



# Mendocino County

## Legislation Details (With Text)

**File #:** 18-1611      **Version:** 1      **Name:**  
**Type:** Agreement      **Status:** Approved  
**File created:** 4/18/2018      **In control:** Health and Human Services Agency  
**On agenda:** 5/8/2018      **Final action:**  
**Title:** Approval of Agreement with Exemplar Human Services, LLC in the Amount of \$420,000 to Provide Customized Automated Performance Management Monitoring Reports and Services for the Term of July 1, 2018, through June 30, 2020  
**Sponsors:** Health and Human Services Agency  
**Indexes:**  
**Code sections:**  
**Attachments:** 1. Agreement 18-052

Date	Ver.	Action By	Action	Result
5/8/2018	1	Board of Supervisors		

**To:** Board of Supervisors

**From:** Health and Human Services Agency

**Meeting Date:** May 8, 2018

**Department Contact:** Anne Molgaard      **Phone:** 463-7885

**Department Contact:** Rachel Ebel-Elliott      **Phone:** 463-7836

**Item Type:** Consent Agenda

**Time Allocated for Item:** N/A

**Agenda Title:**

Approval of Agreement with Exemplar Human Services, LLC in the Amount of \$420,000 to Provide Customized Automated Performance Management Monitoring Reports and Services for the Term of July 1, 2018, through June 30, 2020

**Recommended Action/Motion:**

Approve Agreement with Exemplar Human Services, LLC in the amount of \$420,000 to provide customized automated performance management monitoring reports and services for the term of July 1, 2018, through June 30, 2020; authorize Health and Human Services Agency Director or designee to sign future amendments that do not increase the maximum amount; and authorize Chair to sign same.

**Previous Board/Board Committee Actions:**

Last action on August 18, 2015, BOS Agreement No. 15-086, Item No. 4(k).

**Summary of Request:**

Health and Human Services Agency (HHSA), Employment and Family Assistance Services (EFAS) is responsible for administering the CalWORKs, Welfare to Work (WtW), CalFresh and Medi-Cal programs for the County. In an effort to meet mandated performance standards, HHSA must have a reliable system to effectively monitor mandated program requirements, including timely processing of status reports,

redetermination of eligibility, and various other caseload activities related to administration of the programs. The use of Exemplar's reports and services will provide EFAS staff with the necessary tools to effectively monitor performance and outcomes, assist in meeting current State and Federal standards and will help to better serve our community with shortened processing times.

**Alternative Action/Motion:**

Return to staff for alternative handling.

**Supplemental Information Available Online at:** N/A

**Fiscal Impact:**

**Source of Funding:** 5010

**Budgeted in Current F/Y:** Yes

**Current F/Y Cost:** \$210,000

**Annual Recurring Cost:** \$210,000

**Supervisory District:** All

**Vote Requirement:** Majority

**Agreement/Resolution/Ordinance Approved by County Counsel:** Yes

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**CEO Liaison:** Janelle Rau, Deputy CEO

**CEO Review:** Yes

**CEO Comments:**



**FOR COB USE ONLY**

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Executed By: **Meribeth Dermond**

Final Status: Approved

Date: May 9, 2018

Executed Item No.: Agreement Number: 18-052

Note to Department:

Executed Documents Returned to

Department: Originals 3 Copies 0 Hand

Delivered yes Executed Agreement Sent to

Auditor? yes