



# Mendocino County

## Legislation Details (With Text)

**File #:** 20-0389 **Version:** 1 **Name:**  
**Type:** Agreement **Status:** Consent Agenda  
**File created:** 4/30/2020 **In control:** Health and Human Services Agency  
**On agenda:** 5/19/2020 **Final action:**  
**Title:** Approval of Agreement with eXemplar Human Services, LLC in the Amount of \$420,000 to Provide Customized Automated Performance Management Monitoring Reports and Services for the Term of July 1, 2020 through June 30, 2022  
**Sponsors:** Health and Human Services Agency  
**Indexes:**  
**Code sections:**  
**Attachments:** 1. Agreement 20-048

Date	Ver.	Action By	Action	Result
5/19/2020	1	Board of Supervisors	Approved and Chair is authorized to sign same;	Pass

**To: Board of Supervisors**

**From:** Health and Human Services Agency

**Meeting Date:** May 19, 2020

**Department Contact:** Tammy Moss Chandler

**Phone:** 707-463-7774

**Department Contact:** Bekkie Emery

**Phone:** 707-463-7761

**Item Type:** Consent Agenda

**Time Allocated for Item:** N/A

### **Agenda Title:**

Approval of Agreement with eXemplar Human Services, LLC in the Amount of \$420,000 to Provide Customized Automated Performance Management Monitoring Reports and Services for the Term of July 1, 2020 through June 30, 2022

### **Recommended Action/Motion:**

Approve Agreement with eXemplar Human Services, LLC in the amount of \$420,000 to provide customized automated performance management monitoring reports and services for the term of July 1, 2020 through June 30, 2022; authorize Health and Human Services Agency Director or designee to sign any future amendments that do not increase the maximum amount; and authorize Chair to sign same.

### **Previous Board/Board Committee Actions:**

May 8, 2018, Item No. 4(l), BOS Agreement No. 18-052.

### **Summary of Request:**

Health and Human Services Agency (HHSA), Employment and Family Assistance Services (EFAS) is responsible for administering the CalWORKs, Welfare to Work, CalFresh and Medi-Cal programs for the

County. In an effort to meet mandated performance standards, HHSA must have a reliable system to effectively monitor mandated program requirements, including: timely processing of status reports, redetermination of eligibility, and various other caseload activities related to administration of the programs. The use of eExemplar's reports and services will provide EFAS staff with the necessary tools to effectively monitor performance and outcomes, assist in meeting current State and Federal standards and will help to better serve our community with shortened processing times.

**Alternative Action/Motion:**

Return to staff for alternative handling.

**Supervisory District:** All

**vote requirement:** Majority

**Supplemental Information Available Online At:** N/A

**Fiscal Details:**

**source of funding:** 5010

**current f/y cost:** \$210,000

**annual recurring cost:** \$210,000

**budget clarification:**

**budgeted in current f/y:** Yes

**if no, please describe:**

**revenue agreement:** No

**Agreement/Resolution/Ordinance Approved by County Counsel:** Yes

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**CEO Liaison:** Darcie Antle, Deputy CEO

**CEO Review:** Yes

**CEO Comments:**

**FOR COB USE ONLY**

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**Executed By:** Lindsey Dunham, Deputy Clerk I

**Date:** May 20, 2020

**Note to Department** Number of Original Agreements

Returned to Dept: 0 Original Agreement Delivered to Auditor? No

**Final Status:** **Approved**

**Executed Item:** **Agreement** Number: 20-048

