

# Mendocino County

# **Legislation Text**

File #: 21-0312, Version: 1

To: Board of Supervisors

From: Sheriff-Coroner

Meeting Date: April 6, 2021

Department Contact:Matthew KendallPhone:463-4085Department Contact:My Lan Do NguyenPhone:463-408

**Item Type:** Consent Agenda **Time Allocated for Item**: N/A

# **Agenda Title:**

Adoption of Proclamation Recognizing April 11-17, 2021 as National Public Safety Telecommunicators (Dispatchers) Week in Mendocino County

### **Recommended Action/Motion:**

Adopt proclamation recognizing April 11-17, 2021 as National Public Safety Telecommunicators (Dispatchers) Week in Mendocino County.

#### **Previous Board/Board Committee Actions:**

Proclamation for National Public Safety Telecommunicators (Dispatchers) Week in Mendocino County was approved by the Board on April 7, 2020

#### **Summary of Request:**

Public Safety Telecommunicators (aka Dispatchers) are often the first link between the public and first responders. Their job is to assess quickly the call, the situation, the need and who to best fill the need; they also dispatch the required help and then monitor radio frequencies to assure the safety of the first responders. At times, they are required to coordinate with other dispatch centers, hand off calls in a timely manner if necessary and all the while enter data into complicated computer systems and software. As if those requirements are not enough, they must remain calm, collected, courteous and professional while helping the caller who is having a very bad day. They may need to direct the caller to perform life-saving tasks while awaiting help. The service must be covered 24/7, 365 days a year under any circumstance. With great thanks and appreciation, Mendocino County recognizes all Public Safety Telecommunicators at work in our county for a job well done. We invite everyone to recognize their local Public Safety Telecommunicators during the week of April 11-17, 2021 which is set aside as National Public Safety Telecommunicators Week.

# **Alternative Action/Motion:**

Return to staff for alternate handling.

**Supervisorial District:** All

vote requirement: Majority

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Supplemental Information Available Online At: N/A

**Fiscal Details:** 

source of funding: N/A budgeted in current f/y: N/A

current f/y cost: N/A if no, please describe: annual recurring cost: N/A revenue agreement: N/A

budget clarification: N/A

**Agreement/Resolution/Ordinance Approved by County Counsel:** N/A

**CEO Liaison:** Executive Office

CEO Review: Yes CEO Comments:

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Executed By: Atlas Pearson, Deputy Clerk I Final Status: Adopted

Date: April 6, 2021

