



Mendocino County

Legislation Text

File #: 24-0372, **Version:** 1

To: BOARD OF SUPERVISORS

From: Behavioral Health and Recovery Services

Meeting Date: April 9, 2024

Department Contact: Jenine Miller, Psy.D.

Phone: 707-472-2341

Item Type: Consent Agenda

Time Allocated for Item: N/A

Agenda Title:

Approval of Third Amendment to Agreement No. BOS-22-129 with NetSmart Technologies, LLC., in the Amount of \$116,013.48, for a New Total of \$454,093.48, to Add the MyAvatar NX and MyAvatar OrderConnect NX Modules Functionalities to the Existing MyAvatar Electronic Health Record System in Fiscal Years 2023-24 and 2024-2025, Effective July 1, 2022 through June 30, 2026 (Original End Date: June 30, 2024)

Recommended Action/Motion:

Approve third Amendment to Agreement No. BOS-22-129 with NetSmart Technologies, LLC., in the amount of \$116,013.48, for a new total of \$454,093.48, to add the MyAvatar NX and MyAvatar OrderConnect NX modules functionalities to the existing MyAvatar Electronic Health Record system in Fiscal Years 2023-2024 and 2024-2025, effective July 1, 2022 through June 30, 2026 (original end date: June 30, 2024); authorize the Behavioral Health and Recovery Services Director or designee to sign any future amendments to the Agreement that do not increase the annual maximum amount; and authorize Chair to sign same.

Previous Board/Board Committee Actions:

June 7, 2022, Item 3s), Approval of Agreement No. BOS-22-129.

January 10, 2023, Item 3n), Approval of first Amendment No. BOS-22-129-A1.

October 31, 2023, Item 3g), Approval of second Amendment No. BOS-22-129-A2.

Summary of Request:

Behavioral Health and Recovery Services (BHRS) Mental Health (MH) is currently utilizing NetSmart Technologies, LLC's (NetSmart) Electronic Health Record (EHR) system to house and provide reporting on client electronic health records. This level of accurate and secure data storage and reporting is mandated in order to be in compliance with all required regulations. The EHR system has been used by MH for over 15 years, and for the Substance Use Disorders Treatment (SUDT) program since 2020.

On June 7, 2022, the Board of Supervisors (BOS), approved Agreement No. BOS-22-129 with NetSmart to provide the annual licensure, maintenance, and support for BHRS' EHR system, MyAvatar. On January 10, 2023, the BOS approved the first Amendment, to increase the Agreement total to \$315,194 and add the CareConnect Health Information Exchange functionality to the existing MyAvatar EHR system. On October 31, 2023, the BOS approved the second Amendment, to increase the Agreement total to \$338,080 and add the CareConnect FHIR API and MyHealthPointe functionalities to the existing MyAvatar EHR system.

The proposed third Amendment will fund the purchase of MyAvatar NX and MyAvatar OrderConnect NX

modules for the existing EHR system. The NX upgrade includes: an all-new user interface and design including a one-stop-shop Universal Search; online-only access enabling users to log in on any browser without any JAVA installations; and the ability for more quickly accessible day-to-day items and forms from the new home screen. The NX upgrade will help BHRS modernize the EHR system and increase interoperability within the network. The OrderConnect NX upgrade includes: e-prescribing and lab ordering to send prescriptions to local pharmacies and order labs with ease; and accurate documentation of medications that were prescribed elsewhere. The OrderConnect NX upgrade will help BHRS increase accuracy of clinical data reconciliations and provide clients with detailed and comprehensive chart information. Once the proposed third Amendment is executed, it will be effective for the full term of the Agreement, from July 1, 2022 through June 30, 2026.

Alternative Action/Motion:

Return to staff for alternative handling.

Strategic Plan Priority Designation: A Safe and Healthy County

Supervisory District: All

Vote Requirement: Majority

Supplemental Information Available Online At: N/A

Fiscal Details:

source of funding: Realignment, 4050, 86-2230

current f/y cost: \$454,093.48 for the full term of the Agreement.

budget clarification: Budget modification and adjustment will be completed for this third Amendment in Quarter 3.

annual recurring cost: \$0

budgeted in current f/y (if no, please describe): No.

revenue agreement: No

AGREEMENT/RESOLUTION/ORDINANCE APPROVED BY COUNTY COUNSEL: Yes

CEO Liaison: Tony Rakes, Acting Deputy CEO

CEO Review: Yes

CEO Comments:

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Executed By: Atlas Pearson, Senior Deputy Clerk

Date: April 9, 2024

Final Status: **Approved**

Executed Item Type: Agreement

Number: 22-129-A3

