

Mendocino County

Legislation Details (With Text)

File #: 20-0207 Version: 1 Name:

Type: Agreement Status: Consent Agenda
File created: 3/3/2020 In control: Sheriff-Coroner

On agenda: 4/7/2020 Final action:

Title: Adoption of Proclamation Recognizing April 12-18, 2020 as National Public Safety Telecommunicators

(Dispatchers) Week in Mendocino County

Sponsors: Sheriff-Coroner

Indexes:

Code sections:

Attachments: 1. a Nat'l Telecommunicators Week 2020 PROC.pdf

Date Ver. Action By Action Result

To: Board of Supervisors

From: Sheriff-Coroner

Meeting Date: April 7, 2020

Department Contact: Matthew Kendall **Phone:** 463-4085

Item Type: Consent Agenda **Time Allocated for Item:** N/A

Agenda Title:

Adoption of Proclamation Recognizing April 12-18, 2020 as National Public Safety Telecommunicators (Dispatchers) Week in Mendocino County

Recommended Action/Motion:

Adopt Proclamation Recognizing April 12-18, 2020 as National Public Safety Telecommunicators (Dispatchers) Week in Mendocino County.

Previous Board/Board Committee Actions:

Proclamation for National Public Safety Telecommuicators (Dispatchers) Week in Mendocino County was approved by the Board on March 26, 2019

Summary of Request:

Public Safety Telecommunicators (aka Dispatchers) are often the first link between the public and first responders. Their job is to quickly assess the call, the situation, the need and who to best fill the need; they also dispatch the required help and then monitor radio frequencies to assure the safety of the first responders. At times they are required to coordinate with other dispatch centers, hand off calls in a timely manner if necessary and all the while enter data into complicated computer systems and software. As if all of those requirements are not enough, they must remain calm, collected, courteous and professional while helping the caller who is having a very bad day. They may need to direct the caller to perform life-saving tasks while

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awaiting help. The service must be covered 24/7, 365 days a year under any circumstance. This past year dispatchers had to keep things running with alternate power sources during the PGE PSPS power outages. With great thanks and appreciation, Mendocino County recognizes all Public Safety Telecommunicators at work in our county for a job well done. We invite everyone to recognize their local Public Safety Telecommunicators during the week of April 12-18, 2020 which is set aside as National Public Safety Telecommunicators Week.

Alternative Action/Motion:

Return to staff for alternate handling.

Supervisorial District: All

vote requirement: Majority

Supplemental Information Available Online At: N/A

Fiscal Details:

source of funding: n/a budgeted in current f/y: N/A current f/y cost: n/a if no, please describe:

annual recurring cost: n/a revenue agreement: N/A

budget clarification: n/a

Agreement/Resolution/Ordinance Approved by County Counsel: N/A

CEO Liaison: Janelle Rau, Deputy CEO

CEO Review: Yes CEO Comments:

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Executed By: Lindsey Dunham, Deputy Clerk I Final Status: Adopted

Date: April 9, 2020

Final Status: Adop

