



CLOUD IMPLEMENTATION SERVICES PROJECT PLAN

&

SCOPE OF WORK



PRESENTED BY:

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Implementation Methodology and Experience

Maverick Networks Project Team is comprised of Individuals with an excess of hundreds of years of voice communications experience and knowledge. Each are certified and experienced in all services and products. Some of our potential team are listed below.

- Aaron Lee – Founder, CEO, and President of Sales - 20+ Years in the Industry
- Lillian Maeda – Account Manager – 16 Year at Maverick, 16 Years in the Industry
- Tyler Curcio – VP of Operations – 10 Years at Maverick, 15 Years in the Industry



- Susan Stickrod – Cloud Solution Project Manager – 5 Years at Maverick, 20 Years in the Industry
- Harrison Beall – Lead Engineer - 6 Years at Maverick, 12 Years in the Industry
- James Logan – Engineer – 2 Years at Maverick, 20 Years in the Industry
- Todd Barnes – Solutions Architect – 15 Years at Maverick, 20+ Years in the Industry

The Maverick Team will be comprised of personnel starting with Tyler Curcio, coordinating all technical personnel associated with this project. Susan Stickrod is involved in all Cloud Solutions and provides another layer of management to support the carrier relations. Harrison Beall, Senior Engineer, reports directly to Tyler Curcio and will be dedicated and responsible for all programming and implementation processes associated with this project. System Implementation Specialist reports directly to Tyler Curcio and will be responsible for all data gathering, training; both end user and administrator, telco coordination, and any additional project processes.

Maverick Networks will come to client site as required. Much of the effort can be done remotely these days but we still believe in the connected onsite approach as it fits the customers' desires. Project managers and engineers follow a very detailed project plan (Path to Excellence) to ensure that a firm scope of work is developed to meet clients' needs; key milestones are reached on time etc. Maverick Networks staff will meet with key stakeholders to develop timelines, roles/responsibilities for all activities. Weekly progress meetings will be held during the planning/installation process to ensure the timeline is maintained and all objectives are met.

Project Manager and/or Project Coordinator:

- Responsible for project success
- Prepare the project schedule
- Provide and communicate a clear project process from initiation to close
- Commitment of resources
- Provide a SOW for each entity (described within this document)
- Liaison with third-party providers (including basic co-ordination of orders, follow-up, inventory, scheduling and reports). Note: This does not include full management of 3rd parties or Telco providers.
- Monitor all project activities and provide internal/external feedback
- Change Order control and communication
- Guidance of the job through acceptance of completion
- Provide location teams for cutover support and all end points testing of this location, single phase project.
- Provide the filled out a quality checklist which will be reviewed for approval, prior to system cutover.
- Final reconciliation and closure of the job



- When the project is complete and the system accepted, your company will be transitioned to the service department (Closing Phase) where any issues or concerns will continue to be handled.

System Implementation Specialist (SIS):

- Follow Implementations Checklist (PTE)
- Collect local site programming information
- Develop: Key Mappings, Call Flow Diagrams, Extensions (Note: All must be signed off by the customer prior to cutover)
- Configure system database based on your requirement standards
- Programming of system
- Manage and communicate activities onsite
- Follow a standard template for training
- Verify Telco information and connectivity
- Post support

Project Engineers:

- Coordinate site visits for installations and site surveys
- Conduct and provide the site survey
- Develop, with the PM, a plan and timeline
- Follow the Implementation Checklist (PTE)
- Installation and configuration of system
- Implementation and configuration of all endpoints

Maverick Networks will be performing most of the required work plan and will liaison with Zoom as needed during the implementation phase.

Project Plan and Checklist



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- Account Initiation and Build-Out
 - Send welcome email to customer
 - Complete external kickoff
 - Introduce project deliverable documents
 - Review any upcoming project conflicts
 - Complete contact list
 - Review plan and deliverables
- Planning and Design
 - Conduct discovery and planning sessions
 - Diagram and documents call flows
 - Number inventory
 - Ensure you have reliable, high speed internet access
 - Identify administrators and schedule training sessions
 - Collect list of all users and user information
- Configuration
 - User upload
 - Build call flows
 - Create user roles
 - Set user templates
 - Setup temporary numbers for porting
 - Review end-user training documents
- Quality Assurance Testing
 - Complete testing of call routing
 - User Acceptance Testing (UAT)
 - Test system configuration in accordance with planning sessions
 - Remediate any issues and re-test (as needed)
- Porting
 - Verify full list of numbers to port
 - Collect most recent copy of customer bill



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- ☐ Submit request online if under 100 phone numbers
- ☐ Monitor request and manage rejections
- ☐ Obtain firm order confirmation
- ☐ Numbers complete on date of port
- Training
 - ☐ Schedule end-user training sessions
 - ☐ System Administration Training Session
 - ☐ Office Admin Training
 - ☐ End user training sessions
 - ☐ Office end user training
- Complete Go/No-Go Discussion with Customer
 - ☐ Review action / issues log with customer
 - ☐ Review QA and UAT results
 - ☐ Distribute 'Go Live' email to customer
 - ☐ Receive and log 'Go Live' email from customer
 - ☐ Schedule cutover window
- Acceptance and closure
 - ☐ Closing out project after outstanding items have been addressed
 - ☐ Transition to support
 - ☐ Enable customer to utilize self-paced learning and self-service learning in online portal



Sample Projected Milestones for Project Delivery

Milestone:	Completion Date:	Responsible Party
Cover Requirements Definition (SOW)	3/1/2026	Maverick Networks / Customer
Request CSR (Customer Service Record) and Carrier Invoice	3/1/2026	Customer
Complete user list and verify numbers porting	3/27/2026	Customer
Submit Porting Orders	4/13/2026	Maverick Networks
Complete and return Basic Requirements Document (BRD)	4/31/2026	Customer
Review and finalize BRD	4/15/2026	Maverick Networks / Customer
Start call flow configuration	4/17/2026	Maverick Networks
QA testing	4/30/2026	Maverick Networks
User Acceptance Testing (UAT)	5/15/2026	Customer
End User Training	Week of 5/18/2026	Maverick Networks / Customer
Go / no-go call	5/20/2026	Maverick Networks
Port numbers to cloud provider	5/29/2026	Maverick Networks / Customer
On-site set up	5/28/2026	Maverick Networks / Customer
Go Live	5/29/2026	Maverick Networks / Customer
Admin Training	6/3/2026	Maverick Networks / Customer

The dates provided are subject to adjustment following project kickoff and final BRD completion. Requirements and feature / functionality may impact final timeline.

Any delay in project deliverables that impacts milestone will impact scheduled go live date



Sample User Acceptance Testing (UAT)

IVR Validation								
Call Flow Name:	Temp Number:	Extension:	Use Case:	Steps to Test:	Expected Result:	Passed (Y/N):	Tested By:	Test Result Notes:
			Greeting	Dial into the IVR and listen to the greeting that plays.	Verify correct prompts plays.			
			Menus	Dial into the IVR and follow your call flows to play each menu.	Verify all menu play correctly and follow tree as designed in your call flows.			
			Greeting	Dial into the IVR and listen to the greeting that plays.	Verify correct prompts plays.			
			Menus	Dial into the IVR and follow your call flows to play each menu.	Verify all menu play correctly and follow tree as designed in your call flows.			
			Greeting	Dial into the IVR and listen to the greeting that plays.	Verify correct prompts plays.			
			Menus	Dial into the IVR and follow your call flows to play each menu.	Verify all menu play correctly and follow tree as designed in your call flows.			
Call Queue Validation								
Call Queue Name:	Temp Number (If Applicable):	Extension:				Passed (Y/N):	Tested By:	Test Result Notes:
			User Routing	Phone rings to assigned users for the length of time requested	Verify call queue rings all users in the order desired for the length specified			
			Voicemail	Dial in and make sure the proper voicemail greeting plays and then check if the correct notification email is in place	The test voicemail message will send an email to the recipient(s).			
			User Routing	Phone rings to assigned users for the length of time requested	Verify call queue rings all users in the order desired for the length specified			
			Voicemail	Dial in and make sure the proper voicemail greeting plays and then check if the correct notification email is in place	The test voicemail message will send an email to the recipient(s).			
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			User Routing	Phone rings to assigned users for the length of time requested	Verify call queue rings all users in the order desired for the length specified			
			Voicemail	Dial in and make sure the proper voicemail greeting plays and then check if the correct notification email is in place	The test voicemail message will send an email to the recipient(s).			
Notification Validation								
Message Only Extension Name:	Temp Number (If Applicable):	Extension:				Passed (Y/N):	Tested By:	Test Result Notes:
			Prompt	Dial in and listen to the voicemail prompt that is played	Verify correct Voicemail greeting plays			
			Notification Email	Dial in and make sure the proper voicemail greeting plays and then check if the correct notification email is in place	Verify the correct email address or addresses are in place			
Announcement Only Extension Name:	Temp Number (If Applicable):	Extension:				Passed (Y/N):	Tested By:	Test Result Notes:
			Prompt	Dial in and listen to the voicemail prompt that is played	Verify correct Voicemail greeting plays			



Maverick Networks, Inc.

**Professional Services Statement of Work for
Implementation Services**

This Maverick Networks, Inc. Professional Services Statement of Work for Professional Services (this "**SOW**") is executed by Maverick Networks, Inc., Inc. ("**Maverick Networks, Inc.**"), and **County of Mendocino**, the "**Customer**").

Customer:	County of Mendocino
Quote/SOW Number:	01212026LM
Labor Cost:	\$ 114,00.00 USD



Project Phases: Single Phase Project

	Scope of the Phase	Value	Completion Criteria
Phase	All the Professional Services described in this SOW.	Same as Labor Cost. (Excluding Taxes and Service Expenses if applicable (Actuals).	Completion of all Professional Services described in this SOW.

The following activities shall be performed in accordance with this Statement of Work at the location(s) and for the number of Users and Sites indicated in the attached Appendices:

1. General

1.1. Assignment of a designated Project Manager ("PM") – The Maverick Networks, Inc. PM will act as Single Point of Contact (SPOC) for delivery services, following the Project Management Institute (PMI) standard methodology. The Maverick Networks, Inc. Project Manager will be responsible for the following activities in connection with this Statement of Work (SOW):

- i. Internal and external kickoff session hosted by Maverick Networks, Inc.;
- ii. Creation and management of project governance, to include:
 - a. Project plan and Schedule;
 - b. Communication plan, resource plan, escalation plan, change plan, test plan;
 - c. Action and risk register;
- iii. Completing resource assignment and scheduling in alignment with project schedule; iv. Set up of project documentation and timelines in collaboration with designated Customer SPOC;
- v. Identifying, communicating and mitigating project risks and issues;
- vi. Alignment of scope of services with customer expectations during kickoff.
- vii. Developing, reviewing, authorizing, implementing, and managing change requests and interventions (Perform Change Management) to achieve project outputs;
- viii. Facilitating and leading regular status update meetings, organize planning sessions and Customer steering committees, as applicable; ix. Completing scoped migration and go live support; and
- x. Performing closure procedures at the conclusion of project activities.

2. Maverick Networks, Inc. Planning and Design

2.1. Maverick Networks, Inc. Planning and Design ("P&D") and Business Requirements Document ("BRD") review – Maverick Networks, Inc. will initiate the Planning and Design process and



introduce the Business Requirements Document to the Customer. The Maverick Networks, Inc. PM will partner with the Customer to schedule discovery to define, capture, record, and review the existing Customer environment. The location(s) and number of users involved in the Planning and Design process are set forth in Appendix A.

The Maverick Networks, Inc. Consultant will review the completed BRD form with the Customer to clarify any design questions and recommend best practices prior to execution of final deliverable. The fully reviewed BRD is signed off by Customer's Project Manager and Maverick Networks, Inc.'s Project Manager prior to moving to deployment.

- i. Any changes to the fully executed BRD will require an executed Change Order and may incur additional fees.
- ii. Data captured may include, but is not limited to, the following:
 - a. Customer Site Information;
 - b. User Upload;
 - c. Data collection for End-User and Administrator Training;
 - d. Porting data; Call flow(s);
 - e. Roles and Permissions;
 - f. Delivery Overview;
 - g. Go-Live Readiness Report Card;
- iii. Delay in completing and returning Customer documentation may result in an adjustment of project timeline and additional fees.

3. Maverick Networks, Inc. RingEX Build

3.1. Maverick Networks, Inc. User Interface ("UI") Build Out

- i. Maverick Networks, Inc. will remotely configure the user interfaces in the system ("UI Build Out") based on the specifications agreed to between the parties in the BRD.
- ii. The UI Build Out will include the features and applications listed in this Section, for up to the number of Users, and the locations set forth in Appendix B.
- iii. Additional Users and locations not listed in Appendix B are subject to additional fees via executed Change Order
- iv. The UI Build Out will include:
 - a. Core Office scripting and UI administration
 - b. Users – This portion of the UI Build Out includes the following:
 - Extension Number;
 - First Name;
 - Last name;
 - Email address; and
 - E911 Address (Customer shall verify that this address is correct in the system within twenty-four (24) hours of notification by Maverick Networks, Inc. Personnel that the UI Build Out is complete)
 - c. Auto Attendant - This portion of the UI Build Out includes the following (as agreed upon and documented in the BRD):
 - Configuration of the Call Flows for the routing of calls during business hours including:
 - 1. Setup of Auto Receptionist features;
 - 2. Routing and/or IVR menu creation; and



3. Advanced Rules setup needed for routing menus
 - Configuration of the Call Flows for the routing of calls after business hours, including the setup of Auto Receptionist features, routing and/or IVR menu creation, and the Advanced Rules setup needed for routing menus.
- d. Call Routing - This portion of the UI Build Out includes the following (as agreed upon and documented in the BRD):
 - Configuration of the groups to be used for call routing including Virtual Extensions, Call Queue Groups, Message and Announcement Only Extensions.
- v. Customizations on individual User endpoints, or phone settings, are not included in the included standard UI Build Out.
 - a. Individual endpoint customization includes, but not limited to:
 - Custom button mapping;
 - Presence;
 - Intercom; • Forwarding; or • Speed dials.
 - b. Individual endpoint customization is available to the customer via change request at an additional charge.

4. Maverick Networks, Inc. RingCX Build

4.1. Configuration of Ring CX

- i. Configuration of Ring CX for agent leg termination only in support of up to 25 agent stations;
 - Configuration of RingCentral MVP (MVP) Extensions Configuration is limited to MVP initialization for agent talk path only
- ii. **Implementation Detail – Voice**

This remote stage will provide a build-out of the following features and applications as defined in the mutually executed design document

- Configuration of a single IVR with up to two (2) tiers Configuration of up to five (5) options for tier one, and up to ten (10) options for tier 2
- Configuration of up to twenty (25) total named agents
- Administration of up to five (2) customer admin accounts
- Configuration of additional admin accounts is available to the Customer via change request at an additional charge
- Admin users will also need an agent license / account to work as an agent or supervisor
- Admin accounts are solely for administrative work
- Configuration of up to six (6) inbound voice queues;
- Configuration of audio recording
- Addition of callback in queue to call
- Addition of agent voicemail
- Addition of Customer provided prompts, greetings, or messages to call handling flow in English only
- Administration and assignment of role profiles;
- Administration of up to five (5) disposition codes;
- Administration of up to five (5) unavailable codes;



- Administration of up to five (5) inbound telephone numbers;
- Administration and configuration of customer Hours of Operations (HOO);
- Up to two (2) IVR HOO;
- Up to two (2) queue HOO
- Native reporting functionality for the Contact Center agents and supervisors
- Custom report creation is not included in this proposal

5. Report Creation

- i. Maverick Networks, Inc. to create reports for supervisors using existing Mitel reporting as a guideline.
 - a. KPIs required by customer will be confirmed and included in created reports
 - b. Reports will be scheduled on an as-needed basis for automatic delivery to supervisor(s)
- ii. Maverick Networks, Inc. to create wallboards to match existing views in MiContact Center as close as possible

6. Maverick Networks, Inc. Training Services

6.1. Admin Training – Maverick Networks, Inc. Professional Services will provide resources to complete the following:

- i. Up to two **(2) hours** of remote admin training
- ii. Sessions cover the following:
 - a. Building, activating, disabling and deleting users;
 - b. Managing user settings with role, templates, and User groups (if applicable);
 - c. Managing system setup and maintenance via the Admin Portal including phone company info, caller ID, and directory assistance;
 - d. Managing phones and numbers including assisted provisioning;
 - e. Call flow management;
 - f. Reports and call logs; and
 - g. Familiarization with Support/Training/Help resources
- iii. Session recordings are included at no additional cost iv. Online, self-service admin training included at no additional cost via web portal.
 - a. Webinars & Videos, Getting Started Tutorials, and User Guides
- v. Custom admin training, documentation, and videos available at an additional cost via executed Change Order
- vi. Additional admin sessions are available to the customer via Change Request at an additional charge
- vii. Helpdesk training sessions are available to the customer at an additional cost via executed Change Order



6.2. End User Training - Maverick Networks, Inc. Professional Services will provide resources to complete the following:

- i. Up to **four (4), one-hour** remote training sessions:
 - a. Standard End User
 - b. Train the Trainer (Standard End User)
 - c. Exec Assistant/Front Desk
 - d. Remote User
- ii. Session recordings included at no additional cost
- iii. Online, self-service end user training included at no additional cost
 - a. Webinars & Videos, Getting Started Tutorials, and User Guides
- iv. Custom end user training, documentation, and videos available at an additional cost via change request
- v. Additional end user sessions are available to the customer via Change Request at an additional charge

6.3. Contact Center Training - Maverick Networks, Inc. Professional Services will provide resources to complete the following:

- i. Up to **four (4), one-hour** remote training sessions for contact center agents to be performed during regular business hours:
 - a. Navigate the agent interface
 - b. Take inbound calls
 - c. Make outbound calls
 - d. Familiarization of dashboards, wallboards, statistics etc.
- ii. Session recordings are included at no additional cost

6.4. Contact Center Admin Training - Maverick Networks, Inc. Professional Services will provide resources to complete the following:

- i. Up to **two (2) hours** of remote admin training
- ii. Introducing RingCX administration
- iii. Navigating the admin platform
- iv. User administration
 - a. Creating an agent and administrator
 - b. Roles and permissions of Assigning agents to voice and digital queues
- v. Inbound voice routing
 - c. Queue groups and group skills
 - d. Queue events
- vi. Digital administration
 - e. Digital channels
 - f. Categories for routing and dispositioning
- vii. Account settings
 - g. General account settings
 - h. Notifications

7. Customer Responsibilities – The Customer is responsible for aspects not specifically included in this Statement of Work. Out of scope items include:

MNI Agreement Implementation Cloud Services SOW



- i. The customers LAN/WAN infrastructure;
 - ii. Network minimum requirements for Maverick Networks, Inc. as a Service model;
 - a. Quality of Service (QoS) configuration;
 - b. Firewall or Access Control List (ACL) configuration;
 - c. Power over Ethernet (POE) port activation / configuration;
 - iii. Configuration and software installation on customer PCs; iv. Decommission and disposal of any legacy equipment;
 - v. Customizations on individual User endpoints, or phone settings (as defined in section 3.1.v);
 - vi. Provide workspace for Maverick Networks, Inc. on-site personnel (as scoped);
 - vii. Overhead paging;
 - viii. Postage Machines;
 - ix. Credit Card or Point of Sale (POS) Machines;
 - x. Door buzzer or Automatic Door Controller;
 - xi. Third party SIP phones;
 - xii. Headsets;
 - xiii. Analog Devices.
8. **Customer's Telephone Number Porting** –The Customer is responsible for authorizing the telephone number porting by Maverick Networks, Inc. Maverick Networks, Inc. shall provide guidance on porting data collection, and shall assist with submission of porting request(s). This effort pertains to those locations identified in Appendix B. Customer and Maverick Networks, Inc. agree that Maverick Networks, Inc. is not responsible for the portability of any individual number or group of numbers and the sign-off the Professional Services Project Completion Signoff Document shall not be withheld by Customer for delays in the porting of the numbers.
- i. Notwithstanding the above, the Maverick Networks, Inc. Project Manager, upon Customer request, shall assist the Customer with this responsibility by performing the following tasks for each Site:
 - ii. The Maverick Networks, Inc. Project Manager shall assist the Customer with the initial submission of port requests and shall assist in up to three (3) rejections/resubmissions per location or 90 days from submission, whichever occurs first;
 - a. Any additional port rejections will be the responsibility of the Customer;
 - b. Customer shall provide Maverick Networks, Inc. all appropriate Letters of Authorization ("LOA"s), billing information, and authorized signer for each location;
 - c. Porting submissions will include numbers mapped to correct route as "company" numbers or Direct Dial phone numbers;
9. **Delays and Changes-** Changes to this SOW shall be made only in a mutually executed written change order between Maverick Networks, Inc. and Customer (a "**Change Order**," a sample of which is attached as Appendix C to this SOW), outlining the requested change and the effect of such change on the Services, including without limitation the fees and the timeline as determined by mutual agreement of both parties. Any delays in the performance of consulting services or delivery of deliverables caused by Customer, including without limitation delays in completing and returning Customer documentation required during the P&D or completing the BRD, may result in an adjustment of project timeline and additional fees. Any changes or additions to the services described in this SOW shall be requested by a Change Order and may result in additional fees.



10. **Project Phasing.** - The Professional Services may be delivered in one or more phases as set forth in this SOW. This SOW describes the milestones, objectives, Deliverables, Sites, fees and other components that are included in the scope of each phase ("Project Phases"). Customer agrees that the delivery, installation, testing, acceptance and payment for the Professional Services rendered under any one Project Phase is not dependent on the delivery, installation, testing, acceptance and payment for the Professional Services under any other Project Phase. Each Project Phase will be billed upon Acceptance,

Customer

Maverick Networks, Inc.

and

County of Mendocino

Maverick Networks, Inc.

By:

By:

Payment for each Project Phase is due in full within the applicable payment period agreed between the parties and is non-refundable.

IN WITNESS WHEREOF, the Parties have executed this Maverick Networks, Inc. Professional Services Statement of Work for Implementation Services below through their duly authorized representatives.

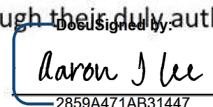
Sign


 Name: Tony Rakes

Title: Information Services Director

Date: 07/07/2026

Sign


 Name: Aaron J Lee

Title: CEO

Date: 7/7/2026

MNI Professional Services
Statement of Work for Professional Services
Appendix A
Planning and Design Location

Planning and Design Location Address(s):	Up to # of Users
Remote	1,1775

Maverick Networks, Inc. Professional
Services Statement of Work for Professional
Services Appendix B

Site	Address	Users	Deployment Type	Number of Site Visits	Maximum Days On-Site
1	Mendocino County IS -501 Low Gap Rd. Ukiah, CA 95482	TBD	Remote	0	0
2	District Attorney's Office, Ukiah: 100 North State Street	TBD	Remote	0	0
3	Child Support Services: 107 South State Street	TBD	Remote	0	0
4	Public Health Dept: 1120 S Dora St.	TBD	Remote	0	0
5	District Attorney's Office, Fort Bragg: 700 South Franklin Street	TBD	Remote	0	0

MNI Professional Services
Statement of Work for Professional Services

6	Mendocino County Administration Center: 501 Low Gap Rd.	TBD	Remote	0	0
7	Department of Transportation: 340 Lake Mendocino Drive	TBD	Remote	0	0
8	Department of Transportation: 340 Lake Mendocino Drive	TBD	Remote	0	0
9	Mendocino County Dept. of Social Services(MCDSS) Yokayo Campus • 747 S State St, Ukiah (Adult and Aging) • 727 S State St, Ukiah (Family & Children's Services) • 737 S State St, Ukiah (Employeme nt Services)	TBD	Remote	0	0
10	MCDSS Willits Integrated Services Center (WISC): 472 E Valley St, Willits	TBD	Remote	0	
11	MCDSS Career Pt. (Cal Works): 2550 N State St, Suite 3, Ukiah	TBD	Remote	0	00

MNI Professional Services
Statement of Work for Professional Services

12	MCDSS Fort Bragg (Franklin): 790 S Franklin St, Fort Bragg (Family & Children's services) • 764 S Franklin St. (Adult & Aging and Employment services divisions)	TBD	Remote	0	0
13	Mendocino County Sheriff Dept. • 951 Low Gap Road Ukiah, CA 95482 • Fort Bragg Substation 700 South Franklin Street, Suite #110 Fort Bragg, CA 95437 • Willits Substation 470 East Valley Street Willits, CA 95490	TBD	Remote	0	0

Appendix C

Change Order Form for Implementation Services

This Change Order to the Statement of Work is by and between Customer and Maverick Networks, Inc. with the Effective Date listed below, establishes a change to the project scope or budget. By executing this Change Order, the parties agree to the Services to be performed under the Professional Services Statement of Work ("**SOW**") indicated below as modified by this Change Request.

	Effective Date of SOW:		
Project Name:	Request Date:	PO Number:	Quote Number:

**MNI Professional Services
Statement of Work for Professional Services**

Customer Name:	Requested By:	Requestor Phone:	Requestor email:
Customer Address:			

Specific Details Explaining the Change:

Change 1

<u>Quantity:</u>	<u>Description:</u>	<u>Professional Services Cost:</u>
Change Order Total:		

Impact on Project Timeline and Scheduled Delivery Date:

Impact on SOW Pricing:

BY SIGNING BELOW, the Parties have each caused this Change Order to be signed and delivered by its duly authorized representative as of the date Customer signs below (the **"Effective Date"**).

Customer

Maverick Networks, Inc.

By: **Tony Rakes**

By:

Signed:


Information Services Director

Title:

Date: **07/07/2026**

Signed:

DocuSigned by:

2059A471AB31447...

Title: **CEO**

Date: **7/7/2026**

End User Line Item Pricing Report									
Currency	USD								
Partner	MAVERICK NETWORKS, INC. (0000127002)								
Created By	Lillian Maeda								
ID	igA42RoIR8XZXBjCWbxZkg-03								
Unique Deal ID	MANO-LXVO-MUPE								
Company	Mendocino County Information Servic, es (3000047884)								
Report Created	16-Apr-2026								
Quote Created	16-Apr-2026								
	This quote is based on the Mitel Sourcewell Contract #120122-MBS								
	Purchase orders resulting from this quote may be written to Mitel Sourcewell Selling Agent								
	or Mitel Business Systems, Inc. directly per the ordering instructions below.								
	Membership and contract information is available at www.sourcewell-mn.gov								
	Pricing is subject to changes in Mitel List Price.								
End Customer Information									
Company	Mendocino County Information Servic, es								
Address	501 Low Gap Rd., Ukiah, California, USA								
Postal/Zip Code	95482								
Customer Number	3000047884								
Non-recurring Charges									
Labor									
Part No.	Print Part No.	Description	Qty	List	Ext List	% Cust Disc	Cust Price	Ext Price	
Mitel parts Catalogue									
53002197	MNC-53002197	SUBCONTRACTOR USER DEFINED CHARGES	114,000	1.00	114,000.00	0.00	1.00	114,000.00	
Total					114,000.00	0.00	114,000.00		
Grand Total									
Grand Total					114,000.00	0.00	114,000.00		

Purchase Order or Purchase Order can be faxed to 916-365-8088
or emailed to accounting@mavericknetworks.net

The PO should be made out to:
Maverick Networks Inc.
5994 W. Las Positas Blvd #205
Pleasanton, CA 94588

Please note the following order requirements:

- * Prime Sourcewell Contract number #120122 MBS must be referenced on the PO
- * The Sourcewell End-User must be noted on PO
- * A copy of the End-user's PO or signed Sales Agreement noting the Sourcewell contract** (see note below)
- * A copy of the Mitel Buy+Sell report must accompany the Selling Agent's order
- * Shipping and billing instructions
- * Requested delivery dates

** A copy of the End-User's PO or the signed Sales Agreement referencing the Sourcewell contract must be submitted at the time the order is placed. The total of the Sourcewell equipment portion must be broken out separately from the services portion and must match the Mitel Sourcewell quote provided to the Partner to ensure Sourcewell pricing has been passed along to the end-customer. Orders will not be processed if the Govt Order Desk cannot see the Sourcewell quote portion has been clearly broken out on the End-customer's PO or the signed Sales Agreement.

IN WITNESS WHEREOF

DEPARTMENT FISCAL REVIEW:

By: [Signature]
DEPARTMENT HEAD

Date: 07/07/2026

Budgeted: ☒ Yes ☐ No
Budget Unit: 0717
Line Item: 862189
Org/Object Code: ITSF/862189
Grant: ☐ Yes ☒ No
Grant No.: N/A

COUNTY OF MENDOCINO

By: _____
BERNIE NORVELL, Chair
BOARD OF SUPERVISORS

Date: _____

ATTEST:

SARA PIERCE, Interim Clerk of said Board

By: _____
Deputy

I hereby certify that according to the provisions of Government Code section 25103, delivery of this document has been made.

SARA PIERCE, Interim Clerk of said Board

By: _____
Deputy

INSURANCE REVIEW:

By: [Signature]
Risk Management

Date: 07/07/2026

CONTRACTOR/COMPANY NAME

By: [Signature]
SIGNATURE

Date: 7/7/2026

NAME AND ADDRESS OF CONTRACTOR:

Maverick Networks Inc.
5994 W. Las Positas BLVD #205
Pleasanton, CA 94588

By signing above, signatory warrants and represents that he/she executed this Agreement in his/her authorized capacity and that by his/her signature on this Agreement, he/she or the entity upon behalf of which he/she acted, executed this Agreement

COUNTY COUNSEL REVIEW:

APPROVED AS TO FORM:

By: [Signature]
COUNTY COUNSEL

Date: 07/07/2026

EXECUTIVE OFFICE/FISCAL REVIEW:

By: [Signature]
Deputy CEO or Designee

Date: 07/07/2026

Signatory Authority: \$0-25,000 Department; \$25,001- 75,000 Purchasing Agent; \$75,001+ Board of Supervisors