



# Mendocino County

## Legislation Details (With Text)

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**Title:** Discussion and Possible Action Regarding the Status of Adult Mental Health Services Transition and Related Activities and the Kemper Consulting Group Mental Health Services Review  
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**Attachments:** 1. Mental Health Services -Adult Services Transition Plan, 2. Kemper Recommendations - Implementation Plan, 3. MOU Table, 4. Electronic Health Record Table

Date	Ver.	Action By	Action	Result
6/21/2016	3	Board of Supervisors	no action taken	

**To: Board of Supervisors**

**From:** Health and Human Services Agency

**Meeting Date:** June 21, 2016

**Department Contact:** Tammy Moss Chandler

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**Item Type:** Regular Agenda

**Time Allocated for Item:** 30 Mins.

**Agenda Title:**

Discussion and Possible Action Regarding the Status of Adult Mental Health Services Transition and Related Activities and the Kemper Consulting Group Mental Health Services Review

**Recommended Action/Motion:**

Accept the update regarding the mental health services review and updates associated with the activities regarding mental health services, including the status of the Mental Health Adult Services Transition Plan, the status of the 2016 Mendocino County Mental Health Services System Review - Summary of Recommendation Implementation Plan, and the status of the various activities associated with mental health services.

**Previous Board/Board Committee Actions:**

**August of 2105:** The Executive Office contracted with the Kemper Consulting Group to perform a review of Mendocino County's mental health services, particularly the delivery of services by the Administrative Service Organizations (ASO), Redwood Quality Management Company and Ortner Management Group. The Executive Office received the Report on **February 5, 2016**, and upon receipt provided it to the Board of Supervisors. The Report was made available to the public through a press release and the County website on February 8, 2016.

**February 16, 2016:** The Board of Supervisors received the report, including associated recommendations by

the Kemper Consulting Group.

**March 1, 2016:** The Board of Supervisors discussed the Summary of Recommendations Implementation Plan associated with the Kemper Consulting Group mental health services review and the County's proposed Request for Proposals (RFP) process and timelines.

**March 15, 2016:** The Board of Supervisors accepted the update regarding the Kemper Consulting Group mental health services review and update on the activities regarding mental health services, which included finalizing a contract with Redwood Quality Management Company (RQMC) for transitional mental health services to be presented to the Board for review and approval on April 5, 2016; additionally, the Board approved proceeding with Kemper Consulting on developing the adult mental health services transition plan and processes and timelines for the RFP for adult mental health services, with the target implementation of a new contract for related services no earlier than July 1, 2017. The Board further requested that the contract with Kemper Consulting include provisions to assist the County Executive's Office with the implementation of the recommendations included in the Kemper Consulting Group's "Review of Mendocino County's Administrative Service Organization (ASO) Model for the Delivery of Mental Health Services".

**April 5, 2016:** The Board of Supervisors received an update from staff regarding the following: The current contract with Kemper Consulting Group, the Mental Health Adult Services Transition Plan and the Kemper Recommendations - Implementation Plan, and Mental Health services contracts and transition fiscal overview. Further, the Board discussed and approved various service contracts and contract amendments related to the existing ASO contracts, as well as a new contract with RQMC for the provision of adult mental health services (this contract is for the provision of adult mental health transition services and the infrastructure for the Adult System of Care during the transition period from April 5, 2015 - June 30, 2016 is intended to be in place in order to prevent any potential disruption in critical and mandated mental health client services). The Board also received various resource documents as part of the update, including Mental Health Quality Assurance/Quality Improvement Summary (QA/QI) Table, Electronic Health Records Update, and an overview of the various Memorandums of Understanding as described in the Kemper Consulting Group report.

**April 19, 2016:** The Board of Supervisors received an update from staff regarding the following: The current contract with Kemper Consulting Group, the Mental Health Adult Services Transition Plan and the Kemper Recommendations - Implementation Plan, and Mental Health services contracts and transition fiscal overview, contracts and transition fiscal details, and the status of Adult Mental Health Services transition team meetings.

**May 3, 2016:** The Board of Supervisors received an update from staff regarding the following: the Mental Health Adult Services Transition Plan and the Kemper Recommendations - Implementation Plan, a table defining the MOU's between the mental health partners, a presentation regarding Mental Health Month and the associated County-wide activities, an overview of the 2016 Mendocino County Mental Health System Mendocino County Housing Funds Feedback/Results Survey, an overview of the Mental Health Review/Audit, and an update regarding the Adult Mental Health Services - Transition Team Meetings.

**May 17, 2016:** The Board of Supervisors received an update from staff regarding the following: the Mental Health Adult Services Transition Plan and the Kemper Recommendations - Implementation Plan, a table defining the MOU's between the mental health partners, and a presentation from Lee Kemper Consulting regarding the status of the County's Mental Health adult services transition plan and the status/progress regarding the Mental Health Services System Review.

**June 7, 2016:** The Board of Supervisors received an update from staff regarding the following: the Mental Health Adult Services Transition Plan, the Kemper Recommendations - Implementation Plan, MOU's between the mental health partners, and Electronic Health Records. The Board discussed the provision of billing and documentation deliverables from Ortnier Management Group, and approved Amendment No. 8 to the OMG contract No. 13-016.

#### **Summary of Request:**

Since March 15, 2016, the Board of Supervisors has received updates regarding the status of the County's mental health services transition as a result of Ortnier Management Group's (OMG) notice of intention to the County to terminate their contract regarding the provision of Adult ASO Mental Health Services, effective June 30, 2016. The Board has been presented with updates and a status of the following: Mental Health Adult

Services Transition Plan that included timeframes associated with the various services, tasks and responsibilities, along with the Mendocino County Mental Health Services - Adult Services Transition Plan.

Subsequent to the June 7, 2016, Board of Supervisors meeting, the Executive Office has worked with the Health and Human Services Agency to provide the following updates for the Board associated with the County's mental health services:

**Mental Health Adult Services Transition Plan/Kemper Recommendations - Implementation Plan Updates:** Please refer to the attached '2016 Mendocino County Mental Health Services - Adult Services Transition Plan' dated June 14, 2016. The update includes the status of the services/tasks and progress to date. The intent is to perform the services/tasks outlined in this transition plan during the listed timeframes to ensure the transition may be completed by June 30, 2016. As previously stated, staff expects that OMG will continue providing mental health system adult services through June 30, 2016, and through Amendment 8 to the OMG contract #13-016, RQMC began seeing new adult mental health clients beginning June 3, 2016. Also included is the '2016 Mendocino County Mental Health Services System Review - Summary of Recommendation Implementation Plan' dated June 14, 2016, which includes the status and timeframes associated with the implementation of the recommendations resulting from the Kemper Consulting Group review.

**MOU Table:** Please refer to the attached 'Mendocino County Mental Health - Adult Services Transition Memoranda of Understanding Table' dated June 14, 2016, that describes the purpose, the partners included, and the status of each MOU.

**Electronic Health Record (EHR) Table:** Please refer to the attached 'Mendocino County Mental Health - Electronic Health Records Update' dated June 14, 2016, that provides an overview and percentage completed of all related activities.

**Redwood Quality Management Company (RQMC):** Presented for consideration on today's Board agenda are two agreements with Redwood Quality Management Company to arrange and/or manage Mental Health Services Act (MHSA) and specialty Mental Health services, to children and youth age 24 and younger (\$9,416,897); and adults age 25 and older (\$5,143,103). The combined total of both contracts is \$14,560,000, and is budgeted for fiscal year 2016-17. Services are aimed at assisting children and youth with severe emotional disorders, and adults with serious mental illness who meet medical necessity criteria, based on Kemper Consulting Group's review of Mendocino County's Administrative Services Organization (ASO) model. The ASO model allows RQMC to provide necessary mental health services on behalf of the County, while allowing the County to maintain a comprehensive Mental Health Plan and compliance with applicable laws, rules and regulations.

**OMG Short Term Services/Month-to-Month Agreement (July 1, 2016 - October 31, 2016):** Also presented on the Board's agenda for consideration is a contract with Ortnier Management Group for an additional four (4) months from July 1, 2016 - October 31, 2016 (\$16,000 per month, for a total of \$64,000 that is budgeted for in fiscal year 2016-17). OMG made this request to provide funding for the necessary billing and associated administrative services remaining from the original ASO contract.

**Mental Health Services Transition Agreements:** Two additional agreements for FY 2016-17 are presented for the Board's consideration for residential treatment services for adults with chronic mental illness: Davis Guest Home (\$286,160) and Willow Glen Care Center (\$400,000). HHSA staff are finalizing additional service agreements for consideration on the Board's July 12, 2016 agenda.

**Adult Mental Health Services - Transition Team Meetings:** As of today, the transition team meetings include representatives from the County, the Behavioral Health Advisory Board (BHAB), OMG and RQMC. County staff will present a current 2016 Mendocino County Mental Health Services - Adult Services Transition Plan and 2016 Mendocino County Mental Health Services System Review - Summary of Recommendation Implementation Plan. The Transition Team will continue to meet weekly through June 2016, and HHSA will continue to work closely with RQMC, BHAB and Lee Kemper Consulting Group through the transition.

**Alternative Action/Motion:**

Provide alternative direction related to the transition of adult mental health services.

**Supplemental Information Available Online at:** N/A

**Fiscal Impact:**

**Source of Funding:** N/A

**Current F/Y Cost:** N/A

**Budgeted in Current F/Y:** N/A

**Annual Recurring Cost:** N/A

**Supervisory District:** All

**Vote Requirement:** Majority

**Agreement/Resolution/Ordinance Approved by County Counsel:** N/A

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**CEO Liaison:** Janelle Rau, Deputy CEO

**CEO Review:** Yes

**Comments:**