, and age-appropriate approaches.
- viii. Planning for self-managed approach to wellness.
- 4. Increase access to permanent housing through the use of the Mendocino County Homeless Services Continuum of Care (CoC) Coordinated Entry System (CE).
 - i. Complete a VI-SPDAT assessment for all participants.
 - ii. Enter all participants into the CoC Homeless Management Information System (HMIS), and the Substance Abuse and Mental Health Services Administration's online system.
 - iii. Enroll all clients in the CE system.
 - iv. Seek separate funding to increase available housing.
- 5. Build and develop the capacity of Finding Home staff, partners and service delivery system.
 - i. Ensure that all staff working with FH clients participates in at least 12 hours of professional development training each year of grant funding.
 - ii. Ensure that all FH direct service providers participate in, or provide proof of successful completion of, required training and professional development activities.
 - iii. Solicit and document client input on services and outcomes.
 - iv. Work with the CoC and HMIS lead staff member to upgrade and maximize the usefulness of the HMIS.
 - v. Participate in coordination meetings.
 - vi. Ensure accurate and timely reporting of data (monthly, quarterly and annually) within 20 days of the end of the reporting period.
- 6. Provide reporting:
 - i. Conduct intake, 6 months post-intake and discharge interviews using required data collection tools as identified in the below Government Performance and Results Act (GRPA) measures table.
 - ii. Collect monthly, quarterly and annual data for reporting as identified in the training with the HHSA Lead HMIS staff trainer.
 - Ensure that staff responsible for reporting data, participate in a half day collection, tools and invoicing training prior to the submission of the first invoice for services.
 - iv. Work with the FH Evaluator to conduct annual client satisfaction surveys.

GPRA Measure	Target indicators	Data Collection Strategy	
Abstinence from use	 40% achieve abstinence 70% demonstrate decreased symptoms of mental illness and/or SUD dependence 80% demonstrate adherence to harm reduction behaviors 	Data will be collected at intake and updated at subsequent treatment and care management	
 Housing status Employment status 	 100% enrolled in Coordinated Entry 100% assessed with VI-SPDAT 20% gain permanent supportive housing 20% gain employment 50% have increased income stability 	 encounters using SAMHSA tools and: SAMHSA uniform data collection tool Client interview, at 	
Criminal justice involvement	50% decrease in criminal justice involvement	intake, 6-months post intake, and discharge	
 Access to services Retention in services 	 100% report increased access to services 75% retention rate 80% report improved quality of life 75% have health home 75% receive recommended health screenings 50% report decreased ER visits 	 VI-SPDAT ANSA, CANS ASAM All client information must be entered into the 	
Social connectedness	 80% report increased social connectedness 100% feel involved in project and in their own care 80% feel welcome and comfortable at service hubs 	data collections systems within 7 days of collection.	

- II. Health and Human Services Agency shall:
 - A. Provide payment according to the attached budget.
 - B. Appoint a representative of HHSA to act as a liaison with the CONTRACTOR for Finding Home services.
 - C. Provide HMIS lead staff as a trainer and support for collection of data required for reporting purposes.

[END OF DEFINITION OF SERVICES]

EXHIBIT B

PAYMENT TERMS

COUNTY will pay Redwood Community Services, CONTRACTOR, as per the following instructions:

A. Payment will be made for satisfactory provision of services as defined in Exhibit A, Definition of Services, and as described below.

Year 1-2: April 1 ,2018 – September 29, 2019	Year 1	-2: Apr	il 1,2018	3 – September	29, 2019
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Funded through	Description	Unit Cost	Maximum Dollars
		SUD Counselor	\$31,483
		MH Clinician #1	\$12,859
	Staff Wages	MH Clinician #2	\$25,717
		Care Manager #1	\$31,422
		Care Manager #2	\$125,692
Grant Funded	Wrap-around service costs	Year 1 – up to \$500 per Participant Year 2 – up to \$1,000 per Participant	\$19,900
	Client incentives	\$20 incentive up to 4 times per year per participant	\$2,600
	Subtotal		\$249,673
IGT Funds	Indirect Costs	10% (of staff wages)	\$22,717
	Drug Tests	\$30	\$7,200
	Mileage	N/A	\$2,885
	Grand Total Year 1-2 cannot exceed this Grand Total		\$282,475

B. Staff costs under this agreement, as described below, are reduced for Year 3. The difference in costs will be covered by alternative funding sources.

Funded Through	Description	Unit Cost	Maximum Dollars
	Redwood	SUD Counselor (0.25 FTE)	\$10,854
	Community Services: The Arbor Staff Wages	MH Clinician (0.1 FTE)	\$7,632
	Staff Wages (includes 24% fringe benefits)	Care Manager (0.25 FTE)	\$10,853
Granted	Redwood Community	MH Clinician (0.2 FTE)	\$15,371
Staff V (include fringe b	Services Staff Wages (includes 24% fringe benefits)	Care Manager (1.0 FTE)	\$43,372
	Subtotal		\$88,082
	Wraparound Services	Up to \$1,000 per Participant	\$29,000
		\$20 incentive up to 4 times per year per participant	\$3,200
			\$120,282

Year 3: September 30, 2019 – September 29, 2020

- C. Services furnished under this Agreement must be made in accordance with the unit cost basis stipulated herein:
 - 1. Neither expenditure nor obligation shall be incurred in excess of the authorized unit cost.
 - 2. Not to exceed the number of units stipulated in this Agreement.
 - 3. Not to exceed the maximum allowable amount of this Agreement.
 - 4. Any such unauthorized expenditure shall be borne by the CONTRACTOR.
- D. Upon submission of claims:
 - 1. By the twentieth (20th) day of the following month for all services provided to clients in the previous month.
 - 2. Invoices must clearly identify the staff as to the position that they are billing for.

- Invoices must include a breakdown of how the rates for paying staff were achieved and a must also delineate where all of the billed hours are allotted for each position.
- 4. Invoices should only bill for items that are explicitly related to the Finding Home grant and CONTRACTOR shall provide evidence of this upon request.
- Invoices submitted ninety (90) days after the service is provided must be accompanied by a letter to the County Executive Office explaining the reason for the lateness.
- County Executive Officer will determine whether to approve or disapprove payment of late invoice.
- E. Invoices are to be sent to:

County of Mendocino Health and Human Services Agency Behavioral Health and Recovery Services 1120 South Dora Street Ukiah, CA 95482 Attn.: Dustin Thompson

F. This is a one-time project and CONTRACTOR should make no assumption of continued funding from the COUNTY for this purpose at the end of this contract period.

Payments under this Agreement shall not exceed Four Hundred Two Thousand Seven Hundred Fifty-Seven Dollars (\$402,757) for the term of this Agreement.

[END OF PAYMENT TERMS]