



Mendocino County

Legislation Text

File #: 16-933, **Version:** 1

To: Board of Supervisors

From: Health and Human Services Agency

Meeting Date: September 13, 2016

Department Contact: Tammy Moss Chandler

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Item Type: Regular Agenda

Time Allocated for Item: 15 minutes

Agenda Title:

Discussion and Possible Action Regarding the Status of Adult Mental Health Services Transition and Related Activities

Recommended Action/Motion:

Accept the update regarding the status of the Mental Health Adult Services Transition Plan and the status of the various activities associated with mental health services.

Previous Board/Board Committee Actions:

August 2105: The Executive Office contracted with the Kemper Consulting Group to perform a review of Mendocino County's mental health services, particularly the delivery of services by the Administrative Service Organizations (ASO), Redwood Quality Management Company and Ortner Management Group. The Executive Office received the Report on February 5, 2016, and upon receipt provided it to the Board of Supervisors. The Report was made available to the public through a press release and the County website on February 8, 2016.

February 16, 2016: The Board of Supervisors received the report, including associated recommendations by the Kemper Consulting Group.

March 1, 2016: The Board of Supervisors discussed the Summary of Recommendations Implementation Plan associated with the Kemper Consulting Group mental health services review and the County's proposed Request for Proposals (RFP) process and timelines.

March 15, 2016: The Board of Supervisors accepted the update regarding the Kemper Consulting Group mental health services review and update on the activities regarding mental health services, which included finalizing a contract with Redwood Quality Management Company (RQMC) for transitional mental health services to be presented to the Board for review and approval on April 5, 2016; additionally, the Board approved proceeding with Kemper Consulting on developing the adult mental health services transition plan and processes and timelines for the RFP for adult mental health services, with the target implementation of a new contract for related services no earlier than July 1, 2017. The Board further requested that the contract with Kemper Consulting include provisions to assist the County Executive's Office with the implementation of the recommendations included in the Kemper Consulting Group's "Review of Mendocino County's Administrative Service Organization (ASO) Model for the Delivery of Mental Health Services".

April 5, 2016: The Board of Supervisors received an update from staff regarding the following: The current contract with Kemper Consulting Group, the Mental Health Adult Services Transition Plan and the Kemper

Recommendations - Implementation Plan, and Mental Health services contracts and transition fiscal overview. Further, the Board discussed and approved various service contracts and contract amendments related to the existing ASO contracts, as well as a new contract with RQMC for the provision of adult mental health services (this contract is for the provision of adult mental health transition services and the infrastructure for the Adult System of Care during the transition period from April 5, 2015 - June 30, 2016 is intended to be in place in order to prevent any potential disruption in critical and mandated mental health client services). The Board also received various resource documents as part of the update, including Mental Health Quality Assurance/Quality Improvement Summary (QA/QI) Table, Electronic Health Records Update, and an overview of the various Memorandums of Understanding as described in the Kemper Consulting Group report.

April 19, 2016: The Board of Supervisors received an update from staff regarding the following: The current contract with Kemper Consulting Group, the Mental Health Adult Services Transition Plan and the Kemper Recommendations - Implementation Plan, and Mental Health services contracts and transition fiscal overview, contracts and transition fiscal details, and the status of Adult Mental Health Services transition team meetings.

May 3, 2016: The Board of Supervisors received an update from staff regarding the following: the Mental Health Adult Services Transition Plan and the Kemper Recommendations - Implementation Plan, a table defining the MOU's between the mental health partners, a presentation regarding Mental Health Month and the associated County-wide activities, an overview of the 2016 Mendocino County Mental Health System Mendocino County Housing Funds Feedback/Results Survey, an overview of the Mental Health Review/Audit, and an update regarding the Adult Mental Health Services - Transition Team Meetings.

May 17, 2016: The Board of Supervisors received an update from staff regarding the following: the Mental Health Adult Services Transition Plan and the Kemper Recommendations - Implementation Plan, a table defining the MOU's between the mental health partners, and a presentation from Lee Kemper Consulting regarding the status of the County's Mental Health adult services transition plan and the status/progress regarding the Mental Health Services System Review.

June 7, 2016: The Board of Supervisors received an update from staff regarding the following: the Mental Health Adult Services Transition Plan, the Kemper Recommendations - Implementation Plan, MOU's between the mental health partners, and Electronic Health Records. The Board discussed the provision of billing and documentation deliverables from Ortner Management Group, and approved Amendment 8 to the OMG contract #13-016.

June 21, 2016: The Board of Supervisors received an update from staff regarding: the Mental Health Adult Services Transition Plan, the Kemper Recommendations - Implementation Plan, MOU's between the mental health partners, and Electronic Health Records. The Board discussed and approved two agreements with Redwood Quality Management Company, two contracts for residential care facilities and a 4-month contract with Ortner Management Group.

July 12, 2016: The Board of Supervisors received an update from staff regarding: the Mental Health Adult Services Transition Plan, the Kemper Recommendations - Implementation Plan, MOU's between the mental health partners, and Electronic Health Records. The Board also received a presentation on the MHSA Annual Plan Update and approved its submittal to the State's Mental Health Services Oversight and Accountability Commission. The next Mental Health Transition Update is scheduled for August 2, 2016.

July 19, 2016: The Board approved a contract with Crestwood Behavioral Health, Inc. for residential care services.

August 2, 2016: The Board received a presentation on the status of the transition and related activities.

Summary of Request:

Since March 15, 2016, the Board of Supervisors has received updates regarding the status of the County's mental health services transition as a result of Ortner Management Group's (OMG) notice to the County of intent to terminate their Adult ASO Mental Health Services contract effective June 30, 2016. The Board has been presented with updates and a status of the Mental Health Adult Services Transition Plan that included timeframes associated with the various services, tasks and responsibilities.

The Health and Human Services Agency has prepared an update for the Board regarding progress on the transition. Please refer to the attached 'Mental Health - Adult Services Transition Plan Update' dated August 25, 2016, for the current status of activities in three action areas: Mental Health Adult Services Transition

Plan, Memorandums of Understanding (MOUs), and Electronic Health Records (EHR). Transition meetings will continue as needed in the new fiscal year with HHSA, RQMC, and the BHAB. HHSA will continue to coordinate recommendation implementation with Lee Kemper Consulting Group.

Alternative Action/Motion:

Provide alternative direction related to the transition of adult mental health services.

Supplemental Information Available Online at: <http://www.co.mendocino.ca.us/administration/>

Fiscal Impact:

Source of Funding: N/A

Budgeted in Current F/Y: N/A

Current F/Y Cost: N/A

Annual Recurring Cost: N/A

Supervisory District: All

Vote Requirement: Majority

Agreement/Resolution/Ordinance Approved by County Counsel: N/A

CEO Liaison: Jill Martin, Deputy CEO

CEO Review: YES

Comments: