



Mendocino County

Legislation Text

File #: 20-0522, Version: 1

To: Board of Supervisors

From: Health and Human Services Agency

Meeting Date: June 23, 2020

Department Contact: Tammy Moss Chandler

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Department Contact: Bekkie Emery

Phone: 707-463-7761

Item Type: Consent Agenda

Time Allocated for Item: N/A

Agenda Title:

Approval of Amendment to Agreement No. 19-155 with Solutions West in the Amount of \$450,000 for a New Total Amount of \$900,000 to Provide Medi-Cal Case Processing, Effective July 1, 2019 Through a New End Date of June 30, 2021

Recommended Action/Motion:

Approve Amendment to Agreement No. 19-155 with Solutions West in the amount of \$450,000 for a new total amount of \$900,000 to provide Medi-Cal case processing, effective July 1, 2019 through a new end date of June 30, 2021; authorize the Health and Human Services Agency Director or designee to sign any amendments that do not increase the annual maximum amount; and authorize Chair to sign same.

Previous Board/Board Committee Actions:

February 6, 2018, Item 4(q), BOS Agreement No. 18-014; September 11, 2018, Item 4(l), BOS Agreement No. 18-133; June 18, 2019, Item 4(x), BOS Agreement No. 19-155.

Summary of Request:

As a direct result of the implementation of the Affordable Care Act, Mendocino County experienced a Medi-Cal caseload increase from 8,466 cases in January 2014 to 19,366 in January 2019. During this time, the Health and Human Services Agency (HHSA) experienced high vacancy rates for eligibility staff, and was not able to timely process the volume of Medi-Cal applications and redeterminations received each year. Mendocino County contracted with Solutions West in February 2018 to help process backlogged Medi-Cal cases. Since then, Solutions West and County eligibility staff have worked to reduce Mendocino County's pending Medi-Cal backlog by 68%, with Solutions West processing thousands of cases.

HHSA has made significant efforts to increase the number of County eligibility staff; the vacancy rate in the Eligibility Specialist classification has decreased from 53% to 29%. Still, newer eligibility staff are not at the experience level required to process cases independently. With 18,180 Medi-Cal cases currently needing to be processed, this Amendment will continue support through Solutions West providing timely services to community members and decreasing the backlog through fiscal year 20-21. HHSA will continue to recruit, hire, and train Eligibility Specialists.

Alternative Action/Motion:

Return to staff for alternative handling.

Supervisory District: All

vote requirement: Majority

Supplemental Information Available Online At: N/A

Fiscal Details:

source of funding: CA Dept of Healthcare Services,
Administrative Allocation

current f/y cost: FY 19-20 \$450,000 FY 20-21
\$450,000

annual recurring cost: N/A

budget clarification:

Agreement/Resolution/Ordinance Approved by County Counsel: Yes

budgeted in current f/y: Yes

if no, please describe:

revenue agreement: No

CEO Liaison: Darcie Antle, Deputy CEO

CEO Review: Yes

CEO Comments:

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Executed By: Atlas Pearson, Staff Assistant II

Date: June 24, 2020

Final Status: **Approved**

Executed Item: **Agreement** Number: 19-155-
A1

Note to Department Number of Original Agreements

Returned to Dept: 0 Original Agreement Delivered to
Auditor? Yes