



Mendocino County

Legislation Text

File #: 24-0690, Version: 1

To: BOARD OF SUPERVISORS

From: Behavioral Health and Recovery Services

Meeting Date: June 25, 2024

Department Contact: Jenine Miller, Psy.D.

Phone: 707-472-2341

Item Type: Consent Agenda

Time Allocated for Item: N/A

Agenda Title:

Approval of Fourth Amendment to Agreement No. BOS-22-129 with NetSmart Technologies, LLC., in the Amount of \$1,446,474, for a New Total of \$1,900,567.48, to Implement a Second MyAvatar Root System, Add User Licenses for Public Health Department Staff, Add an Ultimedex Two-Year Subscription, and Add Funds for the Additional Two Years of Services Added by the Third Amendment, Effective July 1, 2022 Through June 30, 2026

Recommended Action/Motion:

Approve fourth Amendment to Agreement No. BOS-22-129 with NetSmart Technologies, LLC., in the amount of \$1,446,474, for a new total of \$1,900,567.48, to implement a second myAvatar root system, add user licenses for Public Health Department staff, add an Ultimedex two-year subscription, and add funds for the additional two years of services added by the third Amendment, effective July 1, 2022 through June 30, 2026; authorize the Health Services Director or designee to sign any future amendments to the Agreement that do not increase the maximum amount; and authorize Chair to sign same.

Previous Board/Board Committee Actions:

June 7, 2022, Item 3s), Approval of Agreement No. BOS-22-129.

January 10, 2023, Item 3n), Approval of first Amendment No. BOS-22-129-A1.

October 31, 2023, Item 3g), Approval of second Amendment No. BOS-22-129-A2.

April 9, 2024, Item 3h), Approval of third Amendment No. BOS-22-129-A3.

Summary of Request:

Behavioral Health and Recovery Services (BHRS) is currently utilizing NetSmart Technologies, Inc.'s (NetSmart) Electronic Health Record (EHR) system to house and provide reporting on client electronic health records. The EHR system enables BHRS to meet mandates for accurate and secure record keeping in compliance with all required regulations. The EHR system has been in use by the County of Mendocino's, Mental Health program for over 15 years, and by the Substance Use Disorders Treatment program since 2020.

On June 7, 2022, the Board of Supervisors (BOS), approved Agreement No. BOS-22-129 with NetSmart to provide the annual licensure, maintenance, and support for BHRS' EHR system, myAvatar. On January 10, 2023, the BOS approved the first Amendment, to increase the Agreement total to \$315,194 and add the CareConnect Health Information Exchange functionality to the existing myAvatar EHR system. On October 31, 2023, the BOS approved the second Amendment, to increase the Agreement total to \$338,080 and add the

CareConnect FHIR API and myHealthPointe functionalities to the existing myAvatar EHR system. On April 9, 2024, the BOS approved the third Amendment, to increase the Agreement total to \$454,093.48 and add myAvatar NX and myAvatar OrderConnect NX modules for the existing EHR system.

The proposed fourth Amendment implements the following: 1) increase the Agreement total to \$1,900,567.48. 2) add a second myAvatar root system to the existing EHR, allowing contracted providers to use the County-administered EHR. This second root system also includes sub systems to enhance the data entry process, enabling the billing team to generate reports directly from myAvatar and to submit to the State for reimbursement. 3) add EHR user licenses for Public Health Department staff. 4) add an Ultimedex two-year subscription. 5) add funds for the additional two years of services added by the third Amendment, thus providing continuous licensing and support services for the existing myAvatar. Once the proposed fourth Amendment is executed, it will be effective for the full term of the Agreement, from July 1, 2022 through June 30, 2026.

Alternative Action/Motion:

Return to staff for alternative handling.

Strategic Plan Priority Designation: An Effective County Government

Supervisory District: All

Vote Requirement: Majority

Supplemental Information Available Online At: N/A

Fiscal Details:

source of funding: Realignment

current f/y cost: \$1,900,567.48 for the term of the Agreement.

budget clarification: The budget will be adjusted to accommodate this extra expense in the 4th quarter of FY 2023/2024.

annual recurring cost: N/A

budgeted in current f/y (if no, please describe): No

revenue agreement: No

AGREEMENT/RESOLUTION/ORDINANCE APPROVED BY COUNTY COUNSEL: Yes

CEO Liaison: Tony Rakes, Acting Deputy CEO

CEO Review: Yes

CEO Comments:

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Executed By: Atlas Pearson, Senior Deputy Clerk

Date: June 25, 2024

Final Status: **Approved**

Executed Item Type: Agreement

Number: 22-129-A4

