

Good Morning Mendocino County Board of Supervisors and Staff,

Our office is losing sleep over the fact there continues to be newly required documentation for the Portal that is not being communicated to the public. Therefore, incompletes, if there is enough staff working on the Portal, will be/are being issued for items required by MCP without public knowledge of these requirements. Obviously, this takes away from much needed county Portal processing time, not to mention, the public having no knowledge of these new requirements when submitting their Portal package.

JC&A was set up to have all clients in the portal at (what is documented twice by MCP) 12:00am August 2, 2021. The portal did not open then and instead opened eight hours later. We have been unable to duplicate the staff up with the six people who were going to upload client Portal packages at 12:00am August 2nd (it took us 3 months to hire on that temp staff, who ended up standing around for an hour and then sent home, not wanting to come back). We have been chasing the Portal finish line with the ever changing, non published, Portal requirements - most recent changes being a requirement for an SIUR for ground water well projects and annual waterboard reporting - when all that is visible on the Portal is the requirements for Notice of Applicability. When will be the actual day and time the Portal will be closing?

This Portal was to be for "re-application" of the original applications taken in and never processed by MCP. What it has turned into is a total new application process with new requirements and ever changing paperwork requirements without any public knowledge of the ever changing paperwork requirements until an incomplete is issued. Will there be any more changes to required paperwork for the Portal? As we are pulling all the ground water well project SIURs and annual Waterboard reporting, and want to make sure there is no other new paperwork requirement MCP has initiated without the public being informed.

We want to make MCPs Portal review as easy as possible. And, we can't do that if we don't know what paperwork is required because MCP is not posting or emailing newly created requirements during the portal process to applicants having to move through the Portal. Please let me know ASAP of any more new changes to required Portal paperwork. We are out of time to wait for incompletes to learn about new paperwork requirements as the only way to discover there is a new Portal paperwork requirement.

Thank you kindly,
Julia Carrera, M.S.
Compliance Specialist