



Mendocino County

Legislation Details (With Text)

File #: 18-1550 **Version:** 1 **Name:**
Type: Agreement **Status:** Approved
File created: 4/5/2018 **In control:** Health and Human Services Agency
On agenda: 4/24/2018 **Final action:**
Title: Approval of Retroactive Agreement with Inland Empire United Way in the Amount of \$43,600 to Continue to Provide 2-1-1 Call Center Services for Mendocino County for the Period of July 1, 2017, Through June 30, 2019

Sponsors:

Indexes:

Code sections:

Attachments: 1. Agreement 18-044

Date	Ver.	Action By	Action	Result
4/24/2018	1	Board of Supervisors		

To: Board of Supervisors

From: Health and Human Services Agency

Meeting Date: April 24, 2018

Department Contact: Anne Molgaard

Phone: 463-7885

Item Type: Consent Agenda

Time Allocated for Item: N/A

Agenda Title:

Approval of Retroactive Agreement with Inland Empire United Way in the Amount of \$43,600 to Continue to Provide 2-1-1 Call Center Services for Mendocino County for the Period of July 1, 2017, Through June 30, 2019

Recommended Action/Motion:

Approve retroactive Agreement with Inland Empire United Way in the amount of \$43,600 to continue to provide 2-1-1 Call Center Services for Mendocino County for the period of July 1, 2017, through June 30, 2019; authorize the Health and Human Services Agency Director or designee to sign any future amendments that do not increase the annual maximum amount; and authorize Chair to sign same.

Previous Board/Board Committee Actions:

N/A

Summary of Request:

The 2-1-1 dialing code is reserved for community information and referral services. It is intended to be an easy-to-remember number that enables a critical connection between individuals and families in need and the appropriate community-based organizations and government agencies.

Mendocino County currently contracts with Inland Empire United Way (IEUW) for the provision of 2-1-1 Call

Center services. IEUW, through its well-established 2-1-1 San Bernardino Call Center, will provide the staff, technology, physical space, and all other aspects required for the successful operation of Mendocino County's 2-1-1 Call Center. IEUW will answer calls 24 hours a day, 7 days a week, and will provide comprehensive information and referral services to Mendocino County residents. In the event of a local emergency, IEUW will also initiate disaster protocols, contact key personnel within the county, and support Mendocino County Emergency Services.

The Health and Human Services Agency was unaware that IEUW's contract had expired until IEUW called to inquire about payment for services provided in fiscal year 2017-18, including calls answered during the Mendocino Lake Complex fire in October 2018.

Alternative Action/Motion:

Return to staff for alternative handling.

Supplemental Information Available Online at: N/A

Fiscal Impact:

Source of Funding: Budget Unit 5020

Current F/Y Cost: \$21,800

Budgeted in Current F/Y: Yes

Annual Recurring Cost: \$21,800

Supervisory District: All

Vote Requirement: Majority

Agreement/Resolution/Ordinance Approved by County Counsel: Yes

CEO Liaison: Janelle Rau, Deputy CEO

CEO Review: Yes

CEO Comments:



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Executed By: Willetta Callaghan

Date: April 27, 2018

Note to Department:

Executed Documents Returned to

Department: Originals 3 Copies _____

Hand Delivered _____ Interoffice Mail _____

Executed Agreement Sent to Auditor? Y

Final Status: **Approved**

Executed Item No.: **Agreement** Number: 18-044