

Legislation Text

File #: 20-0389, Version: 1

To: Board of Supervisors

From: Health and Human Services Agency

Meeting Date: May 19, 2020

Department Contact:Tammy Moss ChandlerDepartment Contact:Bekkie Emery

Item Type: Consent Agenda

Phone:707-463-7774Phone:707-463-7761

Time Allocated for Item: N/A

Agenda Title:

Approval of Agreement with eXemplar Human Services, LLC in the Amount of \$420,000 to Provide Customized Automated Performance Management Monitoring Reports and Services for the Term of July 1, 2020 through June 30, 2022

Recommended Action/Motion:

Approve Agreement with eXemplar Human Services, LLC in the amount of \$420,000 to provide customized automated performance management monitoring reports and services for the term of July 1, 2020 through June 30, 2022; authorize Health and Human Services Agency Director or designee to sign any future amendments that do not increase the maximum amount; and authorize Chair to sign same.

Previous Board/Board Committee Actions:

May 8, 2018, Item No. 4(l), BOS Agreement No. 18-052.

Summary of Request:

Health and Human Services Agency (HHSA), Employment and Family Assistance Services (EFAS) is responsible for administering the CalWORKs, Welfare to Work, CalFresh and Medi-Cal programs for the County. In an effort to meet mandated performance standards, HHSA must have a reliable system to effectively monitor mandated program requirements, including: timely processing of status reports, redetermination of eligibility, and various other caseload activities related to administration of the programs. The use of eXemplar's reports and services will provide EFAS staff with the necessary tools to effectively monitor performance and outcomes, assist in meeting current State and Federal standards and will help to better serve our community with shortened processing times.

Alternative Action/Motion:

Return to staff for alternative handling.

Supervisorial District: All

vote requirement: Majority

Supplemental Information Available Online At: N/A

Fiscal Details:

source of funding: 5010 current f/y cost: \$210,000 annual recurring cost: \$210,000 budget clarification: **budgeted in current f/y:** Yes **if no, please describe: revenue agreement:** No

Agreement/Resolution/Ordinance Approved by County Counsel: Yes

CEO Liaison: Darcie Antle, Deputy CEO **CEO Review:** Yes **CEO Comments:**

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Executed By: Lindsey Dunham, Deputy Clerk I Date: May 20, 2020

<u>Note to Department</u> Number of Original Agreements Returned to Dept: 0 Original Agreement Delivered to Auditor? No Final Status: **Approved** Executed Item: **Agreement** Number: 20-048

