



San Francisco VA Health Care System



U.S. Department
of Veterans Affairs

San Francisco VA Workgroup Stakeholders

- **Theodora M. Mauro**, Deputy Chief of Staff
- **Sharon Offril**: Chief Nurse Connected Care
- **Deidre Davis**: Director Ambulatory Care/GPM
- **Valerie Brewer**: Management Analyst/ Connected Care Coordinator
- **Maricel Bobadilla**: Acting Nurse Manager/Facility Telehealth Coordinator, Connected Care
- **Michelle Key**: Facility Telehealth Coordinator/ Nurse Manager
- **Monica Smith**: Clinical Supervisory Administrative Specialist, Connected Care
- **Colleen Harvey**: Assistant Nurse Manager/Deputy Facility Telehealth Coordinator
- **Karen Radman**: TeleCommunications Specialist, Telehealth, Connected Care
- **Kathleen Mink**: Outreach Specialist, Program Specialist



Choose  VA

San Francisco VA Health Care System

VA



U.S. Department
of Veterans Affairs

VA Telehealth

Telehealth: The use of electronic information or telecommunications technologies to support clinical health care, patient and professional health related education, public health, and health administration. (CFR, 38, 17.417)

Telehealth Modalities:

- Synchronous Telehealth - real time video visit (on site or off site)
- Asynchronous Telehealth – store and forward imaging/testing



ATLAS Project

Accessing Telehealth Through Local Area Stations (ATLAS) –

- ATLAS is a private location partnership between VA Healthcare and a rural community location to support virtual care options to Veterans.
- Private facility space, equipment, and secure technology to connect with a VA provider through VA Video Connect.
- Attendants on site to support technology
- The goal is to provide secure connection equipment in a rural setting to prevent Veterans from long travel times to VA facilities or to support poor connectivity at home.



Choose  VA

San Francisco VA Health Care System

VA



U.S. Department
of Veterans Affairs

ATLAS Project

Benefits of Program

- Increased access to VA care through technology and technical support
- Decreased travel and wait times to receive care
- Less stress from travel burden and other logistical challenges
- Decreased financial burden
- Improved compliance with care resulting in higher quality outcomes



Choose **VA**

San Francisco VA Health Care System

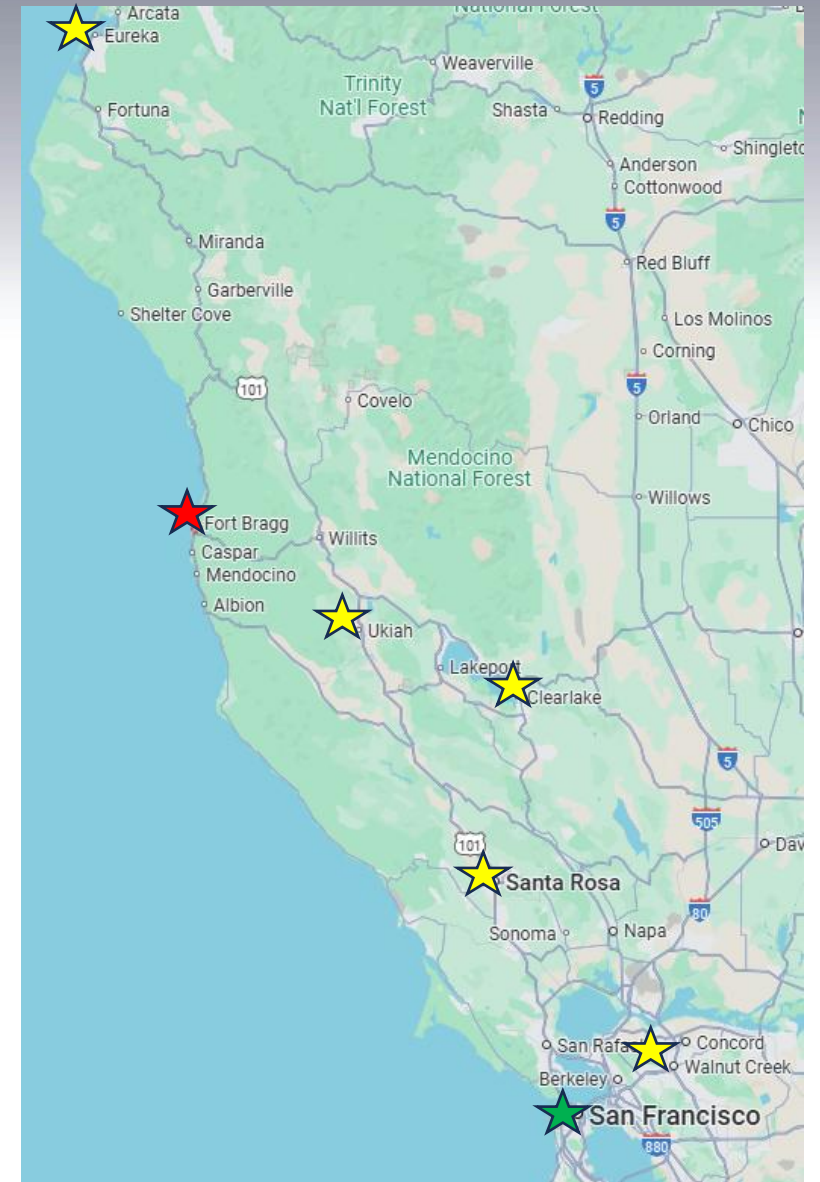
VA



U.S. Department
of Veterans Affairs

- ATLAS location: telehealth station in the Veteran Memorial Building located in Ft. Bragg, CA.
- 807 Veterans live within 15 miles of the proposed ATLAS site. Without the ATLAS, the average distance to the nearest VA medical facility is 57 miles (80+ minute drive depending on road conditions).
- 64% of the Veteran population are considered rural/highly rural with more than 16% lacking internet access.

Zip Code	State	VISN	Closest VAMC (Miles)	Closest VAMC (Mins.)	Closest CBQC (Miles)	Closest CBQC (Mins.)	Veteran Count ↓1	% Rural Or Highly Rural	% Highly Rural	% Households w 25/3 Internet	% Households w/o Internet
95437	California	21	162 mi	200 min	57 mi	80 min	807	64%	12%	93%	16%



- The proposed site is centrally located within Ft. Bragg and is regularly visited by Veterans as both the county VSO & local American Legion operate out of this facility.
- Partnership has been established with Mendocino County Department of Social Services.
- ATLAS will be centrally located within the VSO Office at the Ft. Bragg Veterans Memorial Hall.



Supported Services

- Primary Care
- Mental Health

Hours

- Site partners have allocated weekly use on Tuesdays and Fridays from 0800-1630 pst

Staffing

- Volunteer Attendants - Veterans from Fort Bragg VSO
- Ulyses Lopez, Richard Crandall, Ricky Cooper, Patricia Long

Equipment

- Telehealth equipment already allocated and ready to provide to site partner via donation.
- Internet is being provided by the County of Mendocino via on-site guest network (Tested & Confirmed)



Future State

Targeted Soft Opening:

- June 2026

Grand Opening:

- July-August 2026

Addition of services:

- Fall 2026

Expansion of availability

- Fall-Winter 2026

Mendocino County Workgroup Stakeholders

- **Stephen White**, Assistant Director, Mendocino County Department of Social Services
- **Jesse VanVoorhis**, Deputy Director, Adult and Aging Services, Mendocino County Department of Social Services
- **Jennifer Thompson**: Senior Program Manager, Adult and Aging Services, Mendocino County Department of Social Services



Choose **VA**

San Francisco VA Health Care System

VA



U.S. Department
of Veterans Affairs

Veterans: Thank you for your service!

Mendocino County: Thank you for the partnership!

