



Mendocino County

Legislation Text

File #: 18-1611, Version: 1

To: Board of Supervisors

From: Health and Human Services Agency

Meeting Date: May 8, 2018

Department Contact: Anne Molgaard

Phone: 463-7885

Department Contact: Rachel Ebel-Elliott

Phone: 463-7836

Item Type: Consent Agenda

Time Allocated for Item: N/A

Agenda Title:

Approval of Agreement with Exemplar Human Services, LLC in the Amount of \$420,000 to Provide Customized Automated Performance Management Monitoring Reports and Services for the Term of July 1, 2018, through June 30, 2020

Recommended Action/Motion:

Approve Agreement with Exemplar Human Services, LLC in the amount of \$420,000 to provide customized automated performance management monitoring reports and services for the term of July 1, 2018, through June 30, 2020; authorize Health and Human Services Agency Director or designee to sign future amendments that do not increase the maximum amount; and authorize Chair to sign same.

Previous Board/Board Committee Actions:

Last action on August 18, 2015, BOS Agreement No. 15-086, Item No. 4(k).

Summary of Request:

Health and Human Services Agency (HHSA), Employment and Family Assistance Services (EFAS) is responsible for administering the CalWORKs, Welfare to Work (WtW), CalFresh and Medi-Cal programs for the County. In an effort to meet mandated performance standards, HHSA must have a reliable system to effectively monitor mandated program requirements, including timely processing of status reports, redetermination of eligibility, and various other caseload activities related to administration of the programs. The use of Exemplar's reports and services will provide EFAS staff with the necessary tools to effectively monitor performance and outcomes, assist in meeting current State and Federal standards and will help to better serve our community with shortened processing times.

Alternative Action/Motion:

Return to staff for alternative handling.

Supplemental Information Available Online at: N/A

Fiscal Impact:

Source of Funding: 5010

Current F/Y Cost: \$210,000

Budgeted in Current F/Y: Yes

Annual Recurring Cost: \$210,000

Supervisory District: All

Vote Requirement: Majority

Agreement/Resolution/Ordinance Approved by County Counsel: Yes

CEO Liaison: Janelle Rau, Deputy CEO

CEO Review: Yes

CEO Comments:



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Executed By: **Meribeth Dermond**

Final Status: Approved

Date: May 9, 2018

Executed Item No.: Agreement Number: 18-052

Note to Department:

Executed Documents Returned to

Department: Originals 3 Copies 0 Hand

Delivered yes Executed Agreement Sent to

Auditor? yes