



# Mendocino County

## Legislation Details (With Text)

**File #:** 21-0658      **Version:** 1      **Name:**  
**Type:** Approval      **Status:** Consent Agenda  
**File created:** 6/1/2021      **In control:** Child Support  
**On agenda:** 6/22/2021      **Final action:**  
**Title:** Approval of Transmission of Letter of Support to the California Public Utility Commission in support of United Way of the Wine Country Assuming the Lead Agency for the 2-1-1 Service for Mendocino County

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. Letter of Support, 2. Letter of Support 2-1-1 UWWC, 3. Endorsement of UWWC as 2-1-1 Provider

Date	Ver.	Action By	Action	Result
6/22/2021	1	Board of Supervisors		

**To:** Board of Supervisors

**From:** Health and Human Services Agency

**Meeting Date:** June 22, 2021

**Department Contact:** Bekkie Emery

**Phone:** 463-7761

**Item Type:** Consent Agenda

**Time Allocated for Item:** N/A

### Agenda Title:

Approval of Transmission of Letter of Support to the California Public Utility Commission in support of United Way of the Wine Country Assuming the Lead Agency for the 2-1-1 Service for Mendocino County

### Recommended Action/Motion:

Approve transmission of letter of support to the California Public Utility Commission in support of United Way of the Wine Country assuming the lead agency for the 2-1-1 Referral Services; and authorize Chair to sign same.

### Previous Board/Board Committee Actions:

5/25/2021: Item 4ac) Approval of Agreement with United Way of the Wine Country in the Amount of \$60,000 to Provide 2-1-1 Referral Services, Effective Upon Full Execution through June 30, 2022.

### Summary of Request:

2-1-1 is the health and human services hotline that maintains an updated database and answers calls and texts 24/7. Transferring provision of 2-1-1 services to United Way of the Wine Country will allow for more comprehensive, efficient, and less expensive service delivery.

Background: United Way of the Wine Country (UWWC) is a regional agency focused on creating community-based and community-led solutions that improve family financial stability. For over 50 years, United Way of

the Wine Country has been working to support sustainable improvements to systems and services that benefit all residents in our shared communities. UWWC proudly serves families and individuals living and working in Sonoma, Mendocino, Lake, Humboldt and Del Norte counties and remains deeply committed to improving family financial stability by serving as a vital link between residents, nonprofit organizations, businesses and government leaders. The County of Sonoma contracts with UWWC to provide 2-1-1 services for Sonoma County. UWWC is also a funder of 2-1-1 Humboldt. Mendocino and UWWC/Sonoma originally worked together to contract for 2-1-1 serves (~2012), but when UWWC changed its contractor in order to improve services (~2018), HHSA did not have the staffing to address the issue. Mendocino continued with the Inland Empire United Way to provide 2-1-1 services in Mendocino County. UWWC recognized the difficulty smaller counties have in providing information and referrals to its residents, and so invited Mendocino to leverage its resources and re-join the 2-1-1 program.

**Alternative Action/Motion:**

Return to staff for alternate handling.

**Supervisory District:** All

**vote requirement:** Majority

**Supplemental Information Available Online At:** N/A

**Fiscal Details:**

**source of funding:** N/A

**current f/y cost:** N/A

**annual recurring cost:** N/A

**budget clarification:** N/A

**budgeted in current f/y:** N/A

**if no, please describe:**

**revenue agreement:** No

**Agreement/Resolution/Ordinance Approved by County Counsel:** N/A

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**CEO Liaison:** Darcie Antle, Deputy CEO

**CEO Review:** Yes

**CEO Comments:**

**FOR COB USE ONLY**

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Executed By: Atlas Pearson, Deputy Clerk I

Date: June 23, 2021

Final Status: **Approved**

