



# Mendocino County

## Legislation Text

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**File #:** 20-0207, **Version:** 1

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**To:** Board of Supervisors

**From:** Sheriff-Coroner

**Meeting Date:** April 7, 2020

**Department Contact:** Matthew Kendall

**Phone:** 463-4085

**Item Type:** Consent Agenda

**Time Allocated for Item:** N/A

**Agenda Title:**

Adoption of Proclamation Recognizing April 12-18, 2020 as National Public Safety Telecommunicators (Dispatchers) Week in Mendocino County

**Recommended Action/Motion:**

Adopt Proclamation Recognizing April 12-18, 2020 as National Public Safety Telecommunicators (Dispatchers) Week in Mendocino County.

**Previous Board/Board Committee Actions:**

Proclamation for National Public Safety Telecommunicators (Dispatchers) Week in Mendocino County was approved by the Board on March 26, 2019

**Summary of Request:**

Public Safety Telecommunicators (aka Dispatchers) are often the first link between the public and first responders. Their job is to quickly assess the call, the situation, the need and who to best fill the need; they also dispatch the required help and then monitor radio frequencies to assure the safety of the first responders. At times they are required to coordinate with other dispatch centers, hand off calls in a timely manner if necessary and all the while enter data into complicated computer systems and software. As if all of those requirements are not enough, they must remain calm, collected, courteous and professional while helping the caller who is having a very bad day. They may need to direct the caller to perform life-saving tasks while awaiting help. The service must be covered 24/7, 365 days a year under any circumstance. This past year dispatchers had to keep things running with alternate power sources during the PGE PSPS power outages. With great thanks and appreciation, Mendocino County recognizes all Public Safety Telecommunicators at work in our county for a job well done. We invite everyone to recognize their local Public Safety Telecommunicators during the week of April 12-18, 2020 which is set aside as National Public Safety Telecommunicators Week.

**Alternative Action/Motion:**

Return to staff for alternate handling.

**Supervisory District:** All

**vote requirement:** Majority

Supplemental Information Available Online At: N/A

**Fiscal Details:**

source of funding: n/a

current f/y cost: n/a

annual recurring cost: n/a

budget clarification: n/a

budgeted in current f/y: N/A

if no, please describe:

revenue agreement: N/A

Agreement/Resolution/Ordinance Approved by County Counsel: N/A

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CEO Liaison: Janelle Rau, Deputy CEO

CEO Review: Yes

CEO Comments:

**FOR COB USE ONLY**

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Executed By: Lindsey Dunham, Deputy Clerk I

Date: April 9, 2020

Final Status: **Adopted**

