



# Mendocino County

## Legislation Details (With Text)

**File #:** 24-0503      **Version:** 1      **Name:**  
**Type:** Approval      **Status:** Consent Agenda  
**File created:** 4/25/2024      **In control:** Social Services  
**On agenda:** 5/21/2024      **Final action:**  
**Title:** Approval of Agreement with Exemplar Human Services, LLC in the Amount of \$168,000, to Provide Customized Automated Performance Management Reports and Monitoring Services for the Department of Social Services, Employment and Family Assistance Services, Effective July 1, 2024, through June 30, 2025

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. Agreement 24-074

Date	Ver.	Action By	Action	Result
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**To: BOARD OF SUPERVISORS**

**From:** Social Services

**Meeting Date:** May 21, 2024

**Department Contact:** Rachel Ebel-Elliott

**Phone:** 707-463-7836

**Department Contact:** Laura Cameron

**Phone:** 707-463-7858

**Item Type:** Consent Agenda

**Time Allocated for Item:** N/A

**Agenda Title:**

Approval of Agreement with Exemplar Human Services, LLC in the Amount of \$168,000, to Provide Customized Automated Performance Management Reports and Monitoring Services for the Department of Social Services, Employment and Family Assistance Services, Effective July 1, 2024, through June 30, 2025

**Recommended Action/Motion:**

Approve Agreement with Exemplar Human Services, LLC in the amount of \$168,000, to provide customized automated performance management reports and monitoring services for the Department of Social Services, Employment and Family Assistance Services, effective July 1, 2024, through June 30, 2025; authorize the Social Services Director or designee to sign any future amendments that do not increase the annual maximum amount; and authorize Chair to sign same.

**Previous Board/Board Committee Actions:**

Ongoing Agreement, most recent action on May 17, 2022, Item No. 3(ac), Approval of Agreement No. BOS-22-116

**Summary of Request:**

This item requests approval of the proposed Agreement for customized automated performance reports and

monitoring services with Exemplar Human Services, LLC (Exemplar). Mendocino County Department of Social Services (DSS), Employment and Family Assistance Services (EFAS) is responsible for administering the CalWORKs, Welfare-to-Work (WtW), CalFresh, and Medi-Cal programs for the County. In an effort to meet mandated performance standards, DSS must have a reliable system to monitor mandated program requirements, including timely processing of status reports, redetermination of eligibility, and various other caseload activities related to administration of the programs. This single source data will also assist in shortening processing time and assist with the ability to be in compliance. Utilizing Exemplar's reports and services under the proposed Agreement will provide EFAS staff with the necessary tools to effectively monitor performance and outcomes, as well as better serve our community while assisting in meeting the current State and Federal standards.

**Alternative Action/Motion:**

Return to staff for alternative handling.

**Strategic Plan Priority Designation:** An Effective County Government

**Supervisory District:** All

**Vote Requirement:** Majority

**Supplemental Information Available Online At:** N/A

**Fiscal Details:**

**source of funding:** 5010

**current f/y cost:** \$210,000

**budget clarification:** N/A

**annual recurring cost:** \$168,000

**budgeted in current f/y (if no, please describe):** Yes

**revenue agreement:** N/A

**AGREEMENT/RESOLUTION/ORDINANCE APPROVED BY COUNTY COUNSEL:** Yes

**CEO Liaison:** Steve Dunncliff, Deputy CEO

**CEO Review:** Yes

**CEO Comments:**

**FOR COB USE ONLY**

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Executed By: Atlas Pearson, Senior Deputy Clerk

Date: May 21, 2024

Final Status: **Approved**

Executed Item Type: Agreement

Number: 24-074

